

Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2022100009, December 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model CLS-Class and E-Class (257 and 213 platform)**
Model Year 2019-2022

Install 12 Volt Battery Support

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY19-22 CLS-Class and E-Class (257 and 213 platform) vehicles, the 12V battery in the trunk might be dislodged in the event of a crash and subsequently detach from its electrical connections. This, in-turn, may lead to impairment of post-crash functions such as eCall, electric seat adjustment, hazard warning lights, and automatic door unlocking, which could increase the risk of injury for the vehicle occupants. An authorized Mercedes-Benz dealer will install additional mounting support for the 12V battery on the affected vehicles.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 19,698 vehicles are affected.

Order No. P-RC-2022100009

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Retrofit battery support in spare wheel well

Work Procedure

1. Lift trunk cover.
2. Fold felt trim (A, Figure 1) above battery upward.

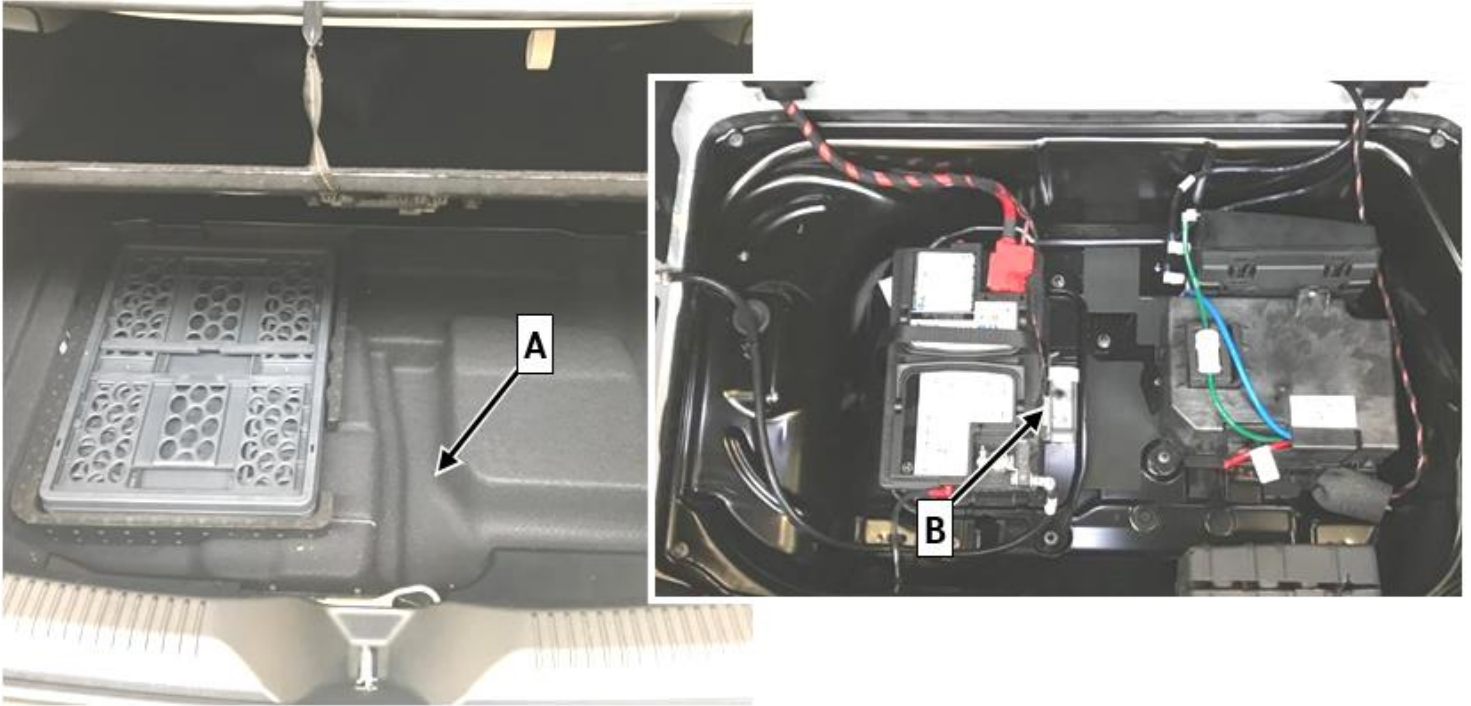


Figure 1

3. Unscrew screw of Battery attachment (B, Figure 1).

4. Tilt battery slightly and insert battery support (C, Figures 2 and 3).

i

Mount battery such that it is in full contact with support.

i

Battery is tilted slightly opposite to the direction of travel with lines **connected**.

Nm

Screw/nut holder/retaining bracket for battery on battery frame **23 Nm**

i

The edges of the battery support are in contact around the battery and in the battery base.

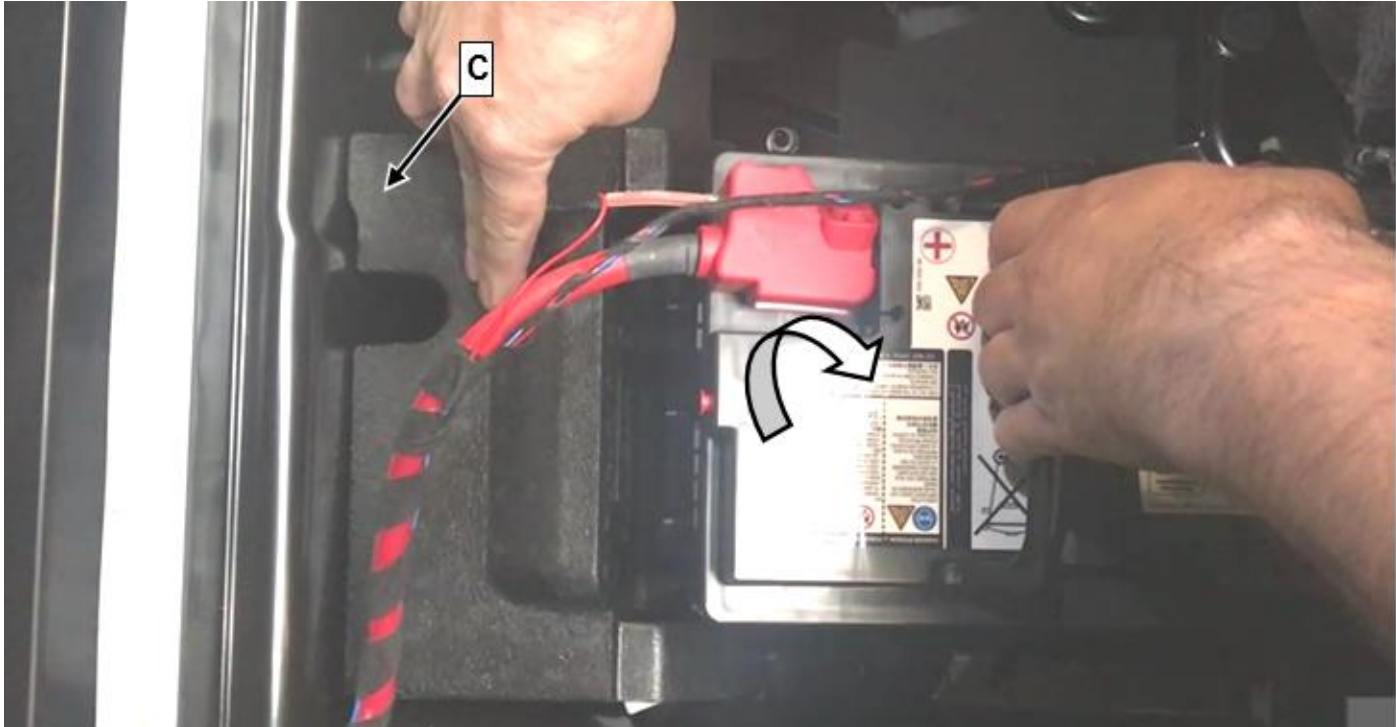


Figure 2



Figure 3

5. Assemble in reverse order.

Primary Parts Information

Qty.	Part Name	Part Number
1	Battery support	A 213 680 94 09

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair.*

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 902 04	02-0189	Retrofit battery support in spare wheel well	0.2

i **Note:** *Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*