

# VOLUNTARY RECALL CAMPAIGN

Classification: Reference: Date:

BT25-001A NTB25-010A March 13, 2025

# VOLUNTARY SAFETY RECALL CAMPAIGN 2013-2016 PATHFINDER; SECONDARY HOOD LATCH REPLACEMENT

This bulletin has been amended. See AMENDMENT HISTORY on the last page.

Please discard previous versions of this bulletin.

CAMPAIGN ID #: R24C6

**APPLIED VEHICLES:** 2013-2016 Pathfinder (R52)

Check Service COMM or Dealer Business Systems (DBS) National Service History to confirm campaign eligibility.

#### INTRODUCTION

Nissan is launching the final remedy for this voluntary safety recall campaign on model year 2013-2016 Pathfinder vehicles to replace the secondary hood latch. This service will be performed at no charge to the customer for parts or labor. NTB25-010 superseded NTB22-053A (issued Oct 2024).

#### **IDENTIFICATION NUMBER**

Nissan has assigned identification number R24C6 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

#### **DEALER RESPONSIBILITY**

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

### **SERVICE PROCEDURE**

- 1. Open the hood and set the hood support rod.
- 2. Remove the radiator core support upper cover (Figure 1).
  - Using a suitable tool, remove the thirteen (13) retaining clips holding the radiator core support upper cover.
  - Remove the radiator core support upper cover.

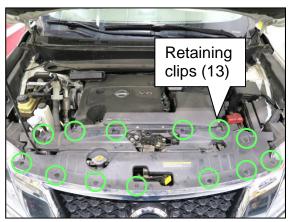


Figure 1

3. Disconnect the secondary hood latch cable from the hood lock assembly (Figure 2).

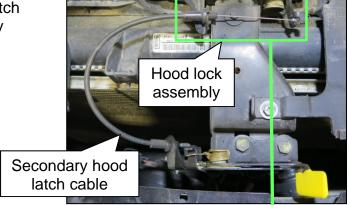


Figure 2

 Using a suitable tool, depress both sides of the retaining clip to remove the secondary hood latch cable from the hood lock assembly, as shown in Figure 3.

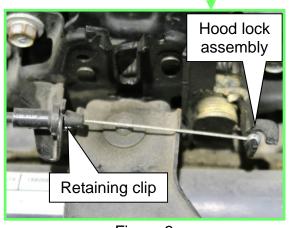


Figure 3

2/4 NTB25-010A

- 4. Remove the secondary hood latch (Figure 4).
  - a. Remove the two (2) 13 mm bolts securing the secondary hood latch.
  - b. Remove the secondary hood latch from the vehicle.
  - c. Cut the removed secondary hood latch cable.
  - d. Scrap the removed secondary hood latch and cable.

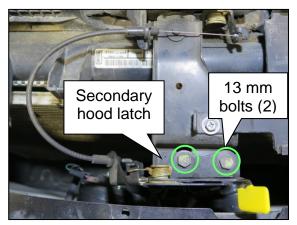


Figure 4

**HINT:** Do NOT clean and/or lubricate the new secondary hood latch.

- 5. Install the new secondary hood latch in reverse order of removal.
  - Secondary hood latch bolt torque: 13.5 N•m (1.37 kg-m, 119 in-lb)
  - Secondary hood latch comes with a new secondary hood latch cable.
- 6. Verify the secondary hood latch operation.
  - a. Fully close the hood.
  - b. Pull the hood lock release handle from inside the vehicle.
  - c. Verify the secondary hood latch prevents the hood from opening until the secondary release handle is cycled.
- 7. Fully close the hood.

3/4 NTB25-010A

### **PARTS INFORMATION**

DESCRIPTION	PART NUMBER	QUANTITY
CRANK-BELL, HOOD LOCK	65603-3JA5A	1
(Secondary Hood Latch w/cable)		

## **CLAIMS INFORMATION**

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
R24C6	Replace Secondary Hood Latch	R24C60	0.3

### **AMENDMENT HISTORY**

PUBLISHED DATE	REFERENCE	DESCRIPTION
February 12, 2025	NTB25-010	Original bulletin published
March 13, 2025	NTB25-010A	Amended to include Nissan North America (NNA)

4/4 NTB25-010A