



GROUP

MODEL

FMVSS Noncompliance
Recall Campaign2022MY
Telluride (ON)

NUMBER

DATE

SC237

July 2022

FMVSS NONCOMPLIANCE RECALL CAMPAIGN

SUBJECT:

INSTRUMENT CLUSTER ASSEMBLY
REPLACEMENT (SC237)

This bulletin provides the procedure to replace the instrument cluster assembly on certain 2022MY Telluride (ON) vehicles equipped with the 3.5-inch Mono TFT LCD or Supervision 7-inch TFT LCD cluster, produced from September 9, 2021 through March 30, 2022. Due to an incorrect die applicator setting at the supplier, excess adhesive was applied to a circuit board within the instrument cluster. Excess adhesive may lead to a poor electrical connection and cause the LCD information display screen to go blank resulting in the driver's inability to see the odometer. As a result, the subject vehicles fail to comply with the visibility requirements of Federal Motor Vehicle Safety Standard (FMVSS) 101, "Controls and Displays". This condition does not affect the functionality of the vehicle's underlying systems or dedicated telltale/warning lamps. Follow the procedure outlined in this publication to replace the instrument cluster. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



NOTICE

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.

NOTICE

To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service → Warranty Coverage → Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

A printed copy is for reference only; publication information can be updated at any time.
Always refer to KGIS for the latest information. After logging in kdealer.com, the newest technical publications are listed in 'Service Releases' and has the latest service information that has been released.

Repair Procedure:

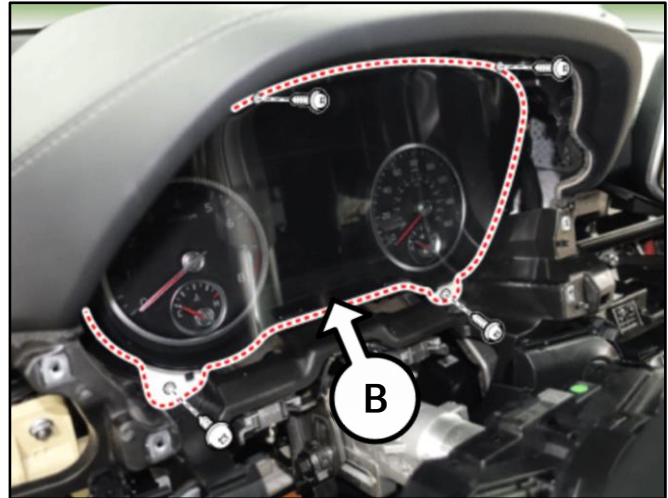
1. Note the original vehicle mileage (A) before removing the instrument cluster.



2. Replace the instrument cluster (B) by referring to "Body Electrical System → Indicators and Gauges → Instrument Cluster → Repair procedures" in the applicable Shop Manual on KGIS.

NOTICE

Use a non-marring trim removal tool (such as Snap-on® Part Number PBN5 or equivalent) to avoid damaging trim pieces.



3. Reassemble all removed parts in reverse order of disassembly.

IMPORTANT

Be sure to follow the CLU Variant Coding procedure in the Shop Manual.

4. Confirm proper operation of the instrument cluster.

SUBJECT:

INSTRUMENT CLUSTER ASSEMBLY REPLACEMENT (SC237)**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Telluride (ON)	September 9, 2021 to March 30, 2022

REQUIRED PART:

Part Name	Detail	Part Number	Figure	Qty.
3.5" Conventional Cluster	LED Headlights	94001 S9500QQK		1
	Halogen Headlights	94001 S9510QQK		
Supervision Cluster	-	94011 S9500QQK		

*Note: Always check EPC for correct part using the vehicle's VIN.

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	94001 S9500	0	(SC237) 3.5" Cluster Replacement (w/LED headlights)	220A07RO	0.6 M/H	94001 S9500QQK	1
	94001 S9510		(SC237) 3.5" Cluster Replacement (w/Halogen headlights)			94001 S9510QQK	
	94011 S9500		(SC237) Supervision Cluster Replacement			94011 S9500QQK	

Refer to Warranty Bulletin 2022-25 for claim submission procedures.

NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SC237 when accessing the WebDCS system.