



SIB 84 13 22

2022-11-16

## RECALL 22V-XXX: TELEMATICS CONTROL UNIT

This Service Information Bulletin (Revision 1) replaces SI B84 13 22 **dated November 2022**.

### What's New:

- Revision to Situation section
- Addition of Cause section
- Addition of Correction section
- Addition of Procedure section
- Addition of Claim Information Status
- Addition of Feedback section

## MODEL

E-Series	Model Description	Production Date
G70	7 Series Sedan, i7 xDrive60 Sedan Battery Electric Vehicle (BEV)	July 4, 2022 – November 11, 2022

## AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. Tomorrow, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

## SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective November 15, 2022) on a small number of Model Year 2023 BMW 7 Series and i7 Sedan models that were produced between July 4, 2022 and November 11, 2022.

The Recall Notice has been attached for further information.

Sporadically, there is no vehicle position for navigation or emergency call available.

No Check-Control-Message or indication of fault will display for the customer.

## CAUSE

Global Satellite System Receiver in the Telematics Control Unit (WAVE-11) does not activate sporadically.

## CORRECTION

Program the Telematics Control Unit (WAVE-11).

## PROCEDURE

Program the Telematics Control Unit (WAVE-11) to I-Level G070-22-11-530, **available with ISTA 4.38.3x on November 16, 2022**.

- Connect the battery charger to the vehicle.
- Connect the programming system to the vehicle (ISTA 4).
- Determine measures plan.
- Accept and fully work through the measures plan with the control units to be programmed/encoded and enabled.
- Follow the rework list.

- **Depending on the rework list, carry out a vehicle test and delete the fault memory if needed.**

After the programming has been fully completed, check functionality of the system.

Note: ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

**Always connect a BMW-approved battery charger/power supply ([SIB 04 23 10](#)).**

For information on programming and coding with ISTA, refer to Dealer Universal Portal / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

## **CLAIM INFORMATION**

**When this Recall's Special Defect Code and Labor Operation codes become available, this bulletin will be revised to include the corresponding claim submission information.**

## **FEEDBACK REGARDING THIS BULLETIN**

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture\\_as\\_pdf B841322 Recall Notice.pdf](#)

## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-xxx: Telematics Control Unit – B84 13 22

BMW AG is conducting a Voluntary Safety Recall (effective November 15, 2022) on a small number of Model Year 2023 BMW 7 Series and i7 models that were produced between July 4, 2022 and November 11, 2022.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.