



## Ditch Witch® Safety Notice

<b>Affected Models</b>	VT12 and VT14 trailers with HX30 or HX30G machines VT14MV trailers with MV8 machines (see list of affected VINs on next page)
<b>Attention</b>	Dealership Owners, Managers, Parts and Service Managers
<b>What Dealer Should Do</b>	<ol style="list-style-type: none"><li>1. Read the attached customer notice for information regarding the defect and safety risks arising from it.</li><li>2. Check safety notification search tool on Dealer Central to see a list of units in your area.</li><li>3. Factory will send VIN plates and operator's manual update stickers for machines in your area.</li><li>4. Replace VIN plate with new plate with the same VIN.</li><li>5. Apply sticker to appropriate page in specifications chapter in operator's manual.</li><li>6. Return removed plates to the factory.</li><li>7. File warranty claim.</li></ol>
<b>Parts Required</b>	<ul style="list-style-type: none"><li>• VIN plate matching the machine being updated.</li><li>• Operator's manual specifications update sticker specific to the machine being updated.</li></ul>
<b>Estimated Repair Time</b>	30 minutes
<b>Compensation</b>	Parts, labor and mileage. Labor code: SER-LBR1
<b>Dealership Notes</b>	<p><b>URGENT:</b> Please perform this update as soon as possible in the interest of safety. Ditch Witch Product Support requests that you update all machines in your area by 05/31/2023.</p> <p>A notification will be mailed to owners of affected models in two weeks. Please note "What You Should Do" section of the attached customer notice. If you have any questions, contact the Ditch Witch Product Support Group.</p>

# Affected Trailer VIN

## VT12:

1DST522D1L1 [REDACTED] to 1DST522D7L1 [REDACTED]  
1DST522DXM1 [REDACTED] to 1DST522D6M1 [REDACTED]  
1DST522D8N1 [REDACTED] to 1DST522D5N1 [REDACTED];  
1DST522D9N1 [REDACTED] to 1DST522D1N1 [REDACTED];  
1DST522D7N1 [REDACTED], 1DST522D3N1 [REDACTED], 1DST522D5N1 [REDACTED], 1DST522D9N1 [REDACTED],  
1DST522D0N1 [REDACTED],  
1DST522D4N1 [REDACTED] to 1DST522D9N1 [REDACTED]  
1DST522D2N1 [REDACTED] to 1DST522D4N1 [REDACTED]

## VT14:

1DST522E0L1 [REDACTED],  
1DST522E0L1 [REDACTED] to 1DST522E1L1 [REDACTED];  
1DST522E7M1 [REDACTED] to 1DST522E5M1 [REDACTED];  
1DST522E5N1 [REDACTED] to 1DST522E4N1 [REDACTED]  
1DST522E4N1 [REDACTED]

## VT14MV:

1DST522H2N1 [REDACTED] to 1DST522H8N1 [REDACTED]



## IMPORTANT SAFETY RECALL 22V576

This notice applies to your vehicle: «Serial\_Number»

**Ditch Witch® Model VT12, VT14, and VT14MV trailers  
with HX30, HX30G, or MV8 Vacuum Excavator**

Dear Ditch Witch Customer:

### Purpose of This Notice

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. We have decided that a defect which relates to motor vehicle safety exists in certain 2020-2022 Ditch Witch® VT12, VT14, and VT14MV model trailers. Your trailer may have been manufactured with a certification label that lists incorrect Gross Axle Weight Ratings (GAWR). If the trailer is loaded in a way that places the maximum load on an axle as currently stated, there is a possibility that the load rating of one or more of the tires will be exceeded. If this occurs, there is a potential for tire failure, which could result in the loss of control of the vehicle and could result in a crash without prior warning.

### What You Should Do

Contact your local dealership «Dlr\_Nm\_1», phone number «Dlr\_Phone» as soon as possible to have a new certification label installed and the operator's manual updated at no charge. You can continue to operate your trailer, but do not load the axles to more than 3,102 kg / 6,840 lb per axle. Your trailer Gross Vehicle Weight Rating (GVWR) and the Maximum Debris Tank Fill Level chart provided in your operator's manual are not affected by this certification label change. The labor time necessary to perform this service correction is up to 1/2 hour. If you have sold your trailer or vacuum excavator, please advise us of the new owner using the form below, or contact us at the email address listed below.

### Additional Information

Your Ditch Witch dealership is best equipped to obtain parts and provide service to ensure that your vacuum excavator/trailer is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Product Support at The Charles Machine Works, Inc., phone number 1-800-433-6652.

After contacting your dealership and The Charles Machine Works, Inc., if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If ownership of the listed equipment has changed, please help us update our records and notify new owners by completing the following information and returning this portion to us.

Registered owner: «Cust\_Nm\_1»

ID0752108

Trailer Vin Number: «Serial\_Number»

Please complete the following. You may also email changes to [DWSafety@ditchwitch.com](mailto:DWSafety@ditchwitch.com).

Sold to
Address
City/State/Zip

- Sold
- Scrapped
- Stolen
- Change of address

**Ditch Witch®**

The Charles Machine Works, Inc.

Post Office Box 66

Perry, OK 73077

**IMPORTANT!**

## **SAFETY RECALL NOTICE**

Address Service Requested

«Cust\_Nm\_1»

«Street»

«City» «st» «PostalCode»

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 23. PERRY, OKLA

Postage will be paid by addressee

The Charles Machine Works, Inc.

Product Support

PO Box 66

Perry, OK 73077