

# RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: 22V-048 Safety Advisory: 22-420 November 3, 2023

### IMPORTANT SAFETY RECALL – 4th Notice

«POLKNAME» «POLKADDRESS» «POLKCITY», «POLKST» «POLKZIPplus4»

This notice applies to your vehicle: «VIN»

Dear «POLKNAME»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.



# Our records indicate YOUR UNIT HAS NOT BEEN REMEDIED.

Please DO NOT ignore this notice!

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2021 Montana, 2021-2022 Raptor Fifth Wheels. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that a defect which relates to motor vehicle safety exists in certain Sailun Specialty Trailer (ST) branded tires. In particular, the ST235/80R16 and the ST235/85R16 manufactured at Sailun's Vietnam plant (1YJ) from the 20th week of 2020 through the 41st week of 2020 are being voluntarily recalled. The defect is associated with a steel belt package design change that could contribute to a tread belt separation or tread delamination, increasing the risk of a crash.

What we will do

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to inspect the tires DOT code and contact Sailun Tire Americas if the DOT codes fall under the recall range. The service and parts required for this corrective action will be provided at no charge to you.

What we need you to

Tire owners can help reduce the associated risk by referring to their trailer/RV placard and adhering to the prescribed air pressure and weight limitations of the vehicle until the affected tires are remedied. Under inflation and overloading of the tires as well as excessive speed are also contributing factors to tire failure. This campaign will expire 180 days after receipt of this letter, so it is important that you act as soon as possible to determine whether your tires are covered by this campaign. The labor time to perform this correction is approximately 3 hours. If at the end of this campaign you experience a tire failure please follow the regular warranty policy applicable to your brand. If you've had your tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost. If you have any questions whether your tires are covered by this notice, or problems obtaining the needed replacement, or are seeking reimbursement, please contact Sailun Tire Americas at 1-844-281-9696.

#### BE ADVISED -

Damage caused by failure to have the recall remedy completed will be the responsibility of the owner.

If you have questions

See pages 2-4 for Sailun recall notice. If you do not have access to a computer or need further assistance, please contact Sailun Tire Americas at 1-844-281-9696. Please contact Keystone Customer Service at 1-866-425-4369 if Sailun is unable to assist or does not remedy the condition within a reasonable amount of time, or without charge to you.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to http://www.nhtsa.gov.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,

#### KEYSTONE RV COMPANY

cc: National Highway Traffic Safety Administration (NHTSA)





## IMPORTANT SAFETY RECALL

December 17, 2021

NHTSA Recall Number: 21T-018

To: STA Tire Brand Owner,

Subject: Important Recall Notice

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Sailun Tire Americas has determined that a defect which relates to motor vehicle safety exists in certain Sailun Tire America (STA) Specialty Trailer (ST) tires brands. Accordingly, a voluntary recall is being initiated on the affected brands and sizes.

The defect is associated with a steel belt package design change that could contribute to a tread belt separation or tread delamination, increasing the risk of a crash. Tire owners can help reduce the associated risk by referring to their trailer/RV placard and adhering to the prescribed air pressure and weight limitations of the vehicle. Underinflation and overloading of the tires as well as excessive speed are also contributing factors to tire failure.

It has been determined that 84,351 tires produced from May 11, 2020 to October 11, 2020 (DOT date range identified by factory code 1YJ and the last four digits of the DOT code are: 2020 – 4120) are in the affected range.

Please refer to the table on page 2 of this notice to identify if your tire(s) is in the affected date range. The date of manufacture (last four characters in the DOT Code) can be found molded onto the tire near the bead. For the affected lot(s) the plant code (first three characters in the DOT Code) will be 1YJ and the last four characters will be the date code range (2020 - 4120), please see the example below.

See example below:



#### Affected Tire Ranges:

Product description	Brand	DOT week
ST235/80R16 129/125L	BLACKLION	1YJ 2716LY 2020 to 4020
ST235/80R16 129/125L	IRONHEAD	1YJ 2716LY 2220 to 4120
ST235/80R16 129/125L	ROADX	1YJ 271DLY 2020 to 4120
ST235/80R16 129/125L	SAILUN	1YJ 276PLY 2020 to 4120
ST235/80R16 129/125L	BLACKHAWK	1YJ 2716LY 2920 to 4120
ST235/85R16 132/127L	BLACKLION	1YJ 2116LY 2020 to 3820
ST235/85R16 132/127L	IRONHEAD	1YJ 2116LY 2220 to 4120
ST235/85R16 132/127L	ROADX	1YJ 211DLY 2020 to 4020
ST235/85R16 132/127L	SAILUN	1YJ 216PLY 2020 to 4120
ST235/85R16 132/127L	BLACKHAWK	1YJ 2116LY 2920 to 4120

#### See examples Below





## STA SAILUN TIRE AMERICAS

#### What Should You Do?

If you own any of the above listed tires that fall within the listed factory and DOT Code production range, please visit the closest tire dealer of the above listed brands, along with this notice, and we will replace the tires(s) with the same brand or substantially similar brand at no cost to you. STA will also cover the costs to mount and balance the tires.

This campaign will expire 180 days after receipt of this letter, so it is important that you act as soon as possible to determine whether your tires are covered by this campaign. If at the end of this campaign you experience a tire failure please follow the regular warranty policy applicable to your brand. If you've had your tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost. If you have any questions whether your tires are covered by this notice, or problems obtaining the needed replacement, or are seeking reimbursement, please contact Sailun Tire Americas at 1-844-281-9696.

Federal law requires that any vehicle leaser receiving this recall notice must forward a copy of this notice to the lessee by First Class Mail within ten days of your receipt of this notice.

If you believe STA has failed to or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey AVE SE Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to www.nhtsa.gov

We apologize for any inconvenience this recall may have caused.

Sincerely,

Rick Muise

Quality Assurance/Compliance Mngr.

Sailun Tire Americas.