



Safety Recall:	December 2023
Jayco-NHTSA # 22V-773	
Starcraft RV-NHTSA # 22V-774	
Highland Ridge-NHTSA# 22V-775	

## IMPORTANT SAFETY RECALL – SECOND NOTICE

This Notice Applies to Your Recreational Vehicle «DEVICEID»

«NAME2»  
 «STREET»  
 «CITY», «STATE» «ZIPCODE»  
 «COUNTRY»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect which relates to motor vehicle safety exists in certain Jayco; 2021 Jay Flight, 2022 Jay Flight SLX, 2022 Jay Feather, Starcraft RV; 2021-2022 Autumn Ridge Outfitter, Highland Ridge RV; 2021-2022 Open Range, 2022 Range Lite, 2022 Olympia, and 2022 Olympia Sport travel trailers.

This is a follow up to a previous letter we mailed regarding this recall. Our records show that this recall has not been completed on your vehicle.

***Reason for this recall***

The flame on the cooktop will invert when the furnace is running. The cooktop is installed in a cabinet that is not sealed from the furnace area. When the furnace and the cooktop are operated at the same time the cooktop burner flame can invert leading to an increased risk of personal injury or fire.

***Recall Remedy***

Remedy consists of adding sealant and plywood panels to seal the area around the gas line hose and the area adjoining the cooktop. The remedy will be performed free of charge to you and will take approximately 45 minutes to complete.

***What we need you to do***

Please contact a Jayco certified repair facility and schedule an appointment for this remedy.  
**CAUTION:** Do not use the cooktop and the furnace at the same time until the remedy is completed.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please contact Jayco Customer Service at 800-283-8267.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to [service@jayco.com](mailto:service@jayco.com) including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management  
 Jayco Inc. Towable Division