# Mercedes-Benz USA, LLC

A Mercedes-Benz Group AG Company One Mercedes-Benz Drive Sandy Springs, GA 30328 Phone: (800) 367-6372

This notice applies to your vehicle, VIN: WDBRFXXXXXNNNNMMM
Replace Front Speed Sensor Wiring Harness
MBUSA ID: 2022020019, NHTSA Recall ID: 22V042
Reminder Notification

- The remedy is available for your vehicle.
- Schedule an appointment with your authorized Mercedes-Benz dealership as soon as possible.
- This repair will be provided FREE of charge.

WDBRFXXXXXNNNNMMM Allen Ambulo 13470 International Pkwy Jacksonville, FL 32218-9438

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August, 2023

Dear Mercedes-Benz Owner:

This notice is a reminder being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Our most recent records indicate that the Mercedes-Benz vehicle registered in your name is affected by the subject recall, and still has not been repaired. We want to stress the importance of making an appointment at your preferred authorized Mercedes-Benz dealership as soon as possible for this FREE recall repair. The original communication for this recall was sent to the owner who was on file as of March 2022.

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that a defect which relates to motor vehicle safety exists in certain Model Year ("MY") 2021 Mercedes-AMG GT Black Series vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

### What is the issue?



In certain Model Year ("MY") 2021 Mercedes-AMG GT Black Series vehicles, the length of the wiring harness for the front wheel speed sensors might not meet current production specifications. In certain driving maneuvers, vehicle dynamic control system functions, such as stability and traction control, and anti-lock brakes, might be impaired, which could increase the risk of a crash.

### What will your Mercedes-Benz Dealership do?



An authorized Mercedes-Benz dealership will replace the front speed sensor wiring harnesses on the affected vehicles. This vehicle repair will be provided at no cost to you. While the repair time can be less than 2 hours, your dealership can provide you with a better estimate of the overall time for this visit. As a matter of normal service process, an authorized Mercedes-Benz dealership will also check for other repair measures that might be applicable to your vehicle, which may increase the required working time. You will not be charged for other services or repairs unless so requested.

### Steps to take.



- Find your nearest authorized Mercedes-Benz dealership at mbusa.com/recall to schedule your recall repair.
- Please mention you are scheduling an appointment for Mercedes-Benz Recall Campaign 2022020019.
- You may be asked for your VIN, which for your convenience is located at the top of this letter.

We apologize for any inconvenience this may have caused and look forward to taking care of this important safety recall immediately.

Sincerely, Mercedes-Benz USA



## **IMPORTANT SAFETY RECALL**

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### What if I no longer own or drive the vehicle or would like to update my contact information?

In the event you need to update your contact information or have updates concerning the vehicle, please visit **mbusa.com/recalls** (or scan the QR Code to the left) and submit your VIN using the VIN recall lookup tool and fill out the "Recall Contact Information" section on the website. If possible, please provide any contact information of the current owner/driver so we can contact them.

### Additional Information for Owners:

A VIN-based recall lookup tool is available at **mbusa.com/recalls**, which can be used to check whether a vehicle has been subject to a safety recall, or had the remedy performed. Should you have any questions or encounter any difficulty regarding this Recall Campaign, please contact an authorized Mercedes-Benz dealership.

Should an authorized Mercedes-Benz dealership be unable to address your concerns please contact us at **1-(800) FOR-MERCEDES (1-800-367-6372).** We are always happy to hear from you.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, Pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <a href="https://www.safercar.gov">https://www.safercar.gov</a>.

### Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already <u>paid</u> to have this recall condition corrected you may be eligible to receive reimbursement. Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealership. The following documentation must be presented to your dealership for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be made by check from your dealer.

Please speak with your dealership concerning this matter. Thank you for your cooperation.

