

**Please read this important safety recall for your WRX STI.**

Just a reminder that you're receiving this email because you have expressed an interest in Subaru of America. Don't forget to add us to your address book so we'll be sure to land in your inbox! You may <%@ include view='soaManagePreferences' %>.



## Important Safety Recall

Subaru Safety Recall WRE-22

NHTSA ID 22V522

Your VIN <%= targetData.VIN %>

Dear <%= targetData.firstName %>,

SUBARU OF AMERICA, INC. previously notified all affected vehicle owners of this recall by first class mail on September 16, 2022, regarding a defect, which relates to motor vehicle safety, in certain 2015-2021 model year WRX STI vehicles.

We are writing to inform you that Subaru has recently made an update to the service procedure that optimizes the repair process and accommodates vehicles with most aftermarket exhaust assemblies.

### Description of the Defect

Your vehicle may contain a defective backup lamp switch, which may cause the backup lamps to not illuminate, the rear-view camera (if equipped) to not display an image, and the select lever/gear position indicator in the combination meter to not display 'R' when driving in reverse.

### Safety Risk

If the backup lamps do not illuminate when the vehicle is in reverse gear, this may reduce the awareness of other motorists or road users of the driver's intention to operate the vehicle in reverse, increasing the risk of a crash. Additionally, a rear-view camera that does not display an image can reduce the driver's view of what is behind the vehicle, increasing the risk of a crash.

### What Will Subaru Do

Subaru will conduct an inspection and replace the backup lamp switch with an improved one, at no cost to you.

### What You Should Do

Please contact your Subaru retailer (dealer) immediately for an appointment to have this repair performed, at no cost to you.

Until this repair is performed, please use caution when driving in reverse. You should always check the rear view and the surrounding area by turning your head rearward and/or using the mirrors and move backward at a slow speed.

[Find a Retailer](#)

### How Long Will the Repair Take

The time it will take to inspect your vehicle is less than fifteen minutes. If it is found that the switch needs to be replaced, the time for this repair is approximately two hours. However, it may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment to allow your Subaru retailer flexibility in scheduling.

### Owner Information

Government regulations require that recall notifications be sent to the last known owner of record. That information is based primarily on state registration and title data. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

If you have moved or sold your vehicle, please go to <https://www.subaru.com/support/customer-support.html> to send us your information.

### If You Have Previously Paid for a Repair

If you have already paid for repairs associated with this condition, you may be eligible for reimbursement. Reimbursement consideration will be based on the amount an authorized Subaru retailer in your area would charge for the same repair.

Please send the original service repair order, which has the name of the repair facility, date of repair, mileage at the time of repair, complete 17-digit vehicle identification number (VIN), and your name, with correct mailing address and telephone number to the address listed below.

Subaru of America, Inc. Customer Advocacy Department, Attention: WRE-22 Recall P.O. Box 9103, Camden, NJ 08101-9877

Please send original receipts only and retain a photocopy for your records. Please be assured that we will attempt to process your reimbursement request as quickly as possible, but it may take up to 60 days for this process to be completed.

### If You Need Further Assistance

To locate the nearest Subaru retailer, you can access our website at [www.subaru.com](http://www.subaru.com) and select 'Find a Retailer.'

For additional information, please go to: <http://www.wre22.service-campaign.com>.

If you need additional assistance, please contact us directly:

- By e-mail: Go to [www.subaru.com](http://www.subaru.com) and select "Customer Support"
- By telephone: 1-844-373-6614 Monday through Friday between 8:00 a.m. and 7:00 p.m. ET
- By U.S. Postal mail: Write us at Subaru of America, Inc. Attn: Customer Advocacy Department P.O. Box 9103, Camden, NJ 08101-9877

To subscribe to the NHTSA Recall Notification email System, please go to: <https://www-odi.nhtsa.dot.gov/nhtsa/subscriptions>.

Please contact us immediately if the Subaru retailer fails or is unable to make the necessary repairs free of charge.

You may also contact the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.NHTSA.gov> if you believe the Subaru retailer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible.

Sincerely,  
Subaru of America, Inc.

Please do not reply to this message. To obtain information on how to contact Subaru of America, Inc., visit our website at [subaru.com/customer-support.html](http://subaru.com/customer-support.html), or call (800) 782-2783.

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