



A **NAVISTAR** COMPANY

IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

RELEASED

Sep 30 2024

NAVISTAR, INC

OCTOBER 2024

**IMPORTANT SAFETY RECALL 22526
RECALL REMINDER – 2nd NOTICE
NHTSA RECALL NO. 23V-872**

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

This is a safety recall **follow-up** notification to the initial notice mailed in January 2023. Navistar's records indicate the vehicle identified on the enclosed Authorization for Recall Service card has not been repaired. If it has been repaired, please fill out and return mail the card so you will not be contacted again about this recall.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2023 CE school bus models built 06/21/2022 thru 09/08/2022 with feature code 12DLP (Gasoline engine).

REASON FOR THIS RECALL

A fuel vapor line may have been built without the heat shield installed. Exposure to exhaust system temperatures in certain areas, over time, can cause the line to break down and possibly leak.

RISK TO MOTOR VEHICLE SAFETY

A fuel vapor line that breaks down and leaks can increase the risk of a vehicle fire resulting in property damage.

DEFECT REMEDY

The repair will involve installation of the fuel vapor hose heatshield. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 60 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your

nearest dealer by using the dealer locator at <http://www.icbus.com> or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 11/23/2021 thru 01/30/2023. **Present your original repair paperwork and proof of payment to any IC Bus dealer** and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC