



SIB 61 09 22

2022-04-20

**RECALL 22V-267: PROGRAM CONTROL UNITS (FZD)**

This Service Information Bulletin (Revision 1) replaces SI B61 09 22 **dated April 2022**.

What's New (Specific text highlighted):

- Recall # added to SIB title and Attachments
- Claim Information

**MODEL**

<b>E-Series</b>	<b>Model Description</b>	<b>Production Date</b>
F95	X5 M Sports Activity Vehicle	December 2, 2019 – April 6, 2022
F96	X6 M Sports Activity Coupe	November 15, 2019 – April 7, 2022
G05	X5 Sports Activity Vehicle	June 1, 2019 – April 7, 2022
G06	X6 Sports Activity Coupe	July 15, 2019 – April 7, 2022
G07	X7 Sports Activity Vehicle	June 3, 2019 – April 7, 2022
G26	4 Series Gran Coupe	December 16, 2020 – February 24, 2022

**AFFECTED VEHICLES**

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

**SITUATION**

BMW AG is conducting a Voluntary Non-Compliance Recall (effective April 14, 2022) on certain Model Year 2019 - 2022 BMW vehicles that were produced between June 1, 2019 and April 7, 2022.

During supplier production, FZD (roof function center) control unit software may not have been programmed to specifications. As a result, it may be possible for the sunroof to close without the remote-control key inside the vehicle.

The Recall Notice and Q&A are attached for further information.

**CAUSE**

Software error in the roof function center (FZD).

**CORRECTION**

Program the vehicle.

**PROCEDURE**

1. Determine the vehicle's current I-level by either using AIR or the ISPA NEXT application. If needed, use the latest ISTA to work through test modules.

2. Is the current vehicle integration level:

<b>Model</b>	<b>Integration level</b>
F95 F96 G05 G06 G07 G26	<b>Lower than S18A-22-03-545</b>

**YES:** Proceed to Step 3

**NO:** No further action necessary

3. Program the vehicle using ISTA 4.34.50 or higher (released April 14, 2022).

Model	Target integration level
F95 F96 G05 G06 G07 G26	<b>S18A-22-03-545 or higher</b>

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

**Always connect a BMW-approved battery charger/power supply ([SI B04 23 10](#)).**

For information on programming and coding with ISTA, refer to DealerSpeed / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

## **PARTS INFORMATION**

Parts replacement will not provide a solution.

## **CLAIM INFORMATION**

**The claim submission information below is now available for use.**

During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

**Select one of these open Technical Campaigns to perform and submit for updating the vehicle to the required I-level or higher.**

**Please be sure to also perform any additional before and/or after work (including attaching labels) as required by the open campaigns on the vehicle. Close any other open programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.**

As determined by the above, reimbursement for this Service Action will be via normal claim entry utilizing the work package information below that applies.

<b>Defect Code:</b>	<b>0061670600</b>	---
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**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop**

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 72 656	Programming and encoding the vehicle control units (includes providing support voltage for the vehicle electrical system and performing a vehicle test)	8 FRU
Or:			
# 2	00 72 657	Programming and encoding the vehicle control units was performed in conjunction with <b>another campaign/repair prior to or during this workshop visit</b> (vehicle is already at the specified Target integration level or higher, no repair is necessary)	1 FRU

Or:

**The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)**

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 72 128	Programming and encoding the vehicle control units (includes providing support voltage for the vehicle electrical system and performing a vehicle test)	10 FRU
Or:			
# 4	00 72 129	Programming and encoding the vehicle control units was performed in conjunction with <b>another campaign/repair prior to this workshop visit</b> (vehicle is already at the specified Target integration level or higher, no repair is necessary)	1 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B61 09 22 WP 1), unless otherwise required by State law.

### Programming and Encoding - Vehicle Control Units (RO and Claim Comments Required)

This procedure automatically reprograms and encodes any vehicle control modules that do not have the latest software I-level.

If one or more control modules fail during the reprogramming procedure, claim the required consequential repair work procedures to address this issue (including performing the IRAP Control Unit Recovery first as required, refer to the SIB in AIR) under the Defect Code in this bulletin with the labor operations in AIR that apply.

Please explain the additional work procedures that were performed (The why and the what) on the repair order and in the claim comments.

For covered repairs that address control module failures that occurred prior to performing this reprogramming procedure, claim this work with the Defect Code and labor operations (including diagnosis) in AIR that apply.

Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

### Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

### QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's

	available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department

Supporting Materials

[picture\\_as\\_pdf B610922\\_22V-267-FAQ-\(14Apr2022\).pdf](#)

[picture\\_as\\_pdf B610922 Recall Notice.pdf](#)

## **NON-COMPLIANCE RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 22V-267: Program Control Units (FZD) – B61 09 22

BMW AG is conducting a Voluntary Non-Compliance Recall (effective April 14, 2022) on certain Model Year 2019 - 2022 BMW vehicles that were produced between June 1, 2019 and April 7, 2022.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Non-Compliance Recall**  
**22V-267**  
**Program Control Units (FZD)**  
**Model Year 2019-2022**  
**BMW X5, X5 M, X6, X6 M, X7 and 4 Series Gran Coupe**  
**Issue Date: 04/14/2022**

- Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?**  
Certain Model Year 2019-2022 BMW X5, X5 M, X6, X6 M, X7, and 4 Series Gran Coupe models in the US are potentially affected.
- Q2. What is the specific issue?**  
During supplier production, FZD (roof function center) control unit software may not have been programmed to specifications. As a result, it may be possible for the sunroof to close without the remote control key inside the vehicle.
- Q3. Why are other models / vehicles not included in this Non-Compliance Recall?**  
Other models have different FZD (roof function center) control units with software programmed to specifications.
- Q4. Can I continue to drive my vehicle?**  
Yes. However, when you are notified by BMW of this Non-Compliance Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Non-Compliance Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**  
BMW Group became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Non-Compliance Recall?**  
Owners of potentially affected vehicles will be notified via First Class mail in June about this Non-Compliance Recall and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has your recent contact and vehicle information, owners should visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.
- Q7. How will my vehicle be remedied?**  
The FZD (roof function center) control unit will be reprogrammed for free and will take approximately one hour.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**  
No. Please schedule an appointment with an authorized BMW center to have this Non-Compliance Recall performed as soon as possible. For the latest updates to this Non-Compliance Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).