

Product Service Bulletin

Important Information To Better Service Your Customers

This PSB Is Applicable To: U.S. & Canada

July 7, 2022

PSB #2022-09

TO: Goodyear Company Owned Stores and Independent Goodyear Dealers in the U.S. and Canada

Subject: Faint DOT Date Code, 11R22.5 Kelly Armorsteel KDM I - NHTSA Recall 22T010

Goodyear has decided that a small quantity of 11R22.5 Kelly Armorsteel KDM I Load Range H tires (“subject tires”) manufactured in Topeka, KS during one specific week and year of production, out of one production mold, fail to conform to Federal Motor Vehicle Safety Standard 571.119. The subject tires were manufactured with the date code portion of the TIN below the minimum required height. Goodyear is therefore conducting a voluntary tire recall. The difficult to read date code will only be found in some week and year code 3419 tires. A photo of the noncompliant date code portion of the TIN is shown below.

Letters will be mailed to owners of these tires in July or August 2022 asking them to contact an authorized Goodyear Commercial Tire and Service Network location or authorized Goodyear commercial truck tire dealer and arrange to have their tires verified as being “subject tires” and replaced. We request your assistance in handling customers involved in this Recall. Dealers will receive full credit for each qualifying tire returned. In addition, dealers will receive reimbursement for dismounting, mounting, balancing, and handling costs.



The only week and year involved is DOT week and year “3419.” **Subject Tires with a compliant date code portion of the TIN are not eligible for free replacement.**

Tires Involved in Recall:

Size	Type	Product Code	Material Number	DOT
11R22.5	Kelly Armorsteel KDM I, Load Range H	358-307-319	207612	MJ3TK2BW 3419

Immediate Action Required

1. Please check your inventory for any unsold 11R22.5 Kelly Armorsteel KDM I tires to determine if any of the difficult to read date code from week and year 3419 are in your inventory. Any such tires (tires described above where the date code is too faint to read) found in inventory should be returned for full credit through the warranty return process detailed below. See Product Service Bulletin 2021-04, in the Product Service area of Tire-HQ, for information on how to read Tire Identification Number (TIN) DOT numbers.

- Should a customer come to your location with a mounted 11R22.5 Kelly Armorsteel KDM I tire with a difficult to read date code from week and year 3419, we ask that you replace the tire at no cost to the customer and return the tire for full credit through the warranty return process detailed below.

Tire Inspection and Recall Handling Procedure:

When a customer arrives at your location, please follow the procedure below.

- Verify that the tire size, type, DOT numbers match the “Tires Involved in Recall” as described above. **ONLY Subject Tires with a noncompliant date code portion of the TIN (as listed in the photo above) are eligible for free replacement.**
- Deflate the tire.
- Remove the tire/wheel assembly from the vehicle and then demount the tire from the wheel following standard practices.
- Any tire covered by this recall should be promptly and permanently altered so that it is rendered unsuitable for resale for installation on motor vehicles. Examples of how to alter the tires include but are not limited to: drill three ½ inch size holes in the sidewall above the TIN (DOT).

Reimbursement Schedule

	Amount Reimbursed	Reimbursement Process
Replacement Tire(s)	Active invoice price on the date of adjustment	Adjustment claim process detailed below
Handling Allowance for Demount, Mount & Balance for mounted tire(s)	\$95.00 per tire	Adjustment claim process detailed below
Handling Allowance for unsold, unmounted tires	Standard handling allowance	Adjustment claim process detailed below

Adjustment Claim Form Processing Instructions

- Attach a copy of the no-charge service invoice, complete a Product Adjustment Claim form according to the instructions with the form. In the Removal Reason Box record “**Kelly Armorsteel KDM I Date Code**”.
- Return subject Kelly Armorsteel KDM I tire(s) to your Product Service Center with your next shipment of adjustments. Follow the usual adjustment tire return procedures. See Product Service Bulletin 2021-01A, in the Product Service section on Tire-HQ, for adjustment return procedures.

“YOU ARE PROHIBITED BY FEDERAL LAW FROM SELLING OR LEASING NEW OR USED TIRES COVERED BY THIS NOTIFICATION.”

If a dealer knowingly sells or leases new or used recalled tires, that sale must be reported to the Associate Administrator for Enforcement, NHTSA, 1200 New Jersey Ave., SE, Washington, DC 20590, within five working days after a person to whom the sale or lease has been made has taken possession of that tire. The required contents for such report are provided in NHTSA’s regulation at 49 C.F.R. § 573.10.

Recall Duration

This Recall will end February 28, 2023. Claims dated March 1, 2023 or later will not qualify under this program. All adjustments and reimbursement forms must be returned to your Product Service Center by March 31, 2023.

Questions or Problems

If you have questions, please contact your National Field Manager Product Service or call our Customer Assistance Center at 1-800-592-3267. Contact information for your National Field Manager Product Service, can be found in the Product Service section on Tire-HQ.