



Jayco: 22V-301	April 2023
Starcraft: 22V-302	
Highland Ridge: 22V-303	

**IMPORTANT SAFETY RECALL – SECOND NOTICE**

**This Notice Applies to Your Recreational Vehicle** «Serial\_number»

«Name»  
 «Address»  
 «City», «State» «ZIP»  
 «Country»

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Jayco Model Year 2021-2022 North Point FW, 2021-2022 Pinnacle FW, 2022 Seismic FW; Starcraft Model Year 2022 Super Lite TT, 2022 Super Lite Maxx TT; Highland Ridge Model Year 2021-2022 Mesa Ridge FW, 2022 Mesa Ridge S-Lite TT, 2022 Mesa Ridge TT, 2022 Mesa Ridge XLT FW, 2022 Open Range TT, 2021-2022 Open Range FW, 2022 Open Range Lite TT, 2021-2022 Roamer FW, 2022 Range Lite Air TT, 2021-2022 Range Lite TT, 2022 Silverstar FW, 2022 Silverstar S-Lite TT, 2022 Silverstar TT, and 2022 Silverstar XLT FW vehicles.

This is a follow up to a previous letter we mailed in May 2022 regarding this recall. Our records show that this recall has not been completed on your vehicle.

***Reason for this recall***

The quick disconnect for the exterior grill was made from brass with contamination or porosity which may crack when torqued. If it cracks, a leak may develop which in the presence of an ignition source could cause a fire which could lead to property damage or a personal injury.

***Recall Remedy***

Vehicles built with quick disconnects that were suspect will have their quick disconnect replaced. This repair should take approximately 15 minutes and will be performed at no cost to you.

***What we need you to do***

Please contact a Jayco Authorized Dealer as soon as possible to schedule an appointment to have this remedy completed.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to [service@jayco.com](mailto:service@jayco.com) including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If you are not satisfied we have done our best to remedy this situation, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
 Compliance Management

