

2600 AMERICAN DRIVE
POST OFFICE BOX 2017
APPLETON, WISCONSIN 54912-2017
920-832-3000 • FAX 920-832-3208
www.piercemfg.com



To: Pierce Dealer Principals & Service Network
Date: November 10, 2022
Re: Campaign 74B323 – Stokes Basket LYFE Brackets (NHTSA Recall 22V809)

Dear Pierce Dealer Principals & Service Network,

Pierce has issued a safety campaign on the stokes basket LYFE brackets used on the RMAP and 100' mid-mount tower. The customer notifications will begin mailing this week while replacement parts are in process and will be available for shipment thereafter.

Execution Details:

- Dealers will place an order for one (1) each of part numbers 4247753 and 4247754 per unit.
- Dealers will transfer the tether hardware from the old brackets to the replacement brackets.
 - Drill an 11/64" pilot hole in the new bracket. Use the old bracket as reference for location.
 - Detach tether hardware from old bracket and attach to the new bracket with a 10-24 x 1/2" screw
- Dealer will render the old brackets unusable and photograph destruction and disposal of recalled product.
- Dealer will submit campaign claim to Pierce with photo attached.

Reimbursement:

- Labor - One half (0.5) hour to replace the two stokes baskets LYFE brackets with transfer of hardware.
- Material - Cost of the brackets; including freight.
- Travel - Travel will not be reimbursed.

NOTE: Failure to include evidence of old brackets being rendered unusable will result in claim rejection.

A list of vehicles and official NHTSA notification is included with this communication.

Please review all aspects of this communication carefully. If you have any questions or concerns about these product update actions, contact Pierce Aftermarket & Product Support at +1 (888) 974-3723.

Jim Carney

Sr. Warranty Coordinator
Pierce Manufacturing Inc
(920)730-7040. jcarney@piercemfg.com