



PETERBILT MOTORS COMPANY
 A **PACCAR** COMPANY
 1700 WOODBROOK STREET
 DENTON, TEXAS 76205-7864
 940-591-4000

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
 With Federal Law



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-22PBD

Recall Notice: 22PBD

RECALL NOTICE

IMPORTANT SAFETY RECALL

Interim Notification

July 22, 2022

Subject: Safety Recall: 22PBD - Allison Transmission Actuator Slip
NHTSA: #22V425
EXPIRATION DATE: NONE

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain 2020 through 2023 Model Year, 536 and 537 chassis built from 6/17/2020 through 4/26/2022 and equipped with an Allison 1000 or 2000 series automatic transmission. Internal components of the transmission actuator may slip, causing the actuator to become mis-calibrated. On affected vehicles, if the transmission actuator becomes mis-calibrated, the transmission may shift into an unexpected gear. This may increase the risk of a crash.

What is the problem?	The transmission actuator may slip causing the actuator to become mis-calibrated and the transmission may shift into an unexpected gear.
What will your dealer do?	When the repair procedure and parts are available, your dealer will replace the necessary parts per the decided repair procedure.
What should you do?	There is no action required on your part at this time. You will receive a letter notifying you when the repair procedure and parts are available.

Peterbilt Motors Company has initiated this recall to remedy the issue with no charge to you. **Currently, the repair procedure is unavailable to correct this condition.** However, Peterbilt is required to notify customers of the existence of the identified safety defect. **You will be notified by mail when the repair procedure and parts become available.**

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St, Denton, TX 76205, Attn: Customer Service Department.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby
Director of Customer Service
Peterbilt Motors Company

Scan this QR code to open the
Peterbilt Dealer Locator.



Our records indicate that these vehicles are affected by 22PBD and are owned by [REDACTED]

