



Elgin Sweeper Company

1300 W. Bartlett Rd

Elgin, Illinois 60120

847.741.5370

elginsweeper.com

IMPORTANT SAFETY RECALL REMINDER

March 27, 2023

Dealer
Attn:
Street
City, State ZIP

Regarding: According to our records the identified sweepers on the attached listing have not had the necessary safety recall repairs completed.

Dear Service Manager,

Service Bulletin SB-0143 RM Fan Assembly Retention recall has been issued for all RegenX street sweepers manufactured between December 2018 and May 2022. The RegenX fan housing assembly to engine frame bolts may have been improperly torqued. If the bolts fail, the fan assembly could detach from the sweeper. It is very important that your customers have this repair completed. All Elgin RegenX sweepers built between December 2018 and May 2022 will need to be repaired per the instructions in Service Bulletin SB-0243. Your customers will be reminded of this recall by mail by March 31, 2023.

Elgin Sweeper has developed a solution for this problem with For Service Only kit #1140232. This kit is currently available to order when the customer receives notification of the recall. Please order enough field repair kits for the customers and units you are responsible for and which have not yet had the repair from the serial number and customer list in Appendix A. Any remaining units that are affected will be repaired at no charge to the customer. Customers are being asked to contact you to schedule the repair. We anticipate this repair will take approximately 0.5 hours. Please use the attached Recall Service Bulletin SB-0243 RM Fan Assembly Retention, which provides instructions for making the necessary repairs.

Please contact the Elgin Service Department at 1-877-DIAL-ESG (1-877-342-5374), if you have any questions regarding this notice.

Thank you for your support on this upcoming RegenX sweeper recall.

Sincerely,

Gary Gembala
Service Manager

Attachments: Dealer Affected Listing Rev 1 (Appendix A)
Service Bulletin (SB-0243)
Customer Notification Letter Reminder (Example)