

NHTSA SAFETY RECALL #22E-030  
 May 2022

**INTERIM NOTICE**

We are currently preparing the remedy. We will notify you again when the parts become available.

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**IMPORTANT SAFETY RECALL**

Dear Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Prevost Car (US) Inc. has decided that a defect which relates to motor vehicle safety exists in certain alternator belts sold through its parts network from 2015 to 2022.

These alternator belts were sold to customers as replacement for 2010 to 2023 Prevost vehicles and 2020 to 2022 Volvo 9700 coaches.

You are receiving this notice because our records indicate that you may have purchased at least one of the belts in the table below from a Prevost Parts Center.

Prevost Part Number	Belt Type
506015	Belt, Poly V 10PK1892
506020	Belt, Poly V 8PK1575
506026	Belt, Poly V 10PK1695
506034	Belt, Poly V 10PK1695
506067	Belt Poly V 10PK1705
506070	Belt, Poly V 8PK1587
506077	Belt, Poly V 10PK1705
506080	Belt, Poly V 8PK1575
506083	Belt, Poly V 8PK1435
506114	Belt, Poly V 8PK1524
506134	Belt, Poly V 8PK1587

506167	Belt, Poly V 8PK1512
506188	Belt, Poly V 8PK1600
5060140	Belt, Poly V 8PK1840
23577315	Belt, Poly V 8PK1410 (Volvo 9700 only)
506084	Belt, Poly V 10PK1708

## ISSUE DESCRIPTION

Upon the failure of an alternator front bearing, these robust alternator belts may continue to turn the alternator bearing even after the failure.

## SAFETY RISK

If an alternator belt continues to turn a front damaged bearing, it could overheat causing a local fire.

## REMEDY PROGRAM

Prevost will take back and reimburse you for non-installed belts listed in the table above.

If the belt has been installed, Prevost will change the defective belts for polyester belts free of charge (parts and labor) for the affected customers.

Prevost will shortly issue safety recall SR22-04 and safety recall SR22-83 and send a distinct notification letter to the owners of the affected vehicles. If one of your current vehicle is equipped with a belt listed above, these recall will instruct you how to proceed to get the proper remedy program.

New replacement belts are expected to be available on August 2022. A second notice informing customers when and how to proceed to get the new parts will be sent once remedy parts are available. Timelines may change based on supply chain improvements or challenges.

## WHAT YOU NEED TO DO

We appreciate your patience while we are waiting for the parts. **You will receive a second notification when the parts become available.**

In the meantime, the belts listed above have to be removed from your inventory and must not be installed in a vehicle to drive an alternator.

## ASSISTANCE

If you need assistance, please contact your nearest Prevost Part Center. You will find the Prevost Parts & Service Centers location at this web address:

<https://prevostcar.com/contact/parts-service-center>

## **COMPLAINTS**

You may submit a complaint if you believe that Prevost Car US has failed or is unable to remedy the defect without charge or within 60 days of the owners first tender to obtain repair following the earliest remedy program repair date mentioned above.

You may submit the complaint to the Administrator of the National Highway Traffic Safety Administration located at 1200 New Jersey Avenue SE, Washington, DC 20590, USA or call the toll-free Vehicle Safety Hotline at: 1-888-327-4236, (TTY): 1-800-424-9153) or go to <http://www.safercar.gov>

We regret any inconvenience this may cause to your operations but hope you will appreciate our sincere efforts to demonstrate Prevost's commitment to provide our customers with the best possible product.

Truly yours,

Prevost Part & Service Team