

## HMA Recalls

### Community Notify Outreach Program Script

#### 1. Hyundai Owner

##### a. Message for Connected Calls

This is the **Hyundai** Recall Resolution Team contacting you about a Safety Recall on your **Hyundai** vehicle. **Hyundai** has decided that a defect which relates to motor vehicle safety exists in your vehicle. Please do not delay in contacting us.

Your **Hyundai** dealer will fix the recall, at no cost to you. This free repair should take less than an hour to complete, but your **Hyundai** dealer may require your vehicle for a longer period of time based upon their work schedule.

To schedule a recall service repair:

- Contact your local **Hyundai** dealer to schedule your free service appointment; or
- Contact us directly toll free at 1.888.899.9293 between 8 a.m. and 7 p.m.

Monday – Friday Eastern Standard Time

We at Hyundai thank you for your attention to this important safety matter.