## RECALL 22V004 / 2022-002 REMEDY INSTRUCTIONS



Make(s): MANY, SEE BELOW Model(s): MANY, SEE BELOW Model Year(s): 2021 - 2022

Concern: Per Sailun Tire Americas, Inc.: "The defect is associated with a steel belt package design change that could contribute to a tread belt separation or tread delamination, increasing the risk of a crash." Repair Code: RC-051-01-00-004141 Allotted Time: 1.50 HRS. Inspection Code: RC-051-05-00-004140 <u>Allotted Time: .25 HRS.</u> Photo(s) Required: YES, SEE NOTE Prior Authorization Required: YES Part(s) Kit Number: ST235/80R16/G Part(s) Return: DESTROY, SEE NOTE

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

Models:

2021 Cardinal: CAF319RKLE, CAF322RLLE, CAF322RLLE-W, CAF335RLX, CAF335RLX-25, CAF335RLX-W, CAF344SKX, CAF345RLX, CAF345RLX-W, CAF352BHLE, CAF352BHLE-W, CAF366DVLE, CAF366DVLE-W, CAF370FLX, CAF370FLX-W, CAF377MBLE, CAF377MBLE-W, CAF377MBLE-W, CAF379FLLE, CAF383BHLE, CAF383BHLE-W, CAF388RDLE, CAF390FBX, CAF390FBX-W, CAF402FKLE, CAF403FKLE & CAF403FKLE-W

2021 Crusader: CSF381MBH & CSF382MBH

- 2021 Sanibel: SNF3802WB & SNF3902WB
- 2022 Cardinal: CAF320RLX, CAF320RLX-W, CAF352BHLE, CAF366DVLE, CAF366DVLE-W, CAF370FLX, CAF370FLX-W, CAF377MBLE, CAF370FLLE, CAF380RLX, CAF380FBX, CAF390FBX, CAF390FBX-W, CAF403FKLE & CAF403FKLE-W
- 2022 Continental Cargo Trailer: OSTW816TA5 & OSCC820TA5

2022 Crusader: CSF382MBH

2022 Sanibel: SNF3102RSWB, SNF3802WB & SNF3902WB

Note: Federal law requires that each recalled tire be disabled by the dealer within 24 hours after the tire has been received. Tires need to be permanently disabled by drilling three holes in one sidewall and the complete DOT code needs to be removed from the tires. When disposing of tires, please be sure that you comply with applicable state and local laws and regulations regarding disposal of tires.

## Inspection:

STEP 1: CONFIRM THE TIRE IS A SAILUN ST235/80R16/G and/or ST235/85R16/G;

LOOK FOR THE DOT FACTORY CODE AND THE DOT FOUR DIGIT DATE CODE ON ALL TIRES, INCLUDING SPARE; BOTH OF THESE DOT FACTORY AND DOT DATE CODES CAN BE LOCATED ON THE TIRE NEAR THE BEAD;

STEP 2: IF THE TIRE HAS DOT FACTORY CODE OF "**MW**" – REGARDLESS OF DATE CODE (2020 – 4120) THE TIRE IS GOOD AND DOES NOT REQUIRE REPLACEMENT SEE FIGURE 1;

IF THE TIRE HAS A DOT FACTORY CODE OF "**1YJ**" <u>AND</u> A DATE CODE BETWEEN 2020 THROUGH 4120, THE TIRE IS BAD AND NEEDS TO BE REPLACED SEE FIGURE 2;

GOOD TIRE (FIGURE 1)

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BAD TIRE (FIGURE 2)



STEP 3: PHOTO'S OF ALL TIRES, INCLUDING THE SPARE ARE REQUIRED. <u>THE PHOTO'S ARE REQUIRED TO SHOW THE DOT FACTORY</u> <u>AND DATE CODE (AS SHOWN IN BOTH OF THE "GOOD" AND "BAD" TIRE FIGURES. THIS IS A CONDITION OF PAYMENT.</u>

STEP 4: SUBMIT ALL PHOTOS OF TIRES OF EACH VEHICLE WHEN CLAIMING THE INSPECTION; CLAIMING THE INSPECTION CODE INDICATES THE VEHICLE DOES NOT REQUIRE REPLACEMENT TIRE(S).

## **REMEDY:**

STEP 1: DISCONTINUE USE OF THE TIRE;

- STEP 2: SUBMIT PHOTOS OF THE TIRE(S) THAT NEED TO BE REPLACED (THE PHOTO'S ARE REQUIRED TO SHOW THE DOT FACTORY AND DATE CODE (AS SHOWN IN BOTH OF THE TIRE FIGURES. THIS IS A CONDITION OF PAYMENT AND REPLACEMENT;
- STEP 3: ONCE A REPLACEMENT TIRE ARRIVES, REMOVE TIRE FROM RIM OR USE A TIRE SHOP; A DEALER MAY ALSO USE A TIRE SHOP THAT CARRIES SAILUN TIRES AND HAVE THE SHOP REPLACE THE TIRE UNDER THE SAILUN RECALL 21T018, FOREST RIVER WILL STILL REIMBURSE THE DEALER FOR REMOVING, DISMOUNTING, AND MOUNTING ETC. PHOTOS OF THE TIRE ARE STILL REQUIRED;
- STEP 4: DESTROY AND DISCARD THE BAD TIRES PER THE NOTE ON THE FRONT PAGE, AND THE NOTE BELOW. THIS IS A FEDERAL REQUIREMENT AND MUST BE FOLLOWED;

Note: Federal law requires that each recalled tire be disabled by the dealer within 24 hours after the tire has been received. Tires need to be permanently disabled by drilling three holes in one sidewall and the complete DOT code needs to be removed from the tires. When disposing of tires, please be sure that you comply with applicable state and local laws and regulations regarding disposal of tires.

STEP 5: CLAIM REPAIR CODE.