L636-R.01.22 To: After Sales Official Network

Operating unit for multimedia system replacement

Date: 16 December 2022

**Pages** 3

Subject:



# Campaign code:

L636-R.01.22

# Campaign name:

Operating unit for multimedia system replacement

#### Model:

Urus

# Model Year:

2022

### Limited or special editions:

ΑII

#### Markets:

Canada, USA

# VIN Identification:

From 16098 to 16222

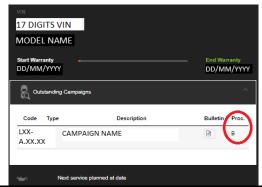
**Important information:** before proceeding with the repair, connect to the Warranty Portal and, using the "VIN Info" function, check that:

the vehicle is actually affected by the instructions contained in this bulletin.

NOTE: some vehicles may not be affected, despite the fact that their Vehicle Identification Number (VIN) falls within the range;

only replacement parts that correspond to the specific procedure, identified by a letter (such as A, B, C, etc.), are to be used for the chassis being repaired.

Example





### N.B.:

Procedure A will be available only when the instructions require a preliminary check to be performed to determine whether or not the vehicle actually needs updating.

### Information for the service network:

During ongoing product monitoring, Automobili Lamborghini S.p.A. determined that due to a hardware issue, the infotainment main unit in the center console may become damaged when the driver turns off the vehicle and the main unit shuts down. Upon the next start, the damaged infotainment unit would not work. In this case, all functionalities including the rear-view camera image would not be available. In this case, the vehicle does not comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility".

### Solution for the field:

Replacement of the Infotainment main unit.

#### Spare Parts:

#### **OPTION B**

Part number	Description	Q
4ML035092	Operating unit for multimedia system	1

## Management of replaced parts:

Store the components that have been removed from the vehicle in an appropriate manner, marking them with their corresponding bar codes so that they can be identified during visits by the competent Area Manager.

## Labor time:

Operation B: 1,3 h

### Previous bulletins superseded.

None.

Rev.01

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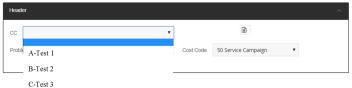
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## Warranty claim instructions:

Subject:

To request reimbursement for the repair performed, access the "LIASS" system on the Lamborghini portal and, following the instructions in the system's "Manuals" section, generate and fill out a Warranty Request. Select the required campaign and proceed with entry; carefully read the options present in the alert message that displayed by the system (see example) and select the option performed on the vehicle.



Reimbursement will be structured as follows, on the basis of the operation performed:

### - OPTION B:

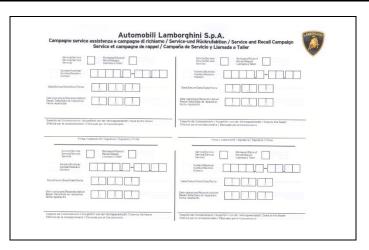
- o Steps to be executed: Repair Method
- o Labour time: 1,3 h

# Important information:

attach all documents generated during the work carried out, evidence of the work itself, for instance work orders and diagnostic protocols with BETA-Reports.

If one or more of these is missing, it may lead to a rejected reimbursement request.

Fill out the page in the warranty booklet (identified in the image below) in the section "Service and Recall Campaigns":



Tools/Materials required

Code	Description.	Qty.
3B0051530	Lamborghini Infotainment System extraction tool	1
VAS 6223 B	Fiber optic repair kit	1



#### N.B.<sup>(\*)</sup>

All ODIS technical documentation can be viewed on the Lamborghini web portal, in the ODIS section.

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Subject:



# Repair method:

For this operation, follow the steps described in the workshop manual:

Urus → 09 Electrical → Audio/Visual and Communication System → Network Communication →Electronic Information System J794 (DA 5F) → Disassembly/Assembly



### **IMPORTANT:**

The documents which must be provided together with the operation under warranty request are:

- Produced Repair Order
- Saved Diagnostic Protocol with BETA report

Failure to follow these procedures could lead to the request being rejected.

For more information, please contact your Area Manager or write to Technical Support (service.department@lamborghini.com).

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