105 Second Street NW
Red Bay, Alabama 35582
tiffinmotorhomes.com

TIFFIN
MOTORHOMES

Phone: 256-356-8661
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info@tiffinmotorhomes.com

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 22V-055
Tiffin Recall # TIF-121
Second Notification of Open Recall

August 16, 2023

Sidewall Mounted Patio Awning, 2020 – 2022 Allegro RED 360 37PA floorplan only

This is a reminder that your motorhome has an open safety recall. If this recall does not apply or has already been completed, please email recalls@tiffinmotorhomes.com.

Dear Tiffin Motorhome Owner or Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following models of motorhomes: **2020, 2021 & 2022 Allegro RED 360 37PA built between May 2, 2019, and January 4, 2022, that are equipped with a certain brand of sidewall mounted patio awnings.**

Tiffin Motorhomes has become aware of the possibility that certain sidewall mounted patio awnings may not be securely fastened to the motorhome. If the awning is not securely attached, there is the possibility that it may detach from the sidewall of the motorhome, and this could lead to an accident or a personal injury.

Tiffin Motorhomes will have the awnings inspected to verify that they are correctly installed and then correct the installation if needed. Please arrange to take your motorhome to a ***reputable service center OR dealer of your choice*** to have the inspection completed. The recall inspection will take approximately 30 minutes and will be completed at no charge to you, the owner. If the awnings are not securely attached to the motorhome and repair is needed, please allow up to one hour for the repair.

If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com .

On some 2020 models of 37PA Allegro RED's, the patio awning that is installed is a Dometic Brand awning that has a different method of attachment. If your motorhome is equipped with a Dometic Brand awning, there is no work to be done. Please contact Tiffin Motorhomes by phone at 256-356-8661 extension 2176 or by email at recalls@tiffinmotorhomes.com with your name and at least the last 8 digits of your VIN so that we can clear the recall from your motorhome.

You may be liable for any progressive damage that results from your failure to complete the recall within a reasonable time after receiving notification.

If owners have paid to have this repair completed, please send a copy of the invoice that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, attn: Recalls, 105 2nd Street NW, Red Bay AL 35582 or by email to service@tiffinmotorhomes.com Please make sure the invoice notes who paid for the repair, the VIN of the motorhome and the date the repair was completed.

If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also call us at 256-356-8661 ext. 2176 or send an email to recalls@tiffinmotorhomes.com.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to http://www.safercar.gov.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

Tiffin Recall Department