

Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2022100011, November 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLS (167 platform)**
Model Year 2020-2022

Check Locking Mechanism of Third Seat Row

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020-2022 GLS (167 platform) vehicles, the springs in the locking mechanism of the third row left and right seatback might not have been installed according to current production specifications. In the event of a crash, a failure of the seatback lock cannot be ruled out which could increase the risk of injury to vehicle occupants. The basic functionality of the third row seatback lock would no longer be working as intended. An authorized Mercedes-Benz dealer will check the installation of the spring in third row left and right seatback locking mechanism on the affected vehicles and replace the seatback, if necessary.

Prior to performing this Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 59,574 vehicles are affected.

Order No. P-RC-2022100011

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Check lock on 3rd seat row, replace seat backrest if necessary

Check/test procedure

- To perform check, fold 3rd seat row up and down **5 times** using buttons in trunk (right and left seats).
 - i** Remove roller blind if necessary.
- Check whether there are 2 springs per seat (**4 pieces**, entire seat row) on right and left seats in 3rd seat row and whether they are installed correctly as shown in (A, Figure 1).
 - i** The springs must be present and installed correctly as shown in (A, Figure 1).
 - i** To facilitate entry, fold 3rd seat row down via button on backrest (Easy Entry).



Figure 1

- Springs **not present** or **not installed correctly**: Carry out **work procedure**.
- Springs **present** and installed **correctly**: **End measure**.

Work Procedure

- i** Only if springs are **not present** or **not installed correctly**.
- Replace faulty seat backrest.
 - i** For basic data, see AR91.12-P-0007MEX, AR91.18-P-0002MEX
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Primary Parts Information

Qty.	Part Name	Part Number
As required	Left seat backrest frame	A 167 930 17 02 28
As required	Right seat backrest frame	A 167 930 18 02 28

* The replacement part for the vehicle identification number must be determined via the EPC!

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair.

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
93 910 01	02-0265	Check lock on 3rd seat row	0.2
	02-0266	Replace seat backrest frame (after check) Includes: Normalization if necessary	ZM

i **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.