

GROUP	MODEL		
Safety Recall Campaign	2016MY Sedona (YP), Sorento (UMa)		
NUMBER	DATE		
SC246 (Rev 1, 06/04/2024)	October 2022		

# SAFETY RECALL CAMPAIGN

SUBJECT:

## A/T SHIFT LOCK LEVER AND HOLDER INSPECTION/REPLACEMENT (SC246)

## 

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

This bulletin provides information to inspect the automatic transmission (A/T) shift lever assembly and, if necessary, replace the shift lock lever and holder set on certain 2016MY Sedona (YP) and Sorento (UMa) vehicles produced in the date ranges listed below. The automatic transmission shift lever assembly contains a shift lock lever and holder. Some shift lock holder components may have been produced out of specification by the supplier. As a result, the shift lock lever may not return to the locked position and the shift lever can be moved out of the "Park" position and into any gear position without pressing the brake pedal, regardless of whether the ignition is on or off. If the transmission gear shifter is moved out of the "Park" position without pressing the brake pedal and the parking brake is not used, a vehicle rollaway can occur thereby increasing the risk of crash and injury. Follow the procedure outlined in this publication to inspect the automatic transmission shift lever assembly and, if necessary, replace the shift lock lever and holder. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.

Model	Production Date Range			
Sedona (YP)	April 27, 2015 to June 27, 2015			
Sorento (UMa)	April 27, 2015 to July 9, 2015			

## 

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.

To assure complete customer satisfaction, always remember to refer to KDealer+ Warranty Coverage (validation) Inquiry Screen (Service  $\rightarrow$  Warranty Coverage  $\rightarrow$  Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

A printed copy is for reference only; publication information can be updated at any time. Always refer to KGIS for the latest information. After logging in kdealer.com, the newest technical publications are listed in 'Service Releases' and has the latest service information that has been released.

#### Page 2 of 6

## SUBJECT: A/T SHIFT LOCK LEVER AND HOLDER INSPECTION/REPLACEMENT (SC246)

#### **Inspection Procedure:**

- 1. Confirm that gear shifter is in 'P' (Park), turn the ignition to 'ON' position, and engage the parking brake.
- 2. Depress the brake pedal (A) three (3x) times.



3. Wait 1-2 seconds after releasing the brake pedal, press the shift knob button (B) and attempt to shift the gear shifter from 'P' (Park) to 'D' (Drive).



Do <u>not</u> use excessive force when shifting gear.

- Shifting into 'D' was not possible (OK).
- Shifting into 'D' was possible (NG).
- 4. Repeat steps 2 3 two (2x) more times to confirm results.
- Shifting into 'D' was <u>not possible</u> (OK), no further action is needed.
- 5b. Shifting into 'D' <u>was possible</u> (NG), then replace the shift lock lever and holder:

Replacement Procedures: Sedona (YP) page 3. Sorento (UMa) page 4.







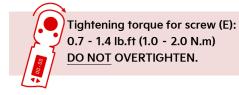
#### Replacement Procedure: Sedona (YP)

 Remove the floor console assembly (A) by referring to "Body (Interior and Exterior) → Floor Console → Floor Console Assembly → Repair procedures" in the applicable Shop Manual on KGIS.

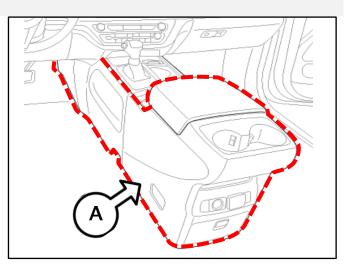
#### 

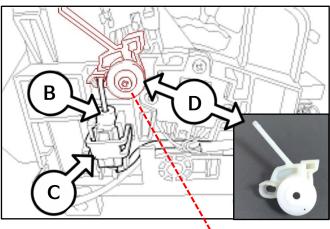
Use a non-marring trim removal tool (such as Snap-on® Part Number PBN5 or equivalent) to avoid damaging trim pieces.

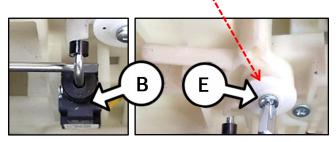
- 2. Using a flathead screwdriver, remove the shift lock solenoid plastic retaining bracket (C).
- 3. Using a flathead screwdriver, detach the shift lock solenoid (B) by pulling away on the rod.
- 4. Loosen the shift lock lever holder retaining screw (E) to replace the shift lock lever and holder set (D).

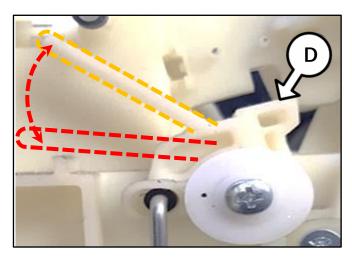


- 5. Reinstall the shift lock solenoid (B) and retaining bracket (C).
- 6. Set the ignition to the 'ON' position.
- 7. Depress the brake pedal.
  - The shift lock lever & holder set (D) will turn counterclockwise and return to normal position after releasing the brake pedal.
- 8. Reinstall all removed parts in reverse order of removal.
- 9. Confirm normal floor console shifter operation.











Printed TSB copy is for reference only; information may be updated at any time. Always refer to KGIS for the latest information. TSB: SC246 (Rev 1) Sedona (YP), Sorento (UMa) October 2022

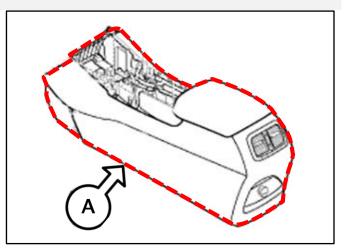
#### Replacement Procedure: Sorento (UMa)

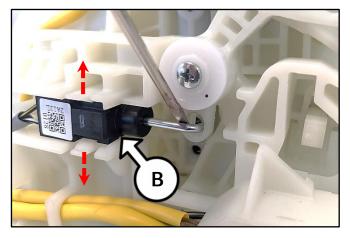
 Remove the floor console assembly (A) by referring to "Body (Interior and Exterior) → Floor Console → Floor Console Assembly → Repair procedures" in the applicable Shop Manual on KGIS.

#### 

Use a non-marring trim removal tool (such as Snap-on<sup>®</sup> Part Number PBN5 or equivalent) to avoid damaging trim pieces.

 Using a flathead screwdriver, detach the shift lock solenoid (B) by unlocking securing tabs and pulling away on the rod.

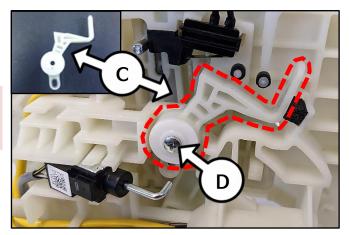




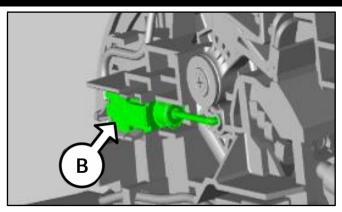
 Loosen the shift lock lever holder (C) retaining screw (D) to replace the shift lock lever and holder set (C).



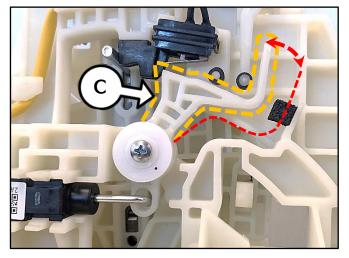
Tightening torque for screw (C): 0.7 - 1.4 lb.ft (1.0 - 2.0 N.m) <u>DO NOT</u> OVERTIGHTEN.



5. Reinstall the shift lock solenoid (B) in the reverse order of removal.



- 7. Set the ignition to the 'ON' position.
- 8. Depress the brake pedal.
  - The shift lock lever & holder set (C) will turn clockwise and return to normal position after releasing the brake pedal.



- 9. Reinstall all removed parts in reverse order of removal.
- 10. Confirm normal floor console shifter operation.

## AFFECTED VEHICLE RANGE:

Model	Production Date Range			
Sedona (YP)	April 27, 2015 to June 27, 2015			
Sorento (UMa)	April 27, 2015 to July 9, 2015			

## REQUIRED PART:

Model	Part Name	Part Number Figure		Qty.
Sedona (YP)	Shift Lock Lever & Holder Set	46735 A900XQQK		1
Sorento (UMa)		46735 C5100QQK	7.00	1

## WARRANTY INFORMATION:

#### N Code: N99 C Code: C99

Model	Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.	
ΥP		46735 A9000		(SC246) O A/T Shift Lever Assembly Inspection	221103R0	0.2 M/H	N/A	0	
UMa	D	46735 C5100	0		221A19I0				
ΥP	– R –		46735 A9000	0	(SC246) A/T Shift Lever Inspection <u>and</u>	221103R1	0.6 M/H	46735 A900XQQK	1
UMa		46735 C5100	0	Replacement of the Shift Lock Lever & Holder Set	221A19RO	0.5 M/H	46735 C5100QQK	1	

Note: Refer to Warranty Bulletin 2022-35 for claim submission procedures.

#### 

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference <u>SC246</u> when accessing the KDealer+ system.

Printed TSB copy is for reference only; information may be updated at any time. Always refer to KGIS for the latest information. TSB: SC246 (Rev 1) Sedona (YP), Sorento (UMa) October 2022

