



URGENT SAFETY RECALL NOTICE

I-23-01 2022 Indian Motorcycles Chief Sidestand Replacement



Operating your motorcycle without having this recall performed may increase a safety risk to riders.

Contact your Indian Motorcycle
dealership immediately

Indian Motorcycle Company
2100 Highway 55
Medina, MN 55340

**2ND NOTIFICATION
ACTION REQUIRED!**



This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. You are being sent this notification because our records indicate you have not had this recall completed.

The reason for this recall:

There is a potential for the sidestand to not fold rearward and upward if it contacts the ground when the motorcycle is moving forward, increasing the risk of a crash or serious injury.

What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the sidestand replaced, free of charge. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer. This repair should take approximately 18 minutes. When making contact with your dealer, discuss parts availability, their schedule and how long they will need to keep your vehicle.

What your dealership will do:

Indian Motorcycle will issue a Safety Bulletin to all Indian Motorcycle dealers, with instructions required to replace the sidestand with an improved part. Repairs will be made by any authorized Indian Motorcycle dealers at no cost to you. The time needed for this repair is approximately 18 minutes.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your local Indian Motorcycle dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need assistance contacting or locating an Indian Motorcycle dealer, or if you have questions your Indian Motorcycle dealer is not able to address, you may contact our Indian Motorcycle Owner Connections Department at 1-877-204-3697, scan the QR code, or go to

<https://www.indianmotorcycle.com/en-us/self-help/email/>.



If you believe that Indian Motorcycle has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to www.safercar.gov.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world class products for riders to enjoy.

Sincerely,

Indian Motorcycle Company

For the latest updates to this safety recall, or to check if your vehicle is part of another safety recall, scan the QR code, or go to <https://www.indianmotorcycle.com/en-us/vin-search/>.

