

Equipment Recall

ER22-15A

Date
09.2022

Expiration
N/A

Page
1(5)

Revision A

Table update – 4 last lines were missing

02-13-2023

ALTERNATOR BELTS REPLACEMENT

NHTSA Recall #22E-030

Transport Canada Recall #2022-191

Applicable vehicles: VIN **ER22030UXXXXXXXXXX**

DESCRIPTION

Prevost has decided that a defect which relates to motor vehicle safety exists in certain alternator belts sold through its parts network from 2015 to 2022.

These alternator belts were sold to customers as replacement for 2010 to 2023 Prevost vehicles and 2020 to 2022 Volvo 9700 coaches

MATERIAL

Prevost Part Number	Belt Type
506015	Belt, Poly V 10PK1892
506020	Belt, Poly V 8PK1575
506026	Belt, Poly V 10PK1695
506034	Belt, Poly V 10PK1695
506067	Belt, Poly V 10PK1705
506070	Belt, Poly V 8PK1587
506077	Belt, Poly V 10PK1705
506080	Belt, Poly V 8PK1575
506083	Belt, Poly V 8PK1435
506114	Belt, Poly V 8PK1524
506134	Belt, Poly V 8PK1587
506167	Belt, Poly V 8PK1512
506188	Belt, Poly V 8PK1600
5060140	Belt, Poly V 8PK1840
23577315	Belt, Poly V 8PK1410 (Volvo 9700 only)
506084	Belt, Poly V 10PK1708

Date
09.2022

Expiration
N/A

Page
2(5)

DEFECTIVE BELT IDENTIFICATION:



Defective Aramid cord reinforced belt (left) vs New polyester cord belt (right)
– Note the different cord arrangement between the two belt types.

STEP BY STEP WARRANTY PROCEDURE:

PREVOST ? Online warranty

Cancel Next

Warranty claim type
Powertrain / Extended *

Vehicle infos
Serial number **ER22030UXXXXXXXX** *
or
Unit Number
Mileage **100** * Digits only
Mileage unit **KM** *
Failure date **2022/09/15** * yyyy/mm/dd

Enter this exact information here

Enter the claim creation date here

Equipment Recall

ER22-15A

Date
09.2022

Expiration
N/A

Page
3(5)

PREVOST ? Online warranty

Extended warranty Previous

Type	Kilometers	Miles	Beg.date	End date	Status
No extended warranty / Equipment Recall	9999999	9999999	2022/07/12	2105/10/11	AVAILABLE

Page: 1/1

Click here

PREVOST ? Online warranty

Powertrain / Extended

NO EXTENDED WARRANTY / EQUIPMENT RECALL

Cancel Attachments

Failure description

Serial number ER22030UXXXXXXX Veh. std warranty start date 2022/07/12

Unit Number Extended warranty start date 2022/07/12 to 2105/10/11

Lot # Failure date 2022/09/15

Mileage 100 KM Repair order # Your reference *

Breakdown (non-drivable) No * Causal part#

Complaint * Belt equipment recall Choose "no" Leave blank

Cause * Belt equipment recall

Correction * Belt equipment recall Enter "Belt equipment recall for all three mandatory text fields."

Special instructions Leave blank

Date
09.2022

Expiration
N/A

Page
4(5)

PREVOST

?

Online warranty

Powertrain / Extended

NO EXTENDED WARRANTY / EQUIPMENT RECALL

Cancel

Attachments

Previous

Next

Parts Entry

Serial number ER22030UXXXXXXXXX Repair order # YOUR REFERENCE
 Lot #
 Unit

Part Number	Quantity	Unit	Description	Price unit	Extended price	Delete
	1	EA				

Enter each different part number required and their quantity on a different line for each

Will be filled out automatically

Page 1 of 4

PREVOST

?

Online warranty

Powertrain / Extended

NO EXTENDED WARRANTY / EQUIPMENT RECALL

Cancel

Attachments

Previous

Next

Labor/Other Costs

Unit Number
 Serial number ER22030UXXXXXXXXX Lot #
 Repair order # YOUR REFERENCE
 Labor /hours Rate 13.00 Part Freight \$

Miscellaneous		
Description	Quantity	Price unit

Leave this page completely blank as it is

Page 1 of 4

Date
09.2022

Expiration
N/A

Page
5(5)

PREVOST

?

Online warranty

Powertrain / Extended

NO EXTENDED WARRANTY / EQUIPMENT RECALL

Cancel

Submit

Previous

Claim summary

Remit to:

Test 2000 name 1, 0000000000

000 000, Incubated Heart Business

000000, 00, 0000 000

CA

Customer:

Test 2000 name 1, Owner: 0000000000

Veh #: XXXX Serial number: ER22030UXXXXXXXXXX

Unit Number: Lot #:

Warranty start date: 00000000 To

Months in service: 0

Veh. under warranty: No

Fail date: 2022/09/15 Mileage: 100 KM

Repair order # YOUR REFERENCE

Complaint

Belt equipment recall

Cause

Belt equipment recall

Correction

Belt equipment recall

Claim summary

PD	Part Number	Description	Quantity	Price unit	Extended price
Parts total					
Total					

Verify if the information is correct then click "submit". If it is incorrect, you can change it by clicking on "previous"