

STARCRAFT

IMPORTANT SAFETY RECALL – SECOND NOTICE

Safety Recall: 22V-046 April 2023

This Notice Applies to Your Recreational Vehicle VIN

Name Address City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2021 to 2022 Jayco Northpoint and Pinnacle fifth-wheels equipped with Sailun brand tires.

This is a follow up to a previous letter we mailed in February 2022 regarding this recall. Our records show that this recall has not been completed on your vehicle.

Reason for this recall	Sailun Tire Americas, Inc. (Sailun) reported that due to a steel belt package design change the affected tires may experience a tread belt separation or tread delamination. If any customer is in possession of the recalled tires, they are advised to discontinue use immediately. Belt separation and tread delamination could lead to loss of vehicle control, increasing the risk of a crash.			
Recall Remedy	Sailun will replace the tires free of charge. The repair will take approximately 2 hours to complete.			
What we need you to do	Please contact Sailun Tire Americas at 844-281-9696. They can assist you with locating a repair shop that can replace your tires.			

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to http://www.safercar.gov.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management Jayco Towable Division

Regulatory Compliance Reply Form

Recall #:	Recall 22V-046 Sailun Tire Americas, Inc.						
Recall Description: Replace defective Sailun tires							
1. Did your unit ha	ve Sailun tires?	Circle one:	Yes	No			
2. If Yes, Did you h	Circle one:	Yes	No				
If so, what date were the Sailun tires replaced?							

Serial #:				
Name:				
Address:				
City, State & Zip Code:				
Home Phone:	Work Phone:			
Email:				

I no longer own/possess the vehicle	 I Sold it: I Traded it: 	Date of Sale/Trade:				
for the following reason: (Please mark appropriate line)	 Destroyed/Totaled: Stolen: Exported: 					
Sold or Traded To:						
Name:						
Address:						
City, State & Zip Code:						
Phone Number:		Email:				

Signature: _____ Date:_____

Please return this form via Email to: <u>compliance@jayco.com</u> . Thank you.