

REMEDY INSTRUCTIONS FOR AFFECTED 2021-2022 18RB, 24TB, AND 27RO TRAVEL TRAILERS

(NHTSA Recall Number: 22V-882)

Dear Valued Dealer:

As you are aware, Holiday House, LLC d/b/a Holiday House RV ("Holiday House RV") has decided that a defect which relates to motor vehicle safety exists in certain 2021-2022 18RB, 24TB, and 27RQ travel trailers.

Specifically, certain travel trailers are equipped with an LP gas Quick Disconnect which may have a defect in the brass which has caused it to crack, or which may increase the likelihood that a crack may develop in the future. A crack may result in a low-pressure propane leak on the outside of the travel trailer, which poses a safety issue to our customers.

These instructions provide a step-by-step guide on how to properly: (1) inspect each customer's Quick Disconnect to determine if this recall is applicable; and (2) if necessary, remove the affected Quick Disconnect, replace with a new Quick Disconnect, and perform an industry standard LP-gas system validation to ensure that the new Quick Disconnect is functioning properly.

Necessary Tools

In order to inspect and properly replace a customer's Quick Disconnect, the following tools are required:

- 1. Manometer:
- 2. Adjustable wrenches;
- 3. Yellow pipe tape, or a bottle of LP gas rated pipe sealant;
- 4. Clean rags; and
- 5. Wire brush.

STEP 1: INSPECTING THE QUICK DISCONNECT

Before inspecting the travel trailer, please ensure that you turn off the LP gas at the LP bottles. In addition, please disconnect the travel trailer's battery, and if equipped with a generator, ensure that it is off. The travel trailer must also be disconnected from shore power. Finally, please block any tires/wheels to ensure that the vehicle will not roll.

Once you have performed the above procedures, you must inspect the Quick Disconnect to determine whether the Quick Disconnect is subject to this recall. The Quick Disconnect is generally located on the bottom of the chassis rail on the passenger/curbside of the travel trailer.

Once you have located the Quick Disconnect, examine the rubber dust plug. If the rubber dust plug is black in color and has "Enerco Group" etched on the slider, then the Quick Disconnect **must be replaced.** The Quick Disconnects subject to this recall were manufactured by Enerco or Flex-Tech. Accordingly, any Quick Disconnect which contains identifiable information that it was manufactured by Enerco or Flex-Tech **must be replaced.** Unless the Quick Disconnect can be identified as being manufactured by a company other than Enerco or Flex-Tech, then the Quick Disconnect **must be replaced.** If it is clear that the Quick Disconnect was manufactured by a company other than Enerco or Flex-Tech, then the Quick Disconnect is not subject to this recall and does not need to be replaced. Please note that if the rubber dust cap is blue or yellow, then the Quick Disconnect does not need to be replaced and is not subject to this recall.

STEP 2: REPLACING THE QUICK DISCONNECT

If it is determined that the Quick Disconnect must be removed and replaced in accordance with this recall, you must perform the following:

- (1) Remove the Quick Disconnect: This requires two (2) wrenches. The first wrench must be adjusted to fit the hex flats of the pipe nipple installed into the end of the Quick Disconnect, which then connects to a manifold or bracket connected to an LPG hose. The other wrench must be adjusted to fit the body of the Quick Disconnect, and must be held close to the pipe nipple side of the Quick Disconnect. Keeping steady pressure on the pipe nipple wrench, unthread the Quick Disconnect from the pipe nipple. Once removed, use a wire brush to clean any remaining sealant or debris from the pipe nipple threads and clean off with a rag, ensuring not to get any debris inside of the pipe nipple.
- (2) <u>Install the new Quick Disconnect</u>: Apply either pipe sealant or yellow tape to the pipe nipple threads. Do not apply pipe sealant inside of the Quick Disconnect. Adjust one wrench to fit the hex flats of the pipe nipple installed into the end of the Quick Disconnect, which then connects to a manifold or bracket connected to an LPG hose. Keep steady pressure on the pipe nipple wrench, and do not allow it to rotate. Hand thread the new Quick Disconnect until it is tight onto the pipe nipple. Adjust the other wrench to fit the body of the Quick Disconnect. Keep wrench close to the pipe nipple side of the Quick Disconnect, and tighten the Quick Disconnect. If using yellow teflon tape, tighten two (2) full turns (orient the lever parallel to the ground). If using LP gas thread sealant, tighten one (1) full turn (orient the level parallel to the ground).
- (3) Perform LPG Test: Perform a three (3) minute LPG test at 8" water column with a manometer.

Please read the dealer notification letter dated January 10, 2023, which accompany these instructions. The dealer notification letter includes important information, including but not limited to, how to order a replacement Quick Disconnect from Holiday House RV, and what documents you need to submit to Holiday House RV to be reimbursed for the reasonable labor costs incurred by you in performing this recall.

Please note that if you inspect a Holiday House RV travel trailer in accordance with these instructions, and the travel trailer is not subject to this recall, Holiday House RV will pay a flat rate of 0.1 hours to cover your labor costs.

If you must remove and replace a Quick Disconnect in accordance with these instructions, then Holiday House RV will pay you a flat rate of 0.3 hours to cover your labor costs.

Sincerely,

Holiday House RV