

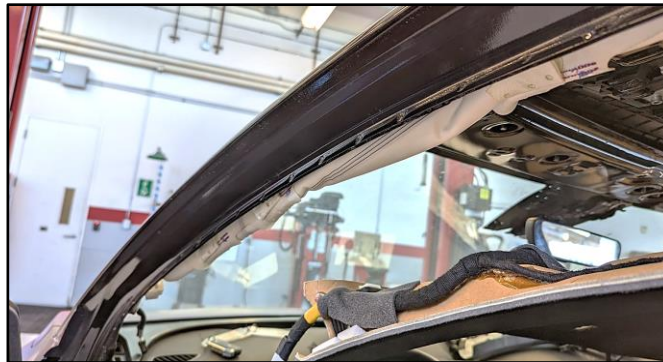


GROUP	MODEL
Safety Recall Campaign	2023MY Sportage (NQ5a)
NUMBER	DATE
SC257	December 2022

SAFETY RECALL CAMPAIGN

SUBJECT: CURTAIN AIRBAG INSPECTION/REINSTALLATION (SC257)

This bulletin provides information to inspect both LH and RH curtain airbags and, if necessary, to reinstall the curtain airbag(s) on certain 2023MY Sportage (NQ5a) vehicles produced at Kia Georgia from January 12, 2022 (SOP) through November 17, 2022. The subject vehicles are equipped with curtain airbags that may have been assembled with a twisted condition during vehicle assembly. As a result, the curtain airbag(s) may not deploy properly in a crash sufficient to warrant such a deployment. An improper deployment of the curtain airbag(s) increases the risk of injury in a crash. Follow the procedure outlined in this publication to inspect both RH and LH curtain airbags in the affected vehicles for a twisted/folded condition and, if necessary, reinstall properly. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



NOTICE

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.

NOTICE

To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service → Warranty Coverage → Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

Inspection Procedure:

1. Open the driver (LH) and partially detach the door weatherstrip (A) as shown.

Note: Inspection area shown by the **red** line.

2. Carefully, pull down on the headliner (B) trim as shown (about 1.0 - 1.5 inches) to view/access the curtain airbag (C).



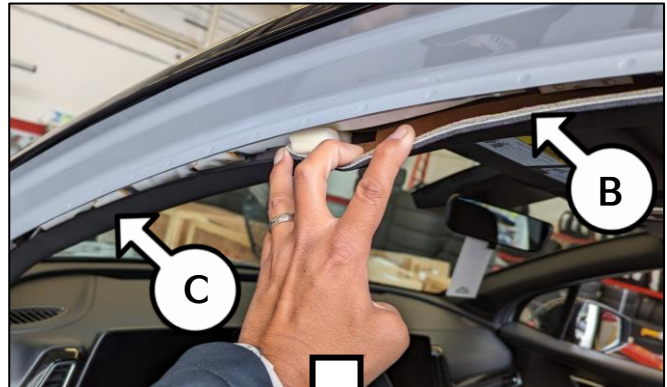
Click

For additional tips, information, click the icon or scan the QR code to watch the 'Curtain Airbag Inspection' video (Steps 1-3).

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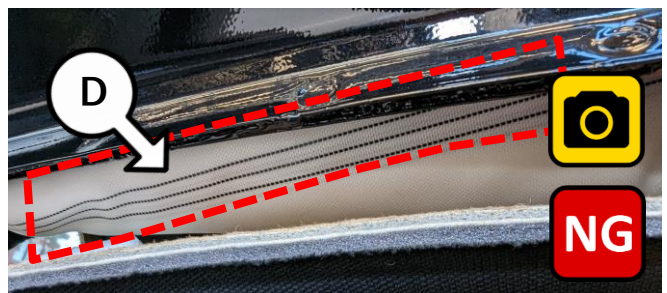
3. Inspect the curtain airbag (D) along the inspection area (use a flashlight if needed) and confirm one of the following conditions:

Do Not attempt to remove the 'A' pillar trim (C) for this inspection.



- The curtain airbag (D) **does not** appear to be installed twisted and the black stitching **is not** visible (**OK**), repeat steps 1-3 for passenger (RH) side, then skip to step 5.

- The curtain airbag (D) **does** appear to be installed twisted and the black stitching **is** visible (**NG**). **Take a photo using KDS** and open a Techline Case. Repeat Steps 1-3 for passenger (RH) side, then proceed to step 4.



4. Repair the affected side curtain(s) if applicable, by referring to 'Repair Procedure' outlined on Pg. 3.
5. Reinstall the door weatherstrip.

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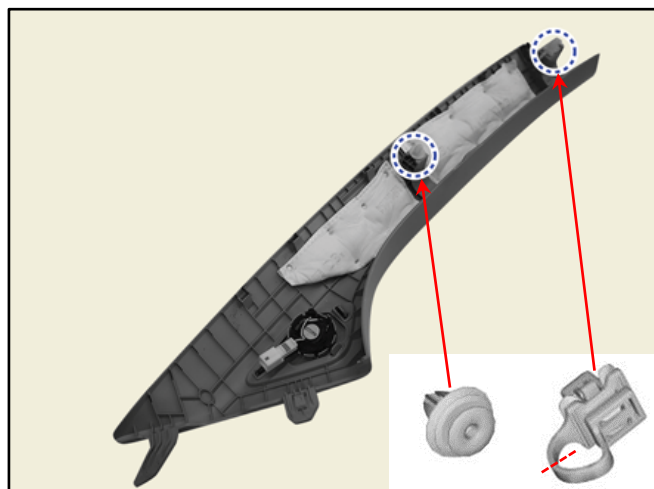
CURTAIN AIRBAG INSPECTION/REINSTALLATION (SC257)**Repair Procedure:**

- 1a. Contact Techline prior to starting this repair procedure.
- 1b. Upload pictures in KVID (Under Warranty Claim Attachment). Refer to the User Guide located on the KVID app home screen and on KDealer for additional information.

NOTE: DO NOT proceed until instructed by Techline agent.

2. Disconnect the battery negative (-) terminal and wait for at least 3 1/2 minutes.
3. Remove the front 'A' pillar trim by referring to "Body (Interior and Exterior) → Interior Trim → Front Pillar Trim → Removal and Installation" in the applicable Shop Manual on KGIS.

Note: The tether clip will need to be cut in the dotted line area shown to remove the 'A' pillar. Remove the remaining body side clip end piece.



4. Remove the three (3) front curtain airbag (A) retaining bolts (C).
5. Carefully, untwist the curtain airbag (A) so that the black stitching is facing the interior of the vehicle.



Tightening torque for bolts:
5.8 - 8.7 lb.ft (7.8 - 11.8 N.m)

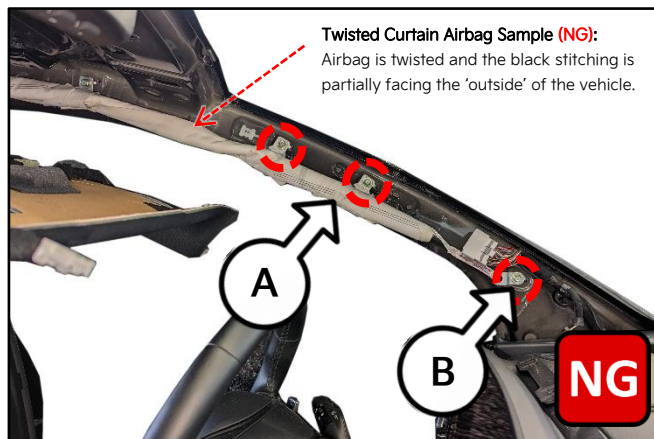


Image shown is for reference use only. The headliner does not need to be removed.

6. Reinstall the three (3) curtain airbag retaining bolts (B).
7. Reinstall all removed parts in the reverse order of removal.

NOTICE

Replace both front 'A' pillar trim clip and fastener from step 1, as they are not reusable parts.





Image shown is for reference use only. The headliner does not need to be removed.

SUBJECT:

CURTAIN AIRBAG INSPECTION/REINSTALLATION (SC257)**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Sportage (NQ5a)	January 12, 2022 to November 17, 2022

REQUIRED PART:

Part Name	Part Number	Figure	Qty.
'A' Pillar Trim Tether Clip	85815 P1000		1 per side
'A' Pillar Trim Fastener	82315 2P000		1 per side

Do not order parts for stocking purposes related to this Campaign. The parts are only needed in cases where the airbag inspection result is NG and require repair. The inspection process itself does not require the parts to be replaced. Prior to any repair, a Techline case must be submitted for further review.

WARRANTY INFORMATION:**N Code: N99 C Code: C99**

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	80410 DW000	0	Curtain Airbag Inspection Both Sides (OK)	221A2510	0.2 M/H	N/A	0
			Curtain Airbag Inspection + Curtain Airbag Reinstallation One Side (NG)	221A25R0	0.3 M/H	85815 P1000	1
						82315 2P000	
Curtain Airbag Inspection + Curtain Airbag Reinstallation Both Sides (NG)	221A25R1	0.4 M/H	85815 P1000	2			
			82315 2P000				

Refer to Warranty Bulletin 2022-42 for claim submission procedures. For Labor Op(s) 221A25R0 and 221A25R1, a photo of the NG curtain airbag must be attached using the KVID App.

NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SC257 when accessing the WebDCS system.