



IMPORTANT SAFETY RECALL

August 2022

This notice applies to your vehicle, VIN: _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2018-2020 model year Buick Regal vehicles may fail to conform to S7.11 of Federal Motor Vehicle Safety Standard (FMVSS) No. 135, "Light vehicle brake systems."

As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM noncompliance recall N222370090.

Why is your vehicle being recalled?

Certain 2018-2020 model year Buick Regal vehicles may fail to conform to S7.11 of Federal Motor Vehicle Safety Standard (FMVSS) No. 135, "Light vehicle brake systems." Following a partial or full loss of vacuum-brake assist pressure, these vehicles may exceed the stopping-distance requirements in S7.11 of FMVSS 135. If the vehicle's vacuum-power brake assist partially or fully fails, braking events may require additional stopping distance, depending on the brake-pedal force applied by the driver. Increased stopping distances could increase the risk of a crash.

What will we do?

Software to repair your vehicle is not currently available, but when it is, your GM dealer will reflash the software in the electronic brake control module (EBCM). This service will be performed for you at **no charge**.

We are working as quickly as possible to correct this condition. When software is available, we will send you another letter asking you to take your vehicle to your GM dealer to have your vehicle serviced. You can also check the status of this recall at: <https://my.gm.com/recalls>. If you have already paid for repairs for this condition, you may submit those charges using the reimbursement request form that will be provided with the next letter.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.nhtsa.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 22V465.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Regina Carto
Vice President
Global Vehicle Safety and Systems

Enclosure
GM Recall: N222370090