

#### SIB 11 02 22 RECALL 22V-752: REPLACE CLUTCH COVER SCREWS

2022-11-10

Model	Model Description	Production Date
K63	S 1000 R	From May 9 <sup>th,</sup> 2022 to Sept 30 <sup>th</sup>
K69	S 1000 XR	From May 9 <sup>th,</sup> 2022 to Sept 30 <sup>th</sup>
K67	S 1000 RR	From May 9 <sup>th,</sup> 2022 to Sept 30 <sup>th</sup>
K66	M 1000 RR	From May 9 <sup>th,</sup> 2022 to Sept 30 <sup>th</sup>

The affected vehicles have been marked with campaign number 0000112800 in AIR.

In order to determine if a specific vehicle is affected by this campaign it will be necessary to verify the vehicle VIN in AIR (Aftersales Information Research). Based on the response of the system, either proceed with the repair or take no further action. Please note, open campaigns or vehicle stops may not appear in DCS Warranty Vehicle Inquiry or sales systems until 24-72 hours after they are announced, therefore AIR is always the recommended method for determining open campaigns and vehicle stops.

### NHTSA STATEMENT

Please be reminded that it is a violation of the National Traffic and Motor Vehicle Safety Act (The Safety Act) for you to sell, lease or deliver any new motorcycle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motorcycles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act. Also, you should not sell, lease or deliver any used motorcycles subject to a safety recall until the repair is completed. Please follow any special instructions that we provide to you for the return or disposition of recall parts.

#### SITUATION

The clutch cover screws were produced with too much protective coating which can cause the screws to back out causing oil to oil leak onto the catalytic converter.

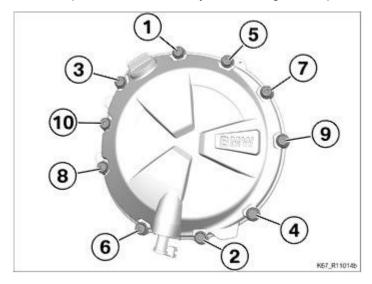
#### CORRECTION

Replace all 10 clutch cover screws using repair instruction "11 14 085".

NOTE: Do not replace the right engine housing cover.

For New vehicles in dealer inventory, A Modified procedure can be performed to replace the screws without removing the cover eliminating the need for a gasket exchange.

- Mark all the screws currently installed.
- Check for oil leaks or traces of oil visible between the clutch cover and crankcase.
  1. If there is a leak the repair including a gasket exchange is required.
- Replace the screws 2 by 2, following the sequence as shown below.



- Remove screws 1 and 2.
- Clean screw points (screw head contact and especially thread).
  - 1. Treat bore / thread with suitable cleaning spray.
  - 2. Clean head contact on the clutch cover with rag.
  - 3. Blow clean bore / thread with air gun.
- Install new screws and tighten in the correct sequence as shown with 3Nm + 90°.
- Repeat steps for screw pairs 3/4; 5/6; 7/8; 9/10.

NOTE: Only newly ordered and delivered screws may be used. Un-used screws in dealer stock should have been pulled with Parts Bulletin AS-35-22 TEC475 ISA Screw Return.

## PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in ETK which takes into account specific equipment and/or options.

Additional parts like gaskets, hardware and chemicals may be required for the complete repair.

#### **Part Number**

11 14 8 563 763	ISA Screw (M6x30 – AL) Clutch Cover Screws	10 Qty
11 14 8 568 825	Gasket, Clutch Cover	1 Qty

#### **CLAIM INFORMATION**

Please submit claims via the normal claim process using the information below:

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#### **Defect code**

00 00 11 28 00	Replacing clutch cover screws	

## Labor Operation

00 60 416	Replacing clutch cover screws	S 1000 RR (K67)	5 FRU
		M 1000 RR (K66)	
		S 1000 XR (K69)	
		S 1000 R (K63)	4 FRU
+00 60 916	Replacing clutch cover screws	S 1000 RR (K67)	4 FRU
		M 1000 RR (K66)	
		S 1000 XR (K69)	
		S 1000 R (K63)	3 FRU
46 52 510	Mounting and dismounting the rear-wheel stand with special tools (for motorbikes without a center stand)		1 FRU

FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

Labor operation code 11 14 085 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation instead.

<u>Collect & Return</u>: As part of the Recall, the vehicles can be picked up from the customer to carry out the campaign work. A flat rate of 7 FRU with FRU number 00 98 510 can be invoiced for each vehicle.

This is only possible in combination with FRU number 00 60 416 or 00 60 916.

## **TREAD Act Reimbursement - Qualifying Prior Customer-Pay Repairs**

If your center is presented with a reimbursement request, BMW of North America, LLC will reimburse qualifying customer-pay repairs that were performed on affected vehicles up to 10 days after the date the owner notification letter was sent out by BMW.

If the customer previously paid for a qualifying repair, verify in AIR that the VIN is affected by the recall campaign and proceed as applicable:

#### The customer arrives with an affected vehicle to your workshop

• Perform the open Recall repair outlined in this bulletin, regardless or previous repair history.

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• If the prior repair qualifies (see below), submit for both the Recall repair and the customer-pay reimbursement (Separate repair line items/separate defect codes).

Or:

## The customer only presents your center with a customer-pay invoice for the prior repair

• If the vehicle and the prior repair qualifies (see below), submit for the customer-pay reimbursement portion only.

## Customer-pay Invoice Review and Reimbursement Qualification and Procedure

Review and verify that the prior customer-pay invoice (BMW center or independent repair shop) contains a repair that pertains to the recall campaign. Only the repair outlined in the published safety recall service bulletin is eligible for reimbursement.

If this prior repair qualifies, submit a claim for reimbursement:

- Verify in AIR that the VIN was affected by the recall campaign
- Use defect code 85 99 00 45 NA for the amount requested under sublet 03.
- Comment: RECALL 22V-752 Clutch Cover Screw Replacement Reimbursement for allowable expenses that relate to performing the prior qualifying customer-pay repair.
- Use current repair date and mileage for claim submission.
- Retain copies of the customer paid invoice and the current repair invoice in your records.
- Reimburse the customer directly (parts and labor).

Contact warranty via an IDS ticket with any questions.

Retain the original customer pay invoice in your files; this documentation may be requested by BMW during the claim review process.

**Note:** A repair performed on a non-affected vehicle or the diagnosis and repair of other unrelated issues do not qualify for reimbursement.

This claim submission for the prior customer-pay reimbursement, when it is submitted as outlined under Defect Code 85 99 00 45 NA, **will not close** the Open Safety Recall on the vehicle.

## **QUESTIONS REGARDING THIS BULLETIN**

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

# Supporting Materials

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