



November 17, 2023



Trailer-Mounted Generators for NHTSA Recall 22V-464:

Generator Model	Generator Serial Number	Trailer Vehicle Identification Number (VIN)
	G210958699	1G9G2FH20MM50 [REDACTED]

Cummins Inc.  
Box 3005  
Columbus, IN 47202-3005 USA  
Mail Code: 40911  
Phone: 1 800 CUMMINS  
care.cummins.com



**\*\*\* IMPORTANT SAFETY RECALL \*\*\***  
**NHTSA Recall No. 22V-464**  
**Cummins Campaign #C4935**  
**Final Notice**

November 17, 2023

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain Cummins Power Generation C500D6Re trailer-mounted generator sets that were manufactured between November 3, 2020 and March 18, 2022.

This notice applies to the generator(s) listed on the enclosed table.

**WHAT IS THE PROBLEM?**

If your generator set is being paralleled with certain other Cummins generator sets, when an operator opens the output box door of either generator set, the controls may not shut down all the generator sets operating in parallel as intended. If the operator is not aware that the generator sets have not shut down, there is a risk he or she may contact energized electrical conductors, which presents the risk of burns, electric shock or arc flash, possibly resulting in personal injury.

**WHAT ARE WE DOING ABOUT THE PROBLEM?**

Cummins has released Safety Campaign #C4935 "C500D6RE Door Switch Logic Corrective Action" to address this condition by installing a wiring harness modification kit to address this condition. This campaign is currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge and most applications will require approximately 5 hours to complete.

**WHAT SHOULD YOU DO?**

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this safety action performed on your generator. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, Cummins advises operators to heed the safety labels warning of exposure to energized electrical conductors that are present on the door of the output box

If you have not registered your Cummins product, please complete the enclosed registration card or register your product at <https://prodreg.cummins.com/prodreg/#/webform/contactInfo>.



If you are no longer the owner of the generators(s) listed on the enclosed table, please forward this notice to the new owner or provide the new owner's contact information to Cummins so that we can notify them of this recall.

***Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.***

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact the Cummins Care at the number below for more information.

#### **WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800- CUMMINS (1-800-286-6467), or visit our website at [care.cummins.com](http://care.cummins.com).

If you have a complaint relative to this recall, you may report it to the following:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Cummins is taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator  
Cummins Inc.