

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

**NHTSA Recall # 22V-511**

**Tiffin Recall # TIF-124**

***Notification of Open Recall***

May 20, 2024

### Possible Defective LP Service Valve

This is a reminder that your motorhome has an open safety recall. If this recall does not apply or has already been completed, please email [recalls@tiffinmotorhomes.com](mailto:recalls@tiffinmotorhomes.com).

Dear Tiffin Motorhome Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of motorhomes: **2021, 2022 and 2023 Allegro Open Road, 2021, 2022 and 2023 Allegro RED 340, 2021 and 2022 Allegro RED 360, 2021 and 2022 Allegro Breeze, 2022 Allegro Bay, and 2021 and 2022 Phaeton Motorhomes, all equipped with the option for LP gas.**

Tiffin Motorhomes has become aware of the possibility that on these motorhomes, the LP gas tank may be equipped with a defective LP service valve. A leak in the connection of the LP tank installed on a motorhome could result in a fire or explosion and serious personal injury, property damage or both.

Tiffin Motorhomes will have the LP service valves inspected and if they are found to be defective, they will be replaced.

Please arrange to take your motorhome to a **reputable service center OR dealer of your choice** to have the correction completed. A list of Tiffin Motorhomes authorized dealers is available online at <https://tiffinmotorhomes.com/service-center-locations>. The recall inspection will take approximately 30 minutes and will be completed at no charge to you, the owner. Please be aware that additional time, up to 1 hour and 30 minutes, may be needed if the LP service valve on your unit is found to be defective and needs to be replaced.

If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or [service@tiffinmotorhomes.com](mailto:service@tiffinmotorhomes.com).

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, attn: Recalls, 105 2<sup>nd</sup> Street NW, Red Bay AL 35582 or by email to [service@tiffinmotorhomes.com](mailto:service@tiffinmotorhomes.com). Please make sure the invoice lists who paid for the repair, the VIN of the motorhome and the date the repair was completed.

**If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification**, please return the notification to the Tiffin Motorhomes Recall Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to [recalls@tiffinmotorhomes.com](mailto:recalls@tiffinmotorhomes.com).

**If you believe this repair has been completed or does not apply to your motorhome, please contact Tiffin Motorhomes at [recalls@tiffinmotorhomes.com](mailto:recalls@tiffinmotorhomes.com) so that the recall status can be updated.** You may also contact us to find out the status of other recalls that may be open on your motorhome.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

**Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department