



SIB 52 05 22

2022-09-26

RECALL 22V-670: THIRD ROW SEAT

This Service Information Bulletin (Revision #1) replaces SI B52 05 22 **dated September 2022**.

What's New:

- Recall number 22V-670 added
- Cause, Correction, Procedure and Claim information added

MODEL

E-Series	Model Description	Production Date
G07	X7 Sports Activity Vehicle	January 4, 2019 – February 3, 2022

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective September 7, 2022) on certain Model Year 2019 - 2022 BMW X7 SAV vehicles that were produced between January 4, 2019, and February 3, 2022.

The third-row seat may not have been produced to specifications by the supplier. In a crash, the seat may not be fully locked, which could increase the risk of injury. The seat will be inspected and, if necessary, parts will be replaced.

The Recall Notice and Q&A have been attached for further information.

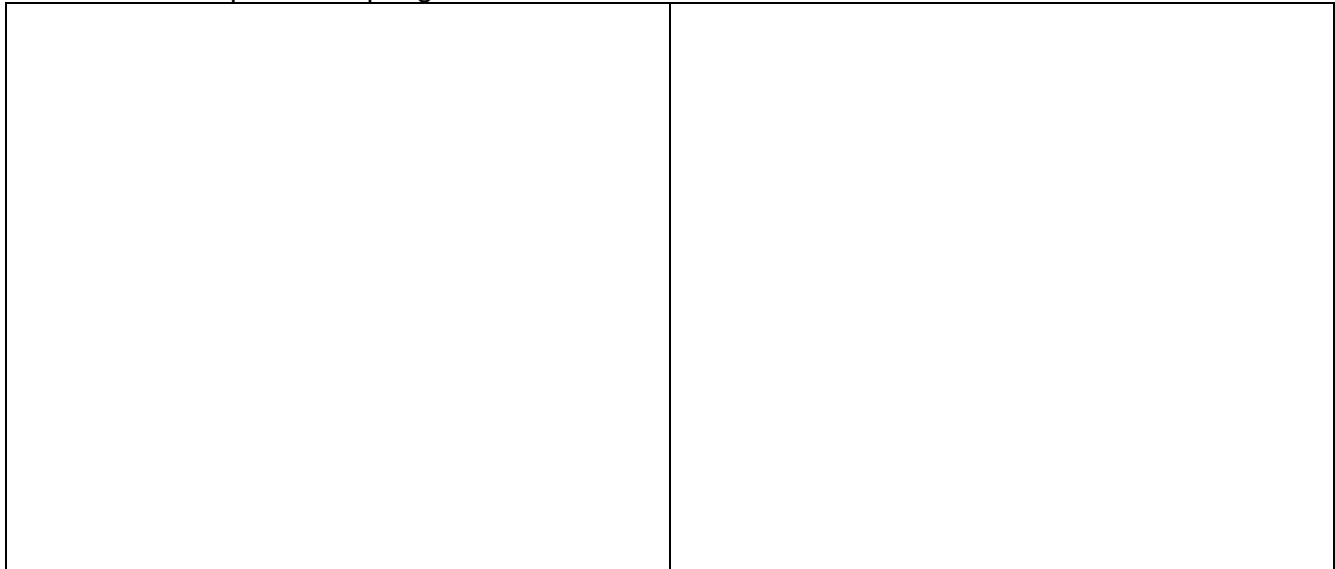
CAUSE

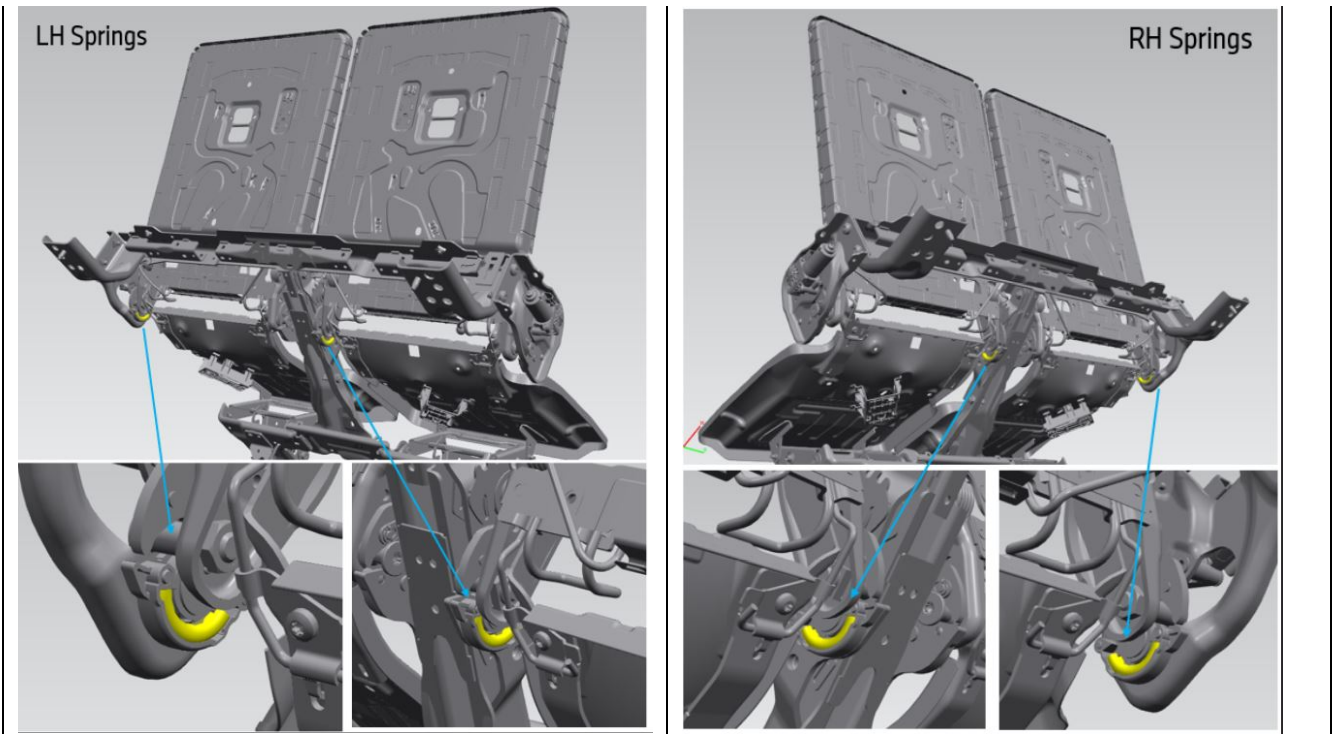
Compression springs that are required for the electric fold function may not be installed correctly or may be missing altogether.

An improperly positioned or missing compression spring prevents the seat backrest from locking completely.

CORRECTION

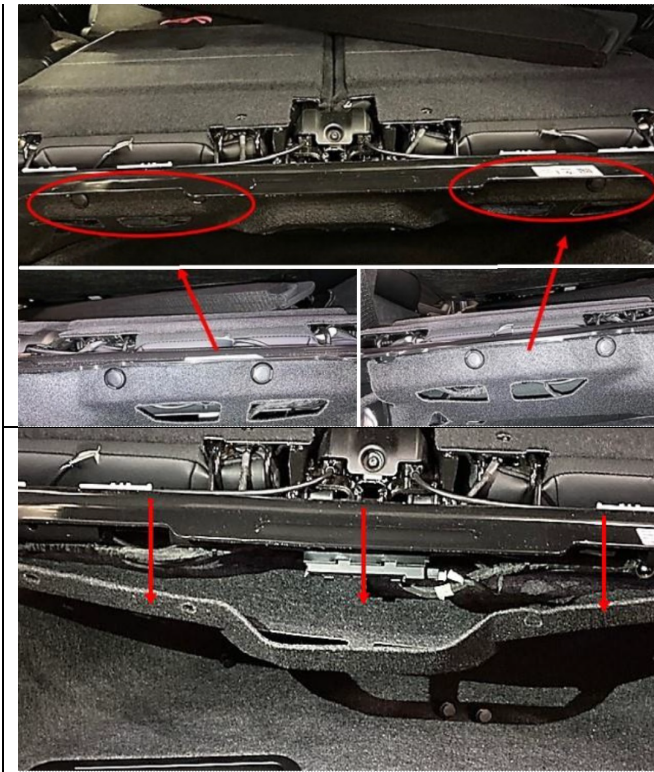
Check the 4 compression springs on the backrest frame of the third-row seats and rework if necessary.





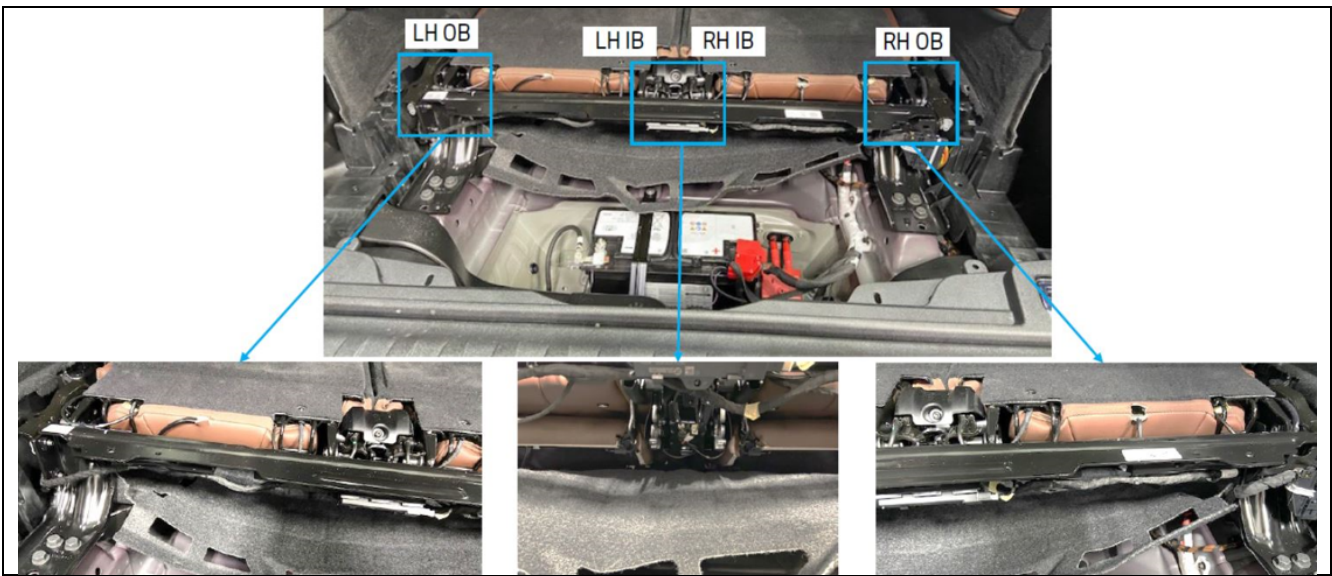
PROCEDURE

	<p>Remove the luggage compartment floor covering according to Repair Instructions 51 47 101</p> <p>Remove 2 plastic covers.</p>
	<p>Remove 2 T40 head bolts.</p> <p>Lift out luggage compartment floor.</p>
	<p>Release the 4 mounting clips from the luggage compartment well trim.</p>



Press down on the luggage compartment well trim for a better view of the 4 locking elements.

There are 2 springs per seat installed, Underneath the inboard (IB) and outboard (OB) pivot points



You can feel the springs easier than you can see them. Here we are pointing at the Left Hand Inboard (LH IB) compression spring.

This is the view looking from underneath the seat at the Left Hand Inboard (LH IB) compression spring.



Here is a close-up view of a correctly installed compression spring.



The compression spring is missing in this picture.

Check that the 4 compression springs are



correctly installed.

If any of the springs are missing, submit an INFO ONLY TSARA case letting us know how many spring(s) you will need and pictures of the missing spring location.

These springs are not in ETK and can only be ordered via an INFO ONLY TSARA case.

To install the spring(s) it may be necessary to remove the third-row seat for proper access.

PARTS INFORMATION

Submit an INFO ONLY TSARA case letting us know how many spring(s) you will need. Please attach photos of all locations missing springs. There is a very low failure rate.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below that applies.

Defect Code:	0052070200	G07 Check backrest frame on 3rd row seating and rectify as necessary
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Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 73 568	Check compression springs on the backrest frame (third-row seating) and rework if necessary	3 FRU

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 73 030	Check compression springs on the backrest frame (third-row seating) and rework if necessary	5 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B52 05 22 WP 1), unless otherwise required by State law.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B520522_22V-xyz-FAQ-\(07Sep2022\).pdf](#)

[picture_as_pdf B520522 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-xxx: Third Row Seat – B52 05 22

BMW AG is conducting a Voluntary Safety Recall (effective September 7, 2022) on certain Model Year 2019 - 2022 BMW X7 SAV vehicles that were produced between January 4, 2019 and February 3, 2022.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
22V-xyz
Third Row Seat
Model Year 2019-2022
BMW X7 SAV
Issue Date: 09/07/2022

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
Model Year 2019-2022 BMW X7 SAV models in the US are potentially affected.
- Q2. What is the specific issue?**
The third row seat may not have been produced to specifications by the supplier. In a crash, the seat may not be fully locked, which could increase the risk of injury.
- Q3. Why are other models / vehicles not included in this Safety Recall?**
Other models have a third row seat that was produced to specifications by the supplier.
- Q4. Can I continue to drive my vehicle?**
Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**
BMW Group became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Safety Recall?**
Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has your recent contact and vehicle information, owners should visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.
- Q7. How will my vehicle be remedied?**
The seat will be inspected and, if necessary, parts will be replaced for free and should take about one hour.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**
Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).