VOLUNTARY RECALL CAMPAIGN

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VOLUNTARY SAFETY RECALL CAMPAIGN 2021 KICKS AND 2021 VERSA; STEERING COLUMN

This bulletin has been amended. See AMENDMENT HISTORY on the last page. Please discard previous versions of this bulletin.

CAMPAIGN ID #: APPLIED VEHICLES: PMA25, PMA26 2021 Kicks (P15) 2021 Versa (N18)

Check Service COMM or Dealer Business Systems (DBS) National Service History to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting these voluntary safety recall campaigns, on certain specific model year 2021 Kicks and 2021 Versa vehicles, to inspect and, if necessary, replace the steering column. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification numbers PMA25 and PMA26 to these campaigns. These numbers must appear on all communication and documentation of any nature dealing with these campaigns.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration**. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

REQUIRED TOOLS

- A white crayon will be required to perform this action (Figure 1).
- Crayons are widely available and can be obtained from local or online retailers.



Figure 1

SERVICE PROCEDURE

AWARNING

To avoid the risk of serious personal injury or death, be sure to observe the following:

- Before servicing the SRS, turn the ignition OFF, disconnect both battery terminals and then wait at least 3 minutes.
- Always work from the side of the driver (LH) side knee air bag module. Do not work in front of it.
- Do not use air tools or electric tools for servicing the LH side knee air bag module.
- Always place the LH side knee air bag module with the pad side facing upward.
- Do not cause impact to the LH side knee air bag module by dropping, etc.
- Replace the LH side knee air bag module if it has been dropped or sustained an impact.
- Do not allow oil, grease, detergent, or water to come in contact with the LH side knee air bag module.
- Do not insert any foreign objects (screwdriver, etc.) into the LH side knee air bag module.
- Do not disassemble the LH side knee air bag module.
- Do not expose the LH side knee air bag module to temperatures exceeding 93°C (199°F).

EPS Control Unit Data Saving

ACAUTION

To avoid damage to the EPS control unit during replacement, the EPS control unit vehicle specifications must be saved from the original EPS control unit and written to the replacement EPS control unit using Consult.

- 1. Turn the ignition ON with the engine OFF.
- 2. Turn the hazard warning lights ON.
- 3. Connect the VI to the vehicle.
- 4. Start CONSULT-III plus on the CONSULT PC.
- 5. If prompted, select **USA/CANADA Dealers** from the drop-down menu, and then select **OK**.
- 6. Login using your NNAnet credentials.

IMPORTANT: If not prompted to enter your username and password, the CONSULT PC may not be connected to Wi-Fi. Close C-III plus, confirm the CONSULT PC is connected to Wi-Fi, and then reopen C-III plus.

- 7. Wait for the VI to be recognized (Figure 2).
 - The serial number will be displayed when the VI is recognized.
- 8. Select **Re/programming, Configuration**.

e Back	Home Print S	Screen Screen Measurement Rec.	Image: Wight of the state Im
Conne	ction Status		Diagnosis Menu
	Serial No.	Status	Diagnosis (One System)
VI	2300727	Normal Mode/Wireless connection	Diagnosis (All Systems)
м	•	No connection	Re/programming, Configuration
80	Select VI/MI		Immobilizer
Applicat	tion Setting	ABC Language Setting	Maintenance
1	VDR		

Figure 2

9. Check the box to confirm the precaution instructions have been read, and then select **Next**.

HINT: Use the arrows (if needed) to view and read all precautions.

Configuration	Precaution Vehicle Selection
recaution	
)perating suggestions for reprogra ?lease review the all of precautions joints. And touch "Next".	amming, programming and C/U configration: s, and click the "Confirm" check box after confirming the its
Precautions	
Caution:	
Follow the operation guide displa	ved on screen
. Follow the operation guide displa . "Back" and "Home" button may r	ived on screen. Not be used on this flow.
. Follow the operation guide displa "Back" and "Home" button may r For reprogramming and programmin . Install the latest version of the CO ata to this CONSULT-III plus PC. Preparation and read the service	ived on screen. not be used on this flow. ng DNSULT-III plus sortware, reprogramming/programming
. Follow the operation guide displa . "Back" and "Home" button may r For reprogramming and programmin . Install the latest version of the CC ata to this CONSULT-III plus PC. . Preparation and read the service	nyed on screen. not be used on this flow. DNSULT-III plus sortware, reprogramming/programming e manual or reprogramming procedure sheet.
. Follow the operation guide displa . "Back" and "Home" button may r For reprogramming and programmin . Install the latest version of the CC ata to this CONSULT-III plus PC. . Preparation and read the service For ECU Configuration . Need to write the configuration di . If writing the wrong configuration	ived on screen. not be used on this flow. ng DNSULT-III plus sortware, reprogramming/programming e manual or reprogramming procedure sheet. a tat to new ECU, after replace it. i data, ECU can not work. Please write the right data.
I. Follow the operation guide displa 2. "Back" and "Home" button may r For reprogramming and programmin I. Install the latest version of the CC lata to this CONSULT-III plus PC. 2. Preparation and read the service For ECU Configuration I. Need to write the configuration d 2. If writing the wrong configuration For ECU Configuration using manu I. Confirm the vehicle's spec and it writing the wrong configuration dat	Ived on screen. not be used on this flow. Ing DNSULT-III plus sortware, reprogramming/programming a manual or reprogramming procedure sheet. ata to new ECU, after replace it. a data, ECU can not work. Please write the right data. Ital mode is configuration spec, following the service manual. If a. ECU can not work. Please write the right data.

Figure 3

10. Select Automatic Selection(VIN).

Re/programm	ing.	Pressution	Vahiela Selection	Vakiala Confirmation	
Configuratio		Precaution	venicle Selection	Venicle Confirmation	
Automatic S	election(VIN)	Manual Select	ion(Vehicle Name)		
Vehicle Name :				Model Year :	Sales Chann
*MURANO Camp:P8201	JUKE	QUEST			NISS
350Z	LEAF	ROGUE			INFIN
370Z	MAXIMA	SENTRA			
370Z Convertible	MURANO	TITAN			
ALTIMA	MURANO Cross Cabriolet	TITAN			
ALTIMA Hybrid	NISSAN GT-R	VERSA Hatchback			
ARMADA	NV	VERSA Sedan			~
CUBE	PATHFINDER	XTERRA			CLE
FRONTIER	PATHFINDER ARMADA	X-TRAIL			Colo
		0	1/1	010	Sele

11. Confirm the VIN is correct for the vehicle, and then select **Confirm**.

Back Home Pri	it Screen Capture Measurement Mode Pata	11.8V VI MI
Re/programming, Configuration	Vehicle Confirmation Input VIN	System Selection 4/6
Input VIN		
Enter the VIN number, ar According to this operation CONSULT, VIN number y	Id touch "Confirm". In, in case of specified operation that requires to save ECU pu input is saved as file name. Therefore, confirm VIN numb COLITOLINYM COLI	I information into ser correctly.
VIN (17 or 18 digits)	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	
		Confirm

Figure 5

12. Select EPS/DAST 3.

	Input VIN System Selection	Operation Selection
System Selection		
Touch "system". In case ECU you want to operate is not li	isted below, the vehicle or model year might b	e selected wrong.
[r	
ENGINE	ABS	INTELLIGENT KE
MULTI AV	IPDM E/R	всм
3ch CAN GATEWAY	AIR PRESSURE MONITOR	SONAR
6ch CAN GATEWAY	METER/M&A	LANE CAMERA
	Î	AIR BAG
EPS/DAST 3	LASER/RADAR	

Figure 6

13. Select Before ECU Replacement.

Touch "Operation". In case over write current ECU, touch In case replacement of ECU, select an	"Reprogramming". operation in REPLACE ECU category.		
REPROGRAMMING	In case you want to reprogramming ECU	, touch "Reprogra	mming".
Reprogramming			
Replacement OF ECU Programming (Blank ECU)			
Replacement OF ECU Programming (Blank ECU) Before ECU Replacement	After ECU Replacement	Touch "Before I Operation log w to CONSULT.	ECU Replacement", ith part number is save
Replacement OF ECU Programming (Blank ECU) Before ECU Replacement	After ECU Replacement	Touch "Before I Operation log w to CONSULT.	ECU Replacement", ith part number is save

Figure 7

14. On the **Save ECU Data** screen, write the EPS **Part Number** on the repair order, and then select **Save**.

Save ECO Data	
Touch "Save" to save operation log and th Operation log helps to restart next operatio after operation has completely finished.	ne current part number as listed below to CONSULT. In by selecting suitable operation log. Operation log is erased
File Label	****
Operation	Programming (Blank ECU)
Operation System Part Number	Programming (Blank ECU) EPS/DAST 3 28504-XXXXX
Operation System Part Number Vehicle	Programming (Blank ECU) EPS/DAST 3 28504-XXXXX XXXXXXXXXXX

Figure 8

15. Select Next.

Back Home Print Screen Capture	Measurement Recorded Data	-
Configuration Operation	tion Selection Save ECU Data	7/7
Save ECU Data		
Operation log and ECU data (Some of ECU "Next" and replace ECU. After replacement of ECU, operation can st	need to be saved, not all) have been saved to CONSULT. Touch art from suitable operation by selecting this operation log.	
File Label	****	
Operation	Programming (Blank ECU)	
System	EPS/DAST 3	
Part Number	28504-XXXXX	
Vehicle	*****	Other
VIN	****	Operation
Date		Next
		Next

Figure 9

Vehicle Disassembly

Presets	1	2	3	4	5	6
AM						
FM 1						
FM 2						
XM 1						
XM 2						
XM 3						
Bass	Treb	le B	Balance	Fade	Speed Vol.	Sen.

16. Write down the radio settings.

- 17. If equipped, write down the customer settings for the ATC (Automatic Temperature Control) system.
- 18. Turn the ignition OFF.
- 19. Disconnect the negative and positive battery terminals, negative battery terminal first.
 - Wait at least 3 minutes.
- 20. Remove the driver (LH) side knee air bag module.
 - For Kicks, refer to the ESM: RESTRAINTS > SRS AIRBAG > REMOVAL AND INSTALLATION > LEFT KNEE AIR BAG MODULE > Removal and Installation
 - For Versa, refer to the ESM: **RESTRAINTS > SRS AIRBAG > REMOVAL AND INSTALLATION > KNEE AIR BAG MODULE LH > Removal and Installation**

AWARNING

- To avoid serious personal injury and/or death in the event of unintended deployment, always place the LH side knee air bag module with the pad side facing upward.
- To prevent damage to the LH side knee air bag module, place it in a safe place.
- To avoid personal injury, do not reuse the LH side knee air bag module bolts.

Steering Column Inspection

- 21. Locate the steering column torque sensor (Figure 10).
 - The torque sensor lot code is located on the back side of the torque sensor and is visible by looking upward at the torque sensor.

IMPORTANT: DO NOT remove or disconnect the steering column torque sensor.



Figure 10

- 22. Highlight the lot code of the steering column torque sensor.
 - Using a white crayon, with light pressure, rub the crayon over the lot code until the lot code is legible.

NOTICE

To avoid damage to the torque sensor, the torque sensor harness, and the torque sensor harness connector, do NOT apply force when applying the crayon markings.



Figure 11

23. Write down the first five (5) characters of the lower line of the lot code on the repair order in the Technician Comments section (Figure 12).

HINT: Taking a photo of the lot code with a cell phone can assist with reading the lot code.

 After documenting the lot code, using a dry shop rag, wipe the crayon markings off of the steering column torque sensor with light pressure.

NOTICE

To avoid damage to the torque sensor, the torque sensor harness, and the torque sensor harness connector, do NOT apply force when wiping the crayon markings off.





Breakdown of first 5 characters of Lower Lot Code: YYMDD YY = 20 = 2020 M = 8 Month = August DD = Day = 26

Figure 13

24. Review the first five (5) characters of the lot code obtained in step 23 and compare to the LOT CODES listed in Table A.

Table A

MODEL	MODEL YEAR	LOT CODES
Kicks, Versa	2021	21624, 21625, 21628, 21705, 21708, 21709

- If the first five (5) characters of the lot code <u>matches</u> one of the sets of numbers in Table A, replace the steering column assembly.
 - Refer to the ESM: STEERING > STEERING SYSTEM > REMOVAL AND INSTALLATION > STEERING COLUMN > Removal and Installation
 - Continue to step 25 on page 12.
- If the first five (5) characters of the lot code do <u>NOT match</u> one of the sets of numbers in **Table A**, steering column replacement is not necessary.
 - Continue to step 25 on page 12.

Vehicle Reassembly

- 25. Reassemble the vehicle in the reverse order.
 - Replace the LH side knee air bag module bolts with the bolts listed in **PARTS INFORMATION** on the last page.
 - LH side knee air bag module bolt torque: 10.8 N•m (1.1 kg-m, 8 ft-lb)
- 26. Connect both battery terminals, negative battery terminal last.
 - Battery terminal bolt torque: 5.5 N•m (0.6 kg-m, **49 in-lb**)

27. Perform ADDITIONAL SERVICE WHEN REMOVING BATTERY NEGATIVE TERMINAL.

- Refer to the ESM: ELECTRICAL & POWER CONTROL > POWER SUPPLY, GROUND & CIRCUIT ELEMENTS > BASIC INSPECTION > INSPECTION AND ADJUSTMENT > ADDITIONAL SERVICE WHEN REMOVING BATTERY NEGATIVE TERMINAL
 - o If the steering column was replaced, continue to step 28.
 - If the steering column was not replaced, skip to **CLAIMS INFORMATION** on the last page.

EPS Control Unit Data Writing

- 28. Turn the ignition ON with the engine OFF.
- 29. Connect the VI to the vehicle, if not currently connected.
- 30. Start CONSULT-III plus on the CONSULT PC.
- 31. If prompted, select **USA/CANADA Dealers** from the drop-down menu, and then select **OK**.
- 32. Login using your NNAnet credentials.

IMPORTANT: If not prompted to enter your username and password, the CONSULT PC may not be connected to Wi-Fi. Close C-III plus, confirm the CONSULT PC is connected to Wi-Fi, and then reopen C-III plus.

33. Wait for the VI to be recognized.

34. Select Re/programming, Configuration.

e Back	Home Print S	Screen Capture Mode	Recorded Data		
Connec	tion Status		Diagnosis Menu (NISSAN GT-R)		
	Serial No.	Status	Diagnosis (One System)		
VI	2326652	لت کی ایک Normal Mode/Wireless connection	Diagnosis (All Systems)		
м	•	No connectio	Re/programming, Configuration		
\$. 9	Select VI/MI		Immobilizer		
Applicat	ion Setting Sub mod e	ABC Language Setting	Maintenance		
1 1 1 1 1 1 1	/DR]		

Figure 14

35. Check the box to confirm the precaution instructions have been read, and then select **Next**.

HINT: Use the arrows (if needed) to view and read all precautions.



36. Select Automatic Selection(VIN).

Back Home Print Screen Capture	Measurement Mode Recorded Data	Image: Weight Height		
Re/programming, Configuration	Precaution Vehic	le Selection	e Confirmation	
Automatic Selectia	4)	····· \		
Vehicle can be specified t start searching vehicle. W Vehicle". Reading VIN NISSAN WOICH CO.(ID.JAPAN M. C. C. (ID.JAPAN M. C. (
VIN	Cancel			
				Detect Vehicle

Figure 16

37. Confirm the selected information is correct for the vehicle, and then select **Confirm**.

Back Back Print Screen Screen Screen Configuration Vehing	Measurement Recorded Help ERT 4.5V VI MI	
Please confirm selected information and to to touch "Change".	uch "Confirm". In case you want to select another vehicle,	
VIN or Chassis #	xxxxxxxxxx	
Vehicle Name :	xxxxxxxx	
Model Year	XXXXXX	
	1/1	
		Change
		Confirm

Figure 17

38. Allow **System call** to complete.

Back Home	t Screen Capture	Measurement Mode	ded Help	14.5V VI	× 🖿 📃 🔀
Configuration	Vehicle	e Selection	ehicle Confirmation		
Please confirm selected in touch "Change".	system Call	ch "Confirm". In c	ase vou want to selec	t another vehicle	1
	System call perfor Please wait	ming			
VIN or Chassis #					
Vehicle Name : Model Year					
				54%	
		Ca	incel		
					Change
					Confirm



39. Verify the VIN, and then select **Confirm**.

Back Pri	t Screen Capture	Measurement Mode	Help	14.5V VI MI	
Configuration	Vehicle	Confirmation	nput VIN		4/4
Input VIN					
Enter the VIN number, an According to this operation CONSULT, VIN number you with the second	a could aver a seven as a coul	ied operation that requi file name. Therefore, cr errer grazz, sa Stubit25560 V <th>res to save ECU ir onfirm VIN number</th> <th>formation into correctly.</th> <th></th>	res to save ECU ir onfirm VIN number	formation into correctly.	
VIN (17 or 18 digits)	XXXXXXXX	XXXXXXXXXXX		/	
					Confirm

Figure 19

- 40. Wait for the **Operation Log Selection** screen to populate.
- 41. Touch and select the data in **Saved Data List** (left side).
- 42. If the **Saved Data Detail** is OK, select **Confirm**.

Back Home Print Screen	Screen Capture	Help ALT 14.5V VI MI	-
Re/programming, Configuration	Input VIN	peration Log Selection	
Operation Log Selection			
CONSULT has the saved data rela In case you want to write the save data list (left side), and confirm the want to do other operation, touch "	ited re/programming and configu data from CONSULT to vehicle E detail (right side). If the detail is Other Operation".	iration. CU, touch and select the data in Save OK, and touch "Confirm". In case you	
Saved Data List	Saved Data Detail		
3N1CN8FV7ML805571	Operation	Programming (Blank ECU)	
	System	EPS/DAST 3	
	Part number/Type ID	28504-XXXXX	
	Vehicle	XXXXXXXXX	Delete
	VIN	****	Other
	Saved Date	11/10/2022 11:36:55 AM	Operation
1/1		1/1	Confirm

Figure 20

43. Select Yes.

Back Home Print Screen	Screen Capture	Recorded Data	(14.5V VI	× —	
Re/programming, Configuration	Input VIN	Operation Log Selection			
Operation Log Selection				_	
CONSULT has the saved In case you want to write data list (left side), and co want to do other operation	Selected operation lo Is this OK?	og data is adopted.		e ou	
Saved Data List 3N1CN8FV7ML805				E	
	Yes	No			Delete
	VIN	XXXXXX	xxxxx	Ī	Other
	Saved Date	11/10/2022	11:36:55 AM		Operation
1/1			1/1		Confirm
	Fi	gure 21			

44. Check the box to confirm the precaution instructions have been read, and then select **Next**.

HINT: Use the arrows (if needed) to view and read all precautions.



Figure 22

45. Confirm the Select Program Data is correct, and then select Next.

Back Back Print Screen Capture	Messurement Recorded Data	
Configuration Pre	caution Select Program Data Confirm Vehicle Condition	7/8
Select Program Data		
Confirm the detail listed below, and touch "N -In case the screen to select reprog/programm vehicle. -In case the part number after reprogramming selection, VIN and reprog/programming data in	lext" if OK. ning data is NOT displayed, only one data is available for this j is wrong, touch "Re-select", and confirm the vehicle n CONSULT.	
Part Number After Repro/programming	28504XXXXX	
Order Part number	28500XXXXX	
Vehicle	XXXXXXXXX	
VIN	****	
System	EPS/DAST 3	
Other Information	US_RC	Re-select
Expected time to finish re/programming	1min	Next
		Next

Figure 23

46. Follow the screen prompts to ensure the vehicle condition is **OK**, and then select **Next**.

Image: Back Image: Back	× = _ ×
Re/programming, Configuration Select Program Data Confirm Vehicle Condition	8/8
Confirm Vehicle Condition	
Operate according to the following procedures.	
1	
Remove the terminal caps of battery, and connect battery charger to battery.	
2	
Adjust the battery charger output so that the vehicle battery voltage is between 12.0V and 13.5V. The vehicle battery voltage is shown on the top-right of this screen	
3	
Confirm the RESULT is OK, touch "Next".	Next
Result OK	

Figure 24

47. Confirm all **Judgement** items are GREEN, and then select **Start** to write the EPS control unit data.

Back Home Print Screen	Screen Capture	rement Recorded Data	Help ERT	14.6V VI MI	
Re/programming, Configuration	Select Program	Data	onfirm Vehicle Condition		8/8
Confirm Vehicle Condition					
Confirm the vehicle condition as Then, confirm that judgment for al out of range, reprogramming or pro	listed below, set I items indicate O ogramming may s	the vehicle con K, and touch ": top.	idition correctly. Start". In case the ve	hicle condition is	
Monitor Item	Value	Unit	Judgment	Condition	
Battery Voltage	14.5	v	ок		
				1/1	Start

Figure 25

48. Allow **Transfer Data** to complete.



Figure 26

- 49. When the screen in Figure 27 displays, select **Next** (reprogramming is complete).
 - If the screen in Figure 27 does <u>not</u> display (which indicates reprogramming did <u>not</u> complete), skip to **Control Unit Recovery** on page 23.



Figure 27

50. Follow the on-screen prompts, and then select **Next**.

Back	k Home Print Screen	Screen Capture	ded ta	14.5V VI	× •	
5	Re/programming, Configuration	Transfer Data	Confirm Result			11/11
Confirm	m Result					
Opera 1 T	ate according to the following p	rocedures. sition, and wait for 2 seconds o	or more.			
	Current status of ignition switch	ON				
	Waiting Time	Complete				
2						
3	urn ignition switch from the OFF j	position to the UN position.				
Т	Fouch "Next" to go to next operation	on.				Next

Figure 28

51. Allow System call to complete, and then select Next.

Field Back Home Pri	tt Screen Capture Measurement Mode Recorded Data	🗟 🏋 🗙 💻 📃 🔀
Re/programming, Configuration	Transfer Data Confirm Result	11/11
Confirm Result	System Call	
Operate according to the 1 Turn ignition switch to	System call performing Please wait	
Current status of i switch		
Waiting Tim		37%
2 Turn ignition switch fro	Cancel	
3 Touch "Next" to go to t	ext operation.	Next

Figure 29

52. Follow the on-screen prompts to **Erase All DTCs**.



Figure 30

53. After completing **Erase All DTCs**, print a copy of the CONSULT screen showing the before and after part numbers of the control unit and attach it to the repair order, and then select **Confirm**.

Back Home Print Screen Capture	Measurement Mode Recorded Data	-
Configuration	e All DTCs Print Result / Operation Complete	13/13
Print Result / Operation Complete		
All tasks for programming have been comp or touch "Screen Capture" to storage of this perform "Diagnosis (All Systems)" to confi Screen capture data is saved in "CIII plus Do "Screenlmages".	eted. Confirm LAN access, touch "Print" to print out this page, page temporally. Touch "End" to back to Home Screen, and m that no DTC is detected. ta Folder" on desk top, and open the folder named	
Part number after Reprog/programming	28504-XXXXX	
Part number before Reprog/programming	28504-XXXXX	
Vehicle	ххххх	
VIN	*****	Print
System	EPS/DAST 3	
Date	11/15/2022 10:14:35 AM	Other Operation
	1/1	Confirm

Figure 31

54. Follow the on-screen prompts.

Back Home Print Screen	Sereen Mode Recorded Data Help ERT CALL VI MI	•
Re/programming, Configuration	Erase All DTCs Print Result / Operation Complete	13/13
Print Result / Operation Complete		
All tasks for programming or touch "Screen Capture perform "Diagnosis (All S Screen capture data is sa "Screenlmages".	"Complete Operation" Screen is no longer shown after d backing Home once. In case "Complete Operation" Screen is necessary document, touch "Cancel" to back previous screen. Erasing process is not performed to "No support for AII DTC" system. Erase it in Self-Diag Results screen of each system.	
Part number after Reprog/programming		
Part number before Reprog/programming Vehicle		
VIN	Home	Print
Date	11/15/2022 10:14:35 AM	Other Operation
	1/1	Confirm
	Figure 32	

- 55. Close the C-III plus application.
- 56. Remove the VI from the vehicle.

Control Unit Recovery

Do not disconnect the VI or shut down C-III plus if reprogramming does not complete.

If reprogramming does <u>not</u> complete and the "!?" icon displays as shown in Figure 33:

- Check battery voltage (12.0–15.5 V).
- Ignition is ON, engine OFF.
- External Bluetooth® devices are OFF.
- All electrical loads are OFF.
- Select <u>retry</u> and follow the on screen instructions.
- <u>"Retry" may not go through on first</u> <u>attempt and can be selected more</u> <u>than once</u>.

	VN	Usticie		Country : Japan
Back Hone Print Screen	2.5sen Ceblus Mode	sportbed Data	12.TV VI	× = _ X
resprograming, 💽	Transfer Data	Confirm Resul		1313
confirm Result				
Reprogramming or programming is a operation on his ECU. Touch "Reny" to retry reprogrammin	ot completed propertly, bu g or programming.	t you can retry reprog/prog	ramming	
Part number after Reprog/programming		284B2-XXXXX		
Part number before		25482-XXXXX		
Reprog/programming				
Reprog/programming Vehicle		XXXXXX		
Reprog/programming Vehicle VIN		XXXXXX XXXXXXXXXXXXXXXXXX	xxxx	
Reprog/programming Vehicle VIN System		xxxxxx xxxxxxxxxxxxx xxxxxxx	xxxx	
Reprog/programming Vehicle VIN System Date		xxxxxx xxxxxxxxxxxxxxx xxxxxxxxxxxxxxx	XXXX	Retry
Reprograngsamming Vehicle VIN System Date Error Code		xxxxxx xxxxxxx xxxxxxx xxxxxxx xxxxxxxx	xxxx	Retry

Figure 33

If reprogramming does <u>not</u> complete and the "X" icon displays as shown in Figure 34:

- Check battery voltage (12.0–15.5 V).
- CONSULT A/C adapter is plugged in.
- Ignition is ON, engine OFF.
- Transmission is in Park.
- All C-III plus / VI cables are securely connected.
- All C-III plus updates are installed.
- Select <u>Home</u>, and restart the reprogram procedure from the beginning.

CONSULT-ILIBUS Ver	VIN Vehicle (QASHQA)	County : Japan
Bark Hone Print Smeer	Ztrans Ztranster Transfer Data Transfer Data Confirm Result	
Confirm Result		99
Reprogramming is not completed prop .Print this screen as needed. Confirm with procedure. .Restart CONSULT with disconnecting	serfy: CONSULT version, IGWPower switch position, shift position and etc VI once, and start the reprogramming again.	
Part number after	96.489. 575.575	<u> </u>
Reprog/programming	26462-3,3,3,3,3	
Reprog/programming Current part number	28482-30000	-
Reprog/programming Current part number Vehicle	28462-XXXX	
Roprog/programming Current part number Vehicle VIN	28482-0000X 28482-0000X XXXXXX XXXXXXXXXXXXXXXXXXXXXXXXX	_
Reprograngemming Current part number Vehicle VilN System	22482-XXXX 23482-XXXX XXXXXX XXXXXXX XXXXXXXX	_
Repropiprogramming Current part number Vehicle VIN System Dete	28482-XXXX 28482-XXXX XXXXXX XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	_
Reprograngerming Current part number Verbale VIN System Date Information	28482-XXXX 28482-XXXX XXXXXX XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	

Figure 34

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
BOLT (Knee Air Bag Module)	01125-N6061	2
BOLT (Steering Wheel)	48935-3BA0A	If Needed (1)
COLUMN ASSY – STEERING, UPPER	48810-5EE0A	If Needed (1)

(1) Only to be used if the steering column requires replacement.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PMA25	Inspect Torque Sensor – OK Condition	PMA250	0.7
	Inspect Torque Sensor and Replace Steering Column	PMA251	1.8
PMA26	Inspect Torque Sensor – OK Condition	PMA260	0.7
	Inspect Torque Sensor and Replace Steering Column	PMA261	1.8

EXPENSE CODE

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
061	Crayons	\$2.00

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
September 15, 2022	NTB22-079	Original bulletin published
November 30, 2022	NTB22-079A	Changes throughout
July 25, 2023	NTB22-079B	Page 1 revised, Steps 5 and 6 added, Step 23 revised, Figure 13 added, Table A updated, Steps 31 and 32 added, CLAIMS INFORMATION updated

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