

SAFETY RECALL NOTICE

This notice applies to your vehicle



BRP US, Inc.
10101 Science Drive
Sturtevant, Wisconsin 53177
USA

«SERNR» «CMP_NO»
«NAME1» «NAME2»
«STREET»
«CITY» «REGION» «ZIP»
«COUNTRY»



- Safety recall on your vehicle.
- Schedule an appointment with any authorized BRP dealer as soon as possible.
- The repair will be performed FREE of charge.

(date)

Re: Engine Output Shaft Can Break - Potential Loss of Drive Power - REMEDY IS AVAILABLE National Highway Traffic Safety Administration Campaign ID Number 24V728

Dear Can-Am® Vehicle Owner,

This notice is an update of a previous notice issued in October 2024. The corrective action is now available.

This notice is sent to you in accordance with the National Traffic and *Motor Vehicle Safety Act*. BRP has decided that a defect related to motor vehicle safety exists in the following vehicles. As a result, BRP is conducting a safety recall.

Our records show that you own a potentially affected vehicle.

What is the potential problem? The output shaft installed on affected vehicles may be exposed to stress concentration that could cause fatigue failure. The output shaft may break, resulting in a loss of drive power while driving. This can increase the risk of a crash.

Which models are involved? Certain 2017 to 2019 Can-Am Spyder RT and F3 vehicles

What will BRP do? BRP will replace at no charge to you (parts and labor) the output shaft of the vehicles if your vehicle is below a specific mileage threshold.

In addition, our records indicate that the previous safety recall on the front sprocket wear was not performed on your vehicle. The front sprocket may be defective and may be subject to premature wear. This condition may result in a loss of drive power while driving and increase the risk of a crash (NHTSA recall number 22V352). Regardless of the mileage of your vehicle, the front sprocket needs to be replaced.

Ski-Doo
Lynx
Sea-Doo
Can-Am
Rotax
Alumacraft
Manitou
Quintrex

Model Year (MY) and models	Threshold	Sprocket replacement required	Output shaft replacement required
MY 2017 F3, RT	Less than 21748 mi (35000 km)	Yes	Yes
MY 2017 F3, RT	21748 mi (35000 km) or above	Yes	No
MY 2018 and 2019 F3, RT	Less than 37282 mi (60000 km)	Yes	Yes
MY 2018 and 2019 F3, RT	37282 mi (60000 km) or above	Yes	No

What should YOU do?

- Schedule an appointment with any authorized BRP Can-Am dealer to have the repair performed on your vehicle. To find a dealer, see the end of this letter.
- Parts will be released progressively starting at the end of January, upon availability, to ensure an even distribution across the network.
- The procedure will take one hour (if sprocket replacement only) or 8 hours (if sprocket and output shaft replacements). Your dealer will inform you how long your vehicle will need to stay in the shop.

In the case of a loss of drive power, you will maintain steering and braking (including the Anti-Lock Braking System (ABS)), but you will not be able to maintain your speed. You will not have all the functionalities of the Vehicle Stability System (VSS).

If you leased this vehicle:

- Send a copy of this letter to the lessee within ten working days after the day you received this letter.
- Do the same with any future letters about this safety recall.

What to do if you feel you have received this notice by mistake?

This notice was mailed to you according to the most current information we have available.

If you know the current owner or operator, please forward this letter to them.

If there has been a change of ownership or you have a change of address, please notify BRP so we can update our records accordingly.

What to do if repairs were performed prior to recall?

If you have already paid to have your vehicle repaired for this issue, please contact BRP Customer Service. Our team will evaluate if you are eligible for a reimbursement of the repair costs. Your vehicle will still need to have the safety recall performed.

Can we assist you further? If after contacting your dealer and the BRP Customer Services Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153) or go to <http://www.safercar.gov>.

Your safety and continued satisfaction with our products are a priority for us. We apologize for any inconvenience this may cause you and remain committed to facilitating the process as much as we can.

Thank you for your immediate attention to this notice.

Sincerely,

BRP Customer Services Department

If you have questions or need assistance, or to find the nearest authorized BRP dealer:

- Visit www.brp.com
 - Or call: 1-888-272-9222
- 8:00 AM to 8:00 PM Eastern time 7 days a week.