

Critical Safety Recall on Your Genesis

Genesis <recall@alert.genesismotorsamerica.com>

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To: #CUSTOMER_EMAIL

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#FIRST_NAME,

**A Safety Recall has been issued on
your 2019 Genesis G70's
Trunk Latch Assembly.**

Recall 010G Remedy is Available

This notice applies to your vehicle,
VIN: XXXXXXXXXXXXXXXXXXXX

What will Genesis do?

Genesis takes our customers' safety as our highest priority. We want to notify you that our records indicate that this recall has not been completed on your vehicle.

Your Genesis retailer will inspect the trunk latch and replace the trunk latch base, if necessary. This procedure will be performed at **NO CHARGE**.

To ensure your safety and the quality of your vehicle, **please schedule an appointment with a Genesis retailer as soon as possible to complete the remedy procedure.**

You may also arrange for a complimentary Service Courtesy vehicle using Service Valet should you require alternate transportation during the service period.

[Schedule appointment](#)

What is the problem?

The trunk latch may become damaged and disable the emergency trunk release. A person inside the trunk latch compartment may become trapped, which could **increase their risk of injury**.

Additional Information

For more information about this critical recall including affected vehicles or frequently asked questions, you may view the [official Genesis campaign page](#) or visit the [NHTSA website](#).

If you require further assistance, such as questions on reimbursement or updating vehicle ownership, please visit the [Genesis Customer Assistance Center](#) or by calling Genesis Motors America at [1-844-340-9741](tel:1-844-340-9741).



[NHTSA.GOV](#) [GENESIS.COM](#) [PRIVACY](#)



You are receiving this notice because our records indicate that you own or lease the vehicle identified by the VIN on this notice.

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