

INTERIM OWNER NOTIFICATION NOTIFICACIÓN PROVISIONAL AL PROPIETARIO

NHTSA RECALL 22V-420

Dear Nissan Pathfinder owner:

This second interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2013-2016 Model Year Pathfinder vehicles. Our records indicate you own or lease a Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall [Motivo del Retiro](#)

Over time, dirt contamination may accumulate on and around the hood lock assembly and/or secondary latch (release lever). Over time, the build-up of contamination can create mechanical binding that could cause the secondary latch to remain in the open position after it has been disengaged. In such cases where the secondary latch remains in the open position, if the primary hood lock is inadvertently released or the hood is not closed properly, the secondary latch may not hold the hood closed as designed while the vehicle is in motion. If this condition occurs, the hood may open without warning and obstruct the driver's forward view, increasing the risk of crash.

What Nissan Will Do [Qué Hará Nissan](#)

Nissan is continuing to prepare remedy parts for your vehicle. The final remedy for this recall is now anticipated to be available in Summer 2024. When the final remedy is available, Nissan will send you another letter asking you to bring your vehicle to a Nissan dealer for repair, which will be free of charge for parts and labor. If your vehicle experiences sticking of the hood lock assembly and/or secondary latch (release lever) in the interim, a Nissan dealer will inspect and, if necessary, replace the hood lock assembly and/or secondary latch with a new part free of charge.

What You Should Do [Qué Debes Hacer](#)

Until the remedy is available, Nissan continues to recommend that you inspect and maintain the hood lock assembly and secondary latch for proper operation as prescribed in your Owner's Manual at Page [8-2] General Maintenance – EXPLANATION OF GENERAL MAINTENANCE ITEMS – Doors and Engine Hood and as further illustrated in Figure 1 below. Move the release lever on the secondary latch to the left and release it five (5) times (yellow arrow highlighted below). Upon each release, both the lever itself and the hood lock (areas circled in red) should snap back quickly to the fully closed position without sticking. If you prefer, you may bring your vehicle to a Nissan dealer to perform the maintenance free of charge.

Hasta que una solución esté disponible, Nissan recomienda que inspeccione y mantenga el conjunto de cerradura del cofre y pasador secundario para que funcionen correctamente según lo prescrito en el Manual del Propietario en la página [8-2] Mantenimiento General - EXPLICACIÓN DE LOS PUNTOS DE MANTENIMIENTO GENERAL - Puertas y cofre del motor y como se ilustra con más detalle a continuación en la Figura 1. Mueva la palanca de liberación del pasador secundario hacia la izquierda y suéltela cinco (5) veces (flecha amarilla resaltada a continuación). Cada vez que se suelte, tanto la palanca como la cerradura del cofre (áreas marcadas con un círculo rojo) deben regresar rápidamente a la posición completamente cerrada sin atascarse. Si lo prefieres, puedes llevar tu vehículo a un concesionario Nissan para realizar el mantenimiento libre de cargo.

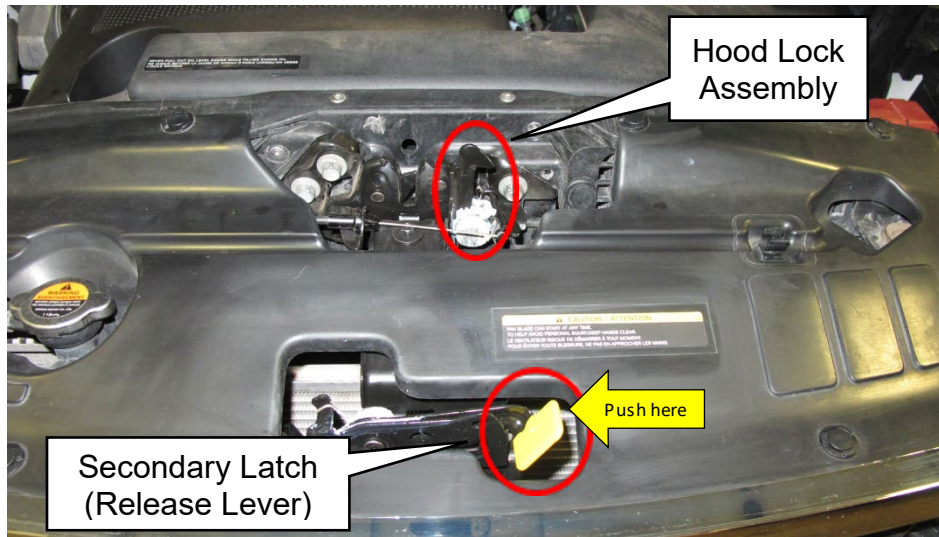


Figure 1 – Hood Lock Assembly and Secondary Latch

If either the hood lock assembly or release lever do not move freely, please bring your vehicle to a Nissan dealer where they will inspect the hood lock assembly and secondary latch (release lever) for proper operation. If functioning properly, the dealer will clean and condition by applying lubricant. If these components do not function properly, the hood lock assembly and/or secondary latch will be replaced with a new part free of charge. This free repair should take about one (1) hour to perform.

Si el conjunto de cerradura de cofre o la palanca de liberación no se mueven libremente, lleve su vehículo a un concesionario Nissan donde inspeccionarán el conjunto de cerradura de cofre y pasador secundario (palanca de liberación) para ver si funcionan correctamente. Si funciona correctamente, el distribuidor limpiará y acondicionará aplicando lubricante. Si estos componentes no funcionan correctamente, el conjunto de cerradura de cofre y/o el pasador secundario se reemplazarán con una pieza nueva sin cargo. Esta reparación gratuita debería tardar unas (1) horas en realizarse.



For more information about the recall and additional guidance on how to inspect and lubricate the levers, please visit <https://nna.secure.force.com/recall?camp=R22A2>.

Para obtener más información sobre el retiro del mercado y orientación adicional sobre cómo inspeccionar y lubricar el cerrojo del capó, por favor visite <https://nna.secure.force.com/recall?camp=R22A2>.

If the recommended actions do not allow full functionality of the secondary latch lever and hood lock assembly, contact your local dealer for further diagnosis.

Si las acciones recomendadas no permiten la funcionalidad completa del cerrojo secundario del capó, comuníquese con su distribuidor local para obtener un diagnóstico adicional.

Until the remedy is available, Nissan recommends that you press firmly on the front center of the hood to ensure it is fully closed and latched with the primary hood latch each time before driving your [2013 2014 2015 2016] Pathfinder.

Hasta que una reparación adecuada esté disponible, Nissan recomienda presionar firmemente el centro delantero del capó (cofre) para asegurarse de que esté completamente cerrado y enganchado con el cerrojo primario del capó (cofre) cada vez antes de conducir su Pathfinder [2013 2014 2015 2016].

R22A2_Pathfinder Bell Crank Hood Lock Interim #2 Owner Letter – FINAL

If you have any questions that are not answered by the website above, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si tiene alguna pregunta que el sitio web no haya respondido anteriormente, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



If you have paid previously to have your hood lock assembly and/or secondary latch repaired, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit <https://nissanassist.com>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.