

# F/CMVSS Noncompliance Recall

## N222368110 Accessory High-Mounted Stop Light Inoperable



**Release Date:** January 2023

**Revision:** 00

**Attention:** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicles involved in this recall were placed on stop delivery June 30, 2022. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

**Dealer Notification Instructions.** Because this equipment recall involves equipment/parts also sold over-the-counter, dealers are **REQUIRED** to search their sales records for over-the-counter sales and provide the recall notice to the purchaser. For recalled equipment sold as a dealer-installed option at the time of vehicle purchase; these VINs will be available on the Investigate Vehicle History (IVH) screen in GM Global Warranty Management (GWM) system and GM will contact these customers.

**DEALERS** are required to search your part-sales records for over-the-counter sales of the recalled equipment (part numbers 84571746 and 84571747) sold after January 1, 2022 and send the owner of record the recall notice attached to this bulletin by first-class mail. If the purchaser is a body shop, independent repair shop, or other third-party automotive repair or distribution business, dealers are to contact the entity, obtain the owner's name and address, and send the owner a copy of the letter.

**For US dealers only:** For dealers with involved vehicles that can be identified by VIN, a listing with the involved vehicles containing the complete VIN, customer name, and address information has been prepared and will be provided to US dealers through GM GlobalConnect Maxis Field Action Reports. Dealers will not have a report available if they have no involved vehicles currently assigned.

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Only use this report to conduct the recall-related notifications specified in this bulletin and required by law.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Silverado 1500 New	2022	2022		
GMC	Sierra 1500 New				

Involved vehicles are marked "Open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	General Motors has decided that certain 2022 model year Chevrolet Silverado and GMC Sierra vehicles may fail to conform to S6.2.1 of Federal/Canada Motor Vehicle Safety Standard (FM/CMVSS) No. 108, "Lamps, reflective devices, and associated equipment." These vehicles may have been equipped at delivery with a dealer-installed accessory sport bar that (a) contains a high-mounted stop lamp that will not operate when installed according to the provided instructions and (b) blocks the vehicle's existing high-mounted stop lamp. If the high-mounted stop lamp is not operable or visible to other road users, there is increased risk of a crash.
<b>Correction</b>	Dealers will inspect the installation of the accessory bar and provide corrected vehicle wiring if necessary.

# F/CMVSS Noncompliance Recall

## N222368110 Accessory High-Mounted Stop Light Inoperable



### Parts

Quantity	Part Name	Part No.
1	Wire Harness Retrofit Kit	85630670
1	Pickup Box Ornamentation Bar Package (Use with RPO J22, VIN position 5 = A or D) Chevrolet	85654295
1	Pickup Box Ornamentation Bar Package (Use with RPO J22, VIN position 5 = H or U) GMC	85654296

Parts required to complete this repair are to be obtained from General Motors Customer Care and Aftersales (GMCC&A). Please refer to your “involved vehicles listing” before ordering parts. **Order parts on a CSO = Customer Special Order only, DRO’s may cause a delay.**

It is estimated that there are only 38 involved vehicles that will require parts being replaced. **Due to the small number of vehicles anticipated that will need this repair and the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

**Reminder:** Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

### Warranty Information

For vehicles that ARE listed in IVH				
Labor Operation	Description	Labor Time	Trans. Type	Net Item
9106445	Revise Accessory Wiring Harness	0.8	ZFAT	N/A
9106476	Install Pickup Box Ornamentation Bar Package	2.5		N/A
9106456	Customer Reimbursement Check Issued	N/A		*
9106446	Customer Reimbursement Approved - For USA and Canada dealers only	N/A		**
9106447	Customer Reimbursement Denied – For USA dealers only	N/A		***
9106448	Floor Plan Reimbursement – NEW INVENTORY ONLY	N/A		****
9106449	Working Capital Assistance Program Reimbursement – USED INVENTORY ONLY	N/A		*****

For vehicles that ARE NOT listed in IVH (Over-The-Counter Sales)				
Labor Operation	Description	Labor Time	Trans. Type	Net Item
9106457+	Revise Accessory Wiring Harness (see +note below)	0.8	ZREG	N/A
9106458+	Customer Reimbursement Check Issued (see +note below)	N/A		*
9106459+	Customer Reimbursement Approved (see +note below) - For USA and Canada dealers only	N/A		**
9106460+	Customer Reimbursement Denied – For USA dealers only (see +note below)	N/A		***

Note: To avoid having to “H” route the customer reimbursement / floor plan / WCAP transaction for approval, it must be submitted prior to the repair transaction.

\*Submit the dollar amount reimbursed to the Customer in the section titled Customer Reimbursement (Dealer Reimburses for Customer Purchased Option). The amount identified in Net Item is the \$995.00 USD (\$1,431.19 CAD) dealer check issued to a customer. Record the check number in the Invoice Number field. Record the VIN on the check. Submit \$20.00 USD (\$25.00 CAD) administrative allowance in Net/Admin Allowance.

\*\*For USA & Canada: Submit the dollar amount reimbursed to the Customer in Net/Reimbursement. Submit \$20.00 USD (\$25.00 CAD) administrative allowance in Net/Admin Allowance.

\*\*\*Submit \$10.00 administrative allowance in Net/Admin Allowance.

+Because the VIN is not loaded into IVH, the warranty transaction MUST be H-routed for wholesale authorization.

### Floor Plan Reimbursement – NEW INVENTORY ONLY

\*\*\*\***USA & Canada Only** – For vehicles eligible for floor plan reimbursement, the amount should be submitted in Net Item/Miscellaneous. This amount should represent the product of the vehicle’s average daily interest rate (see table

# F/CMVSS Noncompliance Recall

## N222368110 Accessory High-Mounted Stop Light Inoperable



below) multiplied by the actual number of days the vehicle was in dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop delivery message (June 30, 2022) to the date the repair is completed, and the vehicle is ready for sale (not to exceed 194 days):

Vehicle	Floor Plan Reimbursement Amount	
	USA	Canada
2022 Chevrolet Silverado 1500 New	\$8.56	\$11.37
2022 GMC Sierra 1500 New	\$9.71	\$11.05

### Working Capital Assistance Program (WCAP) Reimbursement – USED INVENTORY ONLY

**Note: USA & Canada Only** - To avoid having to “H” route the WCAP transaction for approval, it must be submitted prior to the repair transaction.

**Important: The WCAP ZSET transaction labor code, 9800095, provided in the dealer message sent on July 14, 2022 (USA) or July 14, 2022 (Canada), must have been submitted prior to the submittal of the ZFAT transaction labor code or the claim will reject.**

\*\*\*\*\***USA & Canada Dealers Only** - For vehicles eligible under the Working Capital Assistance Program, the amount should be submitted in Net Item/Miscellaneous. This amount has been calculated to a daily value for the days that the vehicle was in used dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop sale/stop delivery order (June 30, 2022) to the date the inspection or repair closed the recall bulletin. (not to exceed 194 days).

Vehicle	Working Capital Assistance Reimbursement Amount	
	USA	Canada
2022 Chevrolet Silverado 1500 New	\$30.22	\$28.81
2022 GMC Sierra 1500 New	\$35.24	\$34.10

### Service Procedure

Verify the Pickup Box Ornamentation Bar Package is or is not installed on the vehicle.

#### Service Procedure for When the VIN is flagged in IVH for this recall

- If the VIN indicates RPO J22 and is installed, VIN position 5 = A, D, H or U, refer to the Wiring Installation Update Procedure below.
- If the VIN indicates RPO J22 and NOT installed, VIN position 5 = A, D, H or U, and the customer wants it, then install the correct Pickup Box Ornamentation Bar Package listed in the part table.
- If the VIN indicates RPO J22 and NOT installed, VIN position 5 = A, D, H or U, and the customer Does NOT want it, then follow the Customer Reimbursement instructions.

#### Service Procedure for Over-the-Counter Sales

- If the VIN indicates RPO J21, VIN position 5 = W, Y, 8 or 9, no further action is required.
- If the VIN indicates RPO J22, VIN position 5 = A, D, H or U, and the Pickup Box Ornamentation Bar Package is installed on the vehicle, refer to the Wiring Installation Update Procedure below.
- If the VIN indicates RPO J22, VIN position 5 = A, D, H or U, and the Pickup Box Ornamentation Bar Package is purchased but not installed, refer to the Customer Reimbursement (Dealer Reimburses for Customer Purchased Option) section below.
  - Customer must return the parts to the dealer before reimbursement.
    - If the box is unopened, return to dealer parts inventory for use **ONLY** on RPO J21 vehicles
    - If the box is opened, the parts need to be defaced and scrapped.

### Wiring Installation Update Procedure

**Important:** Some vehicles may have had the pickup box ornamentation bar package wiring modified or revised at the time of installation to make the center high-mounted lamp function. Any wiring alterations must be removed, and the following steps performed.

**Note:** Verify the Pickup Box Ornamentation Bar Package has been installed per Instruction ID: 84219050. Beginning at the Sports Bar Harness Installation/Front Harness Installation section, remove any existing wiring (if installed) and proceed with the instructions below.

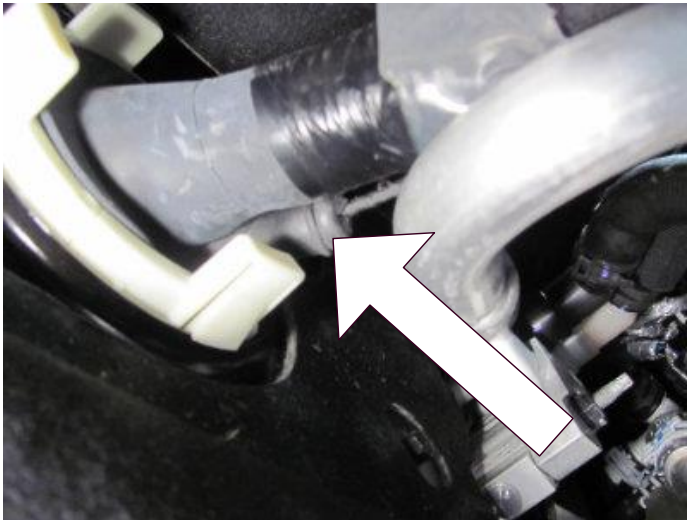
1. Using the terminated lead supplied with the service kit, create a 508mm (20.5in.) lead.

## F/CMVSS Noncompliance Recall

### N222368110 Accessory High-Mounted Stop Light Inoperable

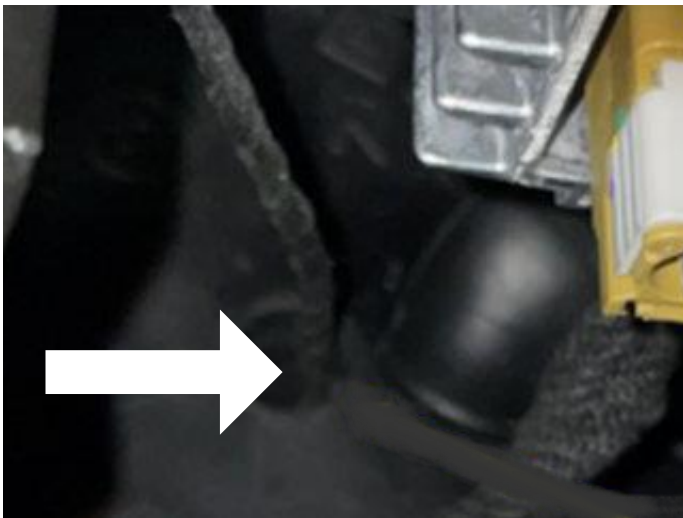


2. Cut the terminal off the purple wire of the front harness supplied with the Pickup Box Ornamentation Bar Package.
3. Splice the new 508mm (20.5in.) lead onto the purple wire using the supplied connector. Refer to *Wire to Wire Repair* in SI.
4. Remove the right front wheelhouse liner. Refer to *Front Wheelhouse Liner Replacement* in SI.
5. Locate the grommet on the wiring harness that passes through the front of the dash. The new accessory lead passes through into the passenger side compartment by going through the nub of the grommet that is on the body harness.



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6. Puncture the passthrough using care to not create a larger than necessary hole.



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7. Using a fish wire, push the purple wire through the grommet. The wire will come out of the front of dash insulator on the interior of the vehicle.
8. Locate the X370 Connector.
  - For vehicles with RPO GF2, GF5, GPZ (Chevrolet) and GFF (GMC) the X370 is located behind the passenger side kick panel.
  - For all other vehicles, the X370 is located on the top of the instrument panel next to the right speaker. Remove the instrument panel extension to access. Refer to *Instrument Panel Extension Replacement* in SI.

# F/CMVSS Noncompliance Recall

## N222368110 Accessory High-Mounted Stop Light Inoperable



9. Locate the CHMSL terminal in the X370 connector.
  - For vehicles with the X370 connector located at the kick panel, use terminal #17.
  - For vehicles with the x370 connector located on the instrument panel, use terminal #33.
10. Remove the terminal and tape back the lead.
11. Install the new CHMSL lead to the appropriate terminal in the X370 connector.
12. Secure the new lead to the existing harness every 50mm (2.0 in.) Use the wire ties provided in the Pickup Box Ornamentation Bar package.
13. Secure the accessory ground and under car portion of the harness per the *Pickup Box Ornamentation Bar Package Instruction ID: 84219050*.
14. Complete the installation per the *Pickup Box Ornamentation Bar Package Instruction ID: 84219050*.

**Important: There are two types of Customer Reimbursement. Please read the following two options to determine which may apply.**

### **Customer Reimbursement (Dealer Reimburses for Customer Purchased Option)**

Note: Reimbursement is for customers who paid for the Pickup Box Ornamentation Bar Package and the customer does NOT wish to have the option installed.

**Important: Dealers are to verify these four pieces of information prior to issuing a reimbursement check:**

1. Original Owner Letter provided by General Motors.
2. Vehicle registration.
3. Driver's license or state ID - verify that it matches the registration and owner letter.
4. If the package was purchased over the counter, the part must be returned to the dealer. (As applicable)

Issue the customer a reimbursement check in the amount of \$995.00 USD (\$1,431.19 CAD). Record the check number in the Invoice Number field and record the VIN on the check.

### **Customer Reimbursement (Customer Pay Out of Pocket For Repairs)**

Customer requests for reimbursement of previously paid repairs to correct the condition described in the bulletin can be submitted at any time to the dealer. See General Motors Service Policies and Procedures Manual, Product Field Action Customer Reimbursement Procedure (USA & Canada) or local Policies and Procedures, for details.

### **Dealer Responsibility – For USA & Export (USA States, Territories, and Possessions)**

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

### **Dealer Responsibility – All**

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

# F/CMVSS Noncompliance Recall

## N222368110 Accessory High-Mounted Stop Light Inoperable



Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this field action enters your vehicle inventory you must take the steps necessary to ensure the program correction has been made before selling the vehicle. In addition, for vehicles entering your facility for service, you are required to ensure the customer is aware of the open field action and make every reasonable effort to implement the program correction as set forth in this bulletin prior to releasing the vehicle.

### Dealer Reports – For USA & Export

For dealers with involved vehicles, a listing has been prepared and will be available through GM GlobalConnect Maxis Field Action Reports or sent directly to export dealers. The Inventory tab of the dealer reports will contain VINs that apply to this recall. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will contain customer names and addresses from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall may be a violation of law in several states.

### Courtesy Transportation – For USA & Canada

Courtesy transportation is available for customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual for courtesy transportation program details.

### Customer Notification

USA & Canada - General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).





# IMPORTANT SAFETY RECALL

January 2023

This notice applies to your vehicle, VIN: \_\_\_\_\_

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2022 model year Chevrolet Silverado 1500 and GMC Sierra 1500 vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard (FMVSS) 108, (CMVSS) 108. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your vehicle is involved in GM safety recall N222368110.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

### Why is your vehicle being recalled?

These vehicles may have been equipped at delivery with a dealer-installed accessory sport bar that (a) contains a high-mounted stop lamp that will not operate when installed according to the provided instructions and (b) blocks the vehicle's existing high-mounted stop lamp. If the high-mounted stop lamp is not operable or visible to other road users, there is increased risk of a crash.

### What will we do?

Your GM dealer will inspect the installation of the accessory bar and provide corrected vehicle wiring if necessary. If you have the accessory bar, but it is not installed, you will have the option to have it installed or to return it for a refund. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately an hour.

### What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

### Did you already pay for this repair?

Even though you may have previously had repairs for this condition, you will still need to take your vehicle to your dealer for additional repairs. If you have already paid for repairs for the condition described in this letter, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170.

### Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	711 / 1-800-833-2438
GMC	1-800-462-8782	711 / 1-800-833-2438
Puerto Rico – English	1-866-467-9700	
Puerto Rico – Español	1-866-467-9700	
Virgin Islands	1-866-467-9700	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National

## **F/CMVSS Noncompliance Recall**

### **N222368110 Accessory High-Mounted Stop Light Inoperable**



Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.nhtsa.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 22V463.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Regina A. Carto  
Vice President  
Global Product Safety and Systems

Enclosure  
GM Recall: N222368110