

June 29, 2023

Version 3

## Safety Recall: 2022 TLX Bridgestone Tire Inspection

Supersedes 22-026 dated January 11, 2023, to revise the information highlighted in **yellow**.

### AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2022	TLX	Base	Check the iN VIN Status for Eligibility

### REVISION SUMMARY

**Under REPAIR PROCEDURE, a return authorization step was added.**

### BACKGROUND

Bridgestone has determined that a small quantity of tires may have sustained cuts/tears to the inner liner rubber in the bead area during the tire sorting and loading process. These cuts/tears could expose body ply cords or bead wires, which could cause the tire to lose air or lead to damage within the tire.

### CUSTOMER NOTIFICATION

Owners of the affected vehicles will be sent a notification of this campaign

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the client or anyone else harmed as a result of such failure. To verify if a vehicle in inventory is affected, do a VIN status inquiry before selling it.

### CORRECTIVE ACTION

Inspect the vehicle VIN, tire type/size, the DOT date code number on all **four** tires. Then, replace the tire(s) if needed.

### PARTS INFORMATION

Part Name	Size	Part Number	Quantity
Bridgestone Turanza EL440	235/50R18	42751-BRI-128	1

NOTE: New tires must be purchased through Tire Rack when replacing a tire using this bulletin.

**CLIENT INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

## WARRANTY CLAIM INFORMATION

**NOTE:**

- Required photos must be included when submitting your claim, or the claim may be subject to a debit. The photos must be clear; retake any unclear photos.
- New tires must be purchased through Tire Rack when replacing a tire using this bulletin.
- To submit a warranty claim for dealer-installed tire replacement, select the T3 sublet code in the Sublet Information field and enter the total sublet amount.
- For tire handling reimbursement, select the T4 sublet code in a different Sublet Information field. Then multiply the number of replaced tires by **\$10.00**. Add the total handling amount in the second sublet field.

Sublet Information				
Sublet Code	Work Description	Invoice No.	Rental Days	Sublet Amount
T3	SUBLET TIRE PURCHASE	123456		50.00
T4	TIRE PURCHASE HANDLING	123456		10.00

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### Inspection Only

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
4215B3	Inspect the DOT and mold of all four tires.  (Photos of DOT of all tires; no tire replacement).	0.2 hr	6NB00	GCW00	B22026A	42751-BRI-128

**Inspection and Tire Replacement**

<b>Operation Number</b>	<b>Description</b>	<b>Flat Rate Time</b>	<b>Defect Code</b>	<b>Symptom Code</b>	<b>Template ID</b>	<b>Failed Part Number</b>
4215B4	Remove the wheel assembly from the vehicle and mount on the machine. Mount and balance one (1) new tire. (Includes inspection and photos of the DOT, mold numbers, and location of all tires).	0.5 hr	6NB00	GCW00	B22026B	42751-BRI-128
4215B5	Remove the wheel assembly from the vehicle and mount on the machine. Mount and balance two (2) new tires. (Includes inspection and photos of the DOT, mold numbers, and location of all tires).	0.8 hr	6NB00	GCW00	B22026C	42751-BRI-128
4215B6	Remove the wheel assembly from the vehicle and mount on the machine. Mount and balance three (3) new tires. (Includes inspection and photos of the DOT, mold numbers, and location of all tires).	1.1 hr	6NB00	GCW00	B22026D	42751-BRI-128
4215B7	Remove the wheel assembly from the vehicle and mount on the machine. Mount and balance four (4) new tires. (Includes inspection and photos of the DOT, mold numbers, and location of all tires).	1.4 hr	6NB00	GCW00	B22026E	42751-BRI-128

## INSPECTION PROCEDURE

Inspect the last **four** digits of the DOT number on all **four** tires. The tire must display the DOT number listed below:

- DOT date code number 2521
- DOT date code number 2621

If the last **four** digits of the DOT number correspond with one listed above, go to Repair Procedure.

If the number does not correspond, this bulletin does not apply.

### NOTE:

- Above the DOT of each tire, mark its location on the vehicle. For example: Left Front (LF), Left Rear (LR), Right Front (RF), Right Rear (RR).
- Clear photos of the door jamb VIN sticker, and the DOT date code of all **four** tires must be submitted with the warranty claim.



## REPAIR PROCEDURE

1. Replace any tire(s) that have the affected DOT date code.
2. Once the tire is removed, drill a **1 inch** hole in the sidewall above the serial number. Rotate the tire approximately **180 degrees** and drill a second hole through the sidewall.

NOTE: Please do NOT alter the DOT Tire Identification Number in any way.

3. **Please contact Bridgestone directly for an authorized return tag:**

**Bridgestone (800) 847-3272**

**Monday-Friday, 8 am - 6 pm CST**

- **Provide Dealer Name, Contact, Phone Number, Address, and Email.**
  - **Confirm tire(s) DOT Tire Identification Number(s) and condition per step 2.**
4. Replaced tires are to be sent to Bridgestone BATO for destruction.
  5. Ship the tire(s) to this address:

**Bridgestone Americas Lebanon DC**  
**201 Bridgestone Pkwy.**  
**Lebanon, TN 37090**  
**Attention: Technical Services/Warranty**

NOTE: Clear photos of the complete DOT CODE (including the DOT date code) on all four tires, taken as part of the inspection procedure, must be submitted with the warranty claim.

END