

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 22V-814

Tiffin Recall # TIF-127

Notification of Open Recall

May 20, 2024

LPG Regulator Hose Leak

This is a reminder that your motorhome has an open safety recall. If this recall does not apply or has already been completed, please email recalls@tiffinmotorhomes.com.

Dear Tiffin Motorhome Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists in certain **2023 Allegro (Open Road), 2023 Allegro RED 340, 2022 and 2023 Allegro RED 360, 2022 and 2023 Allegro Breeze, 2022 and 2023 Allegro Bay, and 2022 and 2023 Phaeton Motorhomes, all equipped with the option for LP gas and that were built between May 5, 2022, and October 21, 2022.**

Tiffin Motorhomes has become aware of the possibility that on these motorhomes, the fitting on the hose that connects the LPG regulator to the LPG tank may leak at the swivel joint. A leak in the connection of an LP hose installed on a motorhome could result in a fire or explosion and serious personal injury, property damage or both.

Tiffin Motorhomes will have the LPG regulator connection hose inspected and if it is found to be defective, it will be replaced with a different brand of LPG regulator connection hose.

Please arrange to take your motorhome to a **reputable service center OR dealer of your choice** to have the correction completed. A list of Tiffin Motorhomes authorized dealers is available online at <https://tiffinmotorhomes.com/service-center-locations>. Please allow 15 minutes for the inspection to be completed. If the LP hose on your unit is found to be defective, an additional 30 minutes of repair time will be needed to replace the hose and complete an LP leak test. This work will be completed at no charge to you, the owner.

Owners may be alerted to the possibility of a leak by confirming the brand of hose that is installed in the motorhome. The LP connection hose found to be defective has a silver tag and is the "Fairview" brand (Figure 1). The LP hose that is good has a white tag and is the "Marshall" brand (Figure 2). After visually inspecting the LPG regulator hose, if it is a "Marshall" hose (Figure 2) that will not need to be replaced, you can email that information to recalls@tiffinmotorhomes.com along with your VIN number and we will clear the recall from your motorhome.

We recommend that LPG systems with a defective hose not be used until the recall is completed.



Figure 1: Fairview hose with silver tag



Figure 2: Marshall hose with white tag

If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, attn: Recalls, 105 2nd Street NW, Red Bay AL 35582 or by email to service@tiffinmotorhomes.com. Please make sure the invoice lists who paid for the repair, the VIN of the motorhome and the date the repair was completed.

If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification, please return the notification to the Tiffin Motorhomes Recall Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to recalls@tiffinmotorhomes.com.

If you believe this repair has been completed or does not apply to your motorhome, please contact Tiffin Motorhomes at recalls@tiffinmotorhomes.com so that the recall status can be updated. You may also contact us to find out the status of other recalls that may be open on your motorhome.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department