Recall 231 Email Notice:



Web version



##customer_first_name##,

A Safety Recall has been issued on your ##model_year## ##model_short_name##'s Seat Belt Pretensioner.

Recall ##campaign_number## Remedy is Available

This notice applies to your vehicle, VIN: ##VIN##

What is the problem?

The front seat belt pretensioner may deploy abnormally in the subject vehicles, causing the MGG (Micro Gas Generator) to detach from the assembly.

An abnormal pyrotechnic pretensioner deployment could cause the pretensioner to explode, and project metal fragments into the vehicle occupant compartment, which may result in injury to vehicle occupants.

Our records indicate that your vehicle is affected.

------ What will Hyundai do? -----

Your Hyundai dealer will install front seat belt pretensioner antiseparation protection caps. This procedure will be performed at NO CHARGE.

To ensure your safety and the quality of your vehicle, please schedule an appointment with a Hyundai dealer as soon as possible to complete the remedy procedure.

Schedule appointment

Additional Information —

For more information about this critical recall including affected vehicles or frequently asked questions, you may view Hyundai's official campaign page or visit the NHTSA website.

If you require further assistance, including info on reimbursement or updating ownership, please visit the <u>Hyundai Consumer Assistance</u>

<u>Center</u> or by calling the Hyundai Motor America Virtual Assistant at 1-855-371-9460.

To better assist you during your call please have the last 8 characters of your VIN ready to enter when prompted.

Last 8 Characters: ##last_8_vin##



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You are receiving this notice because our records indicate that you own or lease the vehicle identified by the VIN on this notice.

This is an outbound email only. Please do not reply to this email.

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