



Navistar, Inc.
2701 Navistar Drive
Lisle, IL 60532 US

navistar.com



A NAVISTAR COMPANY



JUNE 2024

IMPORTANT SAFETY RECALL 22520

RECALL REMINDER – 2nd NOTICE

NHTSA RECALL NO. 22V-711

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This is a safety recall follow-up notification to the initial notice mailed in September 2022. Navistar’s records indicate the vehicle identified on the enclosed Authorization for Recall Service card has not been repaired. If it has been repaired, please fill out and return mail the card so you will not be contacted again about this recall.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain HV® and HX® series trucks built 11/18/2021 thru 08/04/2022 with feature code 02ARU, 02ARY, 02ARZ, 02ATB, 02AUR, 02AVB, 02AVC, 02AVD or 02AVE (Meritor Steer Axle) and an additional steering axle installed by Navistar’s Truck Specialty Center (TSC).

you. You can find your nearest dealer by using the dealer locator at <https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825 or find the nearest Love’s center at <https://www.loves.com>.

*Love’s and Speedco locations in Texas cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 09/22/2021 thru 10/10/2022. Present your original repair paperwork and proof of payment to any Navistar dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

REASON FOR THIS RECALL

The tie rod end clamp may crack and over time, the tie rod end threads can become damaged, and in some cases, may cause the tie rod end to separate.

RISK TO MOTOR VEHICLE SAFETY

Tie rod end separation may result in an unexpected loss of steering. An unexpected loss of steering can increase the risk of a vehicle crash.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner’s Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

DEFECT REMEDY

The repair will involve replacing the tie rod end clamps and any tie rod found with damaged threads. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately one hour and 30 minutes to two hours and 30 minutes to complete.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any Authorized repair center to have your vehicle repaired at no cost to

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