



IMPORTANT SAFETY RECALL - SECOND NOTICE
This Notice Applies to Your Recreational Vehicle

Jayco: 22V-297 May 2023

<Name> <Serial Number>
<Address>
<City>, <State> <ZIP>
<Country>

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exits in certain Jayco Model Year 2020-2022 Precept Class A vehicles.

This is a follow up to a previous letter we mailed in June 2022 regarding this recall. Our records show that this recall has not been completed on your vehicle.

Reason for this recall

The heat shield beneath the storage compartment and above the exhaust system needs to be extended to protect the storage compartment from the heat of the exhaust system. Without the extended heat shield the compartment may melt, increasing the risk of a fire.

Recall Remedy

The heat shield will be extended by a Jayco dealer to provide adequate protection for the storage compartment from the heat of the exhaust system. This repair should take approximately 15 minutes and will be performed at no cost to you.

What we need you to do

Please contact a Jayco Authorized Dealer as soon as possible to schedule an appointment to have this remedy completed.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If you are not satisfied we have done our best to remedy this situation, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management

