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Updated 6/3/2022

Fuel Tank Recall: 2020 Honda CR-V

Press Statement: <u>Statement by American Honda Regarding Fuel Tank Recall: 2020 Honda</u> CR-V

- 212 vehicles are affected, only in the United States
- Fuel tanks will be replaced for free
- No reported crashes or injuries related to this issue

TORRANCE, Calif. – June 3, 2022 – In the United States, American Honda will voluntarily recall 212 Honda CR-V vehicles from the 2020 model year to replace their fuel tanks, for free. An internal component of the fuel tank may break loose inside the tank and block the float mechanism that signals fuel level to the meter, incorrectly indicating the amount of fuel in the tank. This defect may lead to a vehicle unexpectedly running out of fuel and stalling while driving, increasing the risk of a crash. No crashes or injuries have been reported in relation to this issue.

Honda is announcing this recall to encourage each owner of an affected vehicle to take it to an authorized dealer as soon as they receive notification of this recall from Honda. Mailed notification to owners will begin in early-July 2022. Owners can also determine if their specific vehicles are included in the recall by visiting <u>www.recalls.honda.com</u> or by calling (888) 234-2138.

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Q&A

1.	What is the reason for this recall?	An internal component of the fuel tank (an absorber clip) may break loose inside the tank and block the float mechanism that signals fuel level to the meter, incorrectly indicating the amount of fuel in the tank. This defect may lead to a vehicle unexpectedly running out of fuel and stalling while driving, increasing the risk of a crash. No crashes or injuries have been reported in relation to this issue.
2.	What will be done to recalled vehicles?	An authorized Honda dealer will replace the fuel tank, for free.
3.	Does this affect all 2020 CR-V vehicles?	No. Only 212 vehicles from this model year will require repair.

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4.	Will Honda dealers be allowed to sell recalled vehicles before they can be repaired?	Honda has directed its dealers not to sell any of the affected vehicles, new or used. Dealers can sell vehicles once the recall repair is completed.
5.	How long will the inspection/repair take?	Vehicle owners should consult with their local dealer for a repair time estimate, as it may vary with a dealer's daily schedule. The fuel tank replacement itself will take
		approximately 2 hours, once the vehicle is in the hands of a technician.
6.	Have any crashes been caused by this problem?	No. Honda has not received any reports of crashes resulting from this condition.
7.	Has Honda received any reports of injuries from this issue?	No. Honda has received no reports of injuries related to this defect.
8.	Has Honda received complaints from customers for this issue?	Yes. Honda discovered this issue after several customers experienced related symptoms such as stalling, vehicles not starting or inaccurate fuel gauges.
9.	Is this a supplier issue, a Honda design issue, or a Honda manufacturing issue?	This is a supplier issue.
10.	What is the name of the supplier of the fuel tanks?	U.S. Yachiyo
11.	Where were these vehicles built?	All of the recalled vehicles were built at Honda's Marysville, OH plant.
12.	When will customers be notified?	Letters to owners of vehicles will begin in early- July. Owners can also check their vehicle recall status online now at <u>www.recalls.honda.com</u> .
13.	What should a customer do if their vehicle is experiencing a problem now?	If an owner of a recalled vehicle believes that it is experiencing this problem now, they should contact their authorized Honda dealer as soon as possible to schedule the free recall repair.
14.	Is there a potential to include other vehicles in the future?	We are confident that we have identified all of the potentially affected vehicles and do not expect to add any in the future.

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15.	How many countries does this affect?	This recall applies to specific 2020 CR-Vs sold only in the U.S.			
16.	How many vehicles are affected by this recall?	US: 212 Worldwide total: 212			
17.	What is the cost to Honda of this recall?	I'm sorry, but that information is considered proprietary.			