



VOLUNTARY RECALL CAMPAIGN

Classification: RS22-005A	Reference: NTB22-071A	Date: July 27, 2023
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VOLUNTARY SAFETY RECALL CAMPAIGN 2002-2006 SENTRA; FRONT PASSENGER AIR BAG MODULE INSPECTION

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

CAMPAIGN ID #: PC905
APPLIED VEHICLES: 2002-2006 Sentra (B15)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary safety recall campaign, on certain specific model year 2002-2006 Sentra vehicles to inspect and, if necessary, replace the front passenger air bag module. This service will be performed at no charge to the customer for parts or labor.

TK Services and RXO Logistics have issued return packaging, shipping labels, documents, and directions that must be used and followed in order to properly carry out this campaign. Information on this documentation is provided in this bulletin.

IDENTIFICATION NUMBER

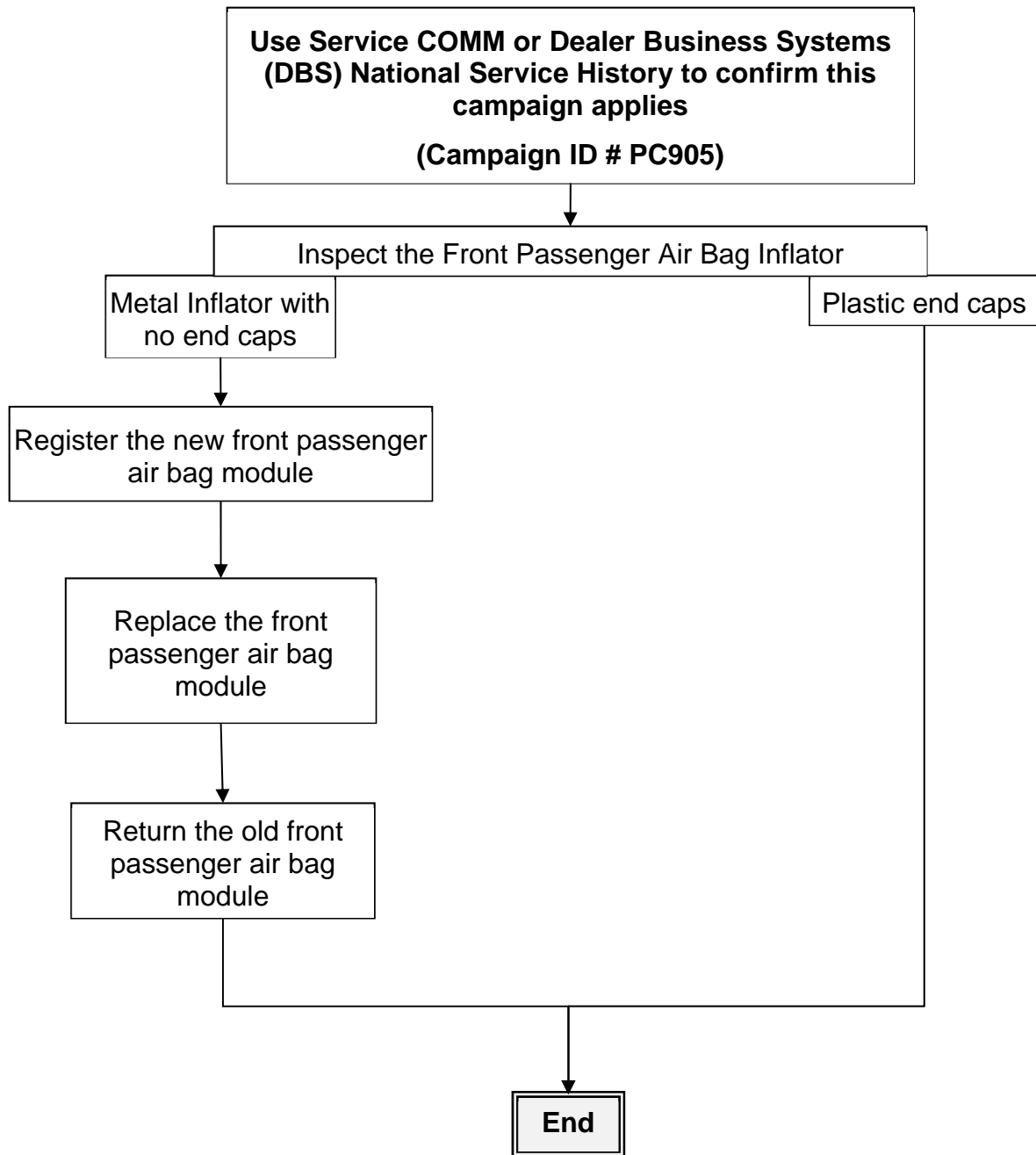
Nissan has assigned identification number PC905 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

REPAIR OVERVIEW



REQUIRED SPECIAL TOOLS

New or replacement Essential Tools are available from Tech Mate online: www.techmatetools.com, or by phone: 1-833-397-3493.

When ordering, keep in mind that the tool part number prefix has changed from “J” to “NI”. For example, **J**-52352 is now **NI**-52352.

Quick Scan Tool (J-52352)

- Each dealer has been previously shipped one Quick Scan Tool (J-52352).



Figure 1

SERVICE PROCEDURE

⚠ WARNING

To avoid the risk of death or severe personal injury, follow all cautions, warnings and notes when working on or near a Supplemental Restraint System (SRS), such as an air bag.

NOTICE

To avoid damage to the vehicle, handle interior trim carefully. Work with clean hands and clean tools to avoid dirt and stains. Use protective covers as needed.

1. Write down the radio settings.

Presets	1	2	3	4	5	6
AM						
FM 1						
FM 2						
SAT 1						
SAT 2						
Bass	Treble		Balance	Fade	Speed Sen. Vol.	

2. Turn the ignition OFF.
3. Disconnect both battery cables, negative cable first.
4. Wait at least 3 minutes.
5. Remove the front passenger air bag module.
 - Refer to the ESM: **RESTRAINTS > SRS – Supplemental Restraint System (SRS) > FRONT PASSENGER AIR BAG MODULE > Removal and Installation > Removal**
6. Set the module in a clean working area.

Module Inspection

7. Inspect the front passenger air bag module where shown in Figure 2 and Figure 3, to confirm if it needs to be replaced.

- If the front passenger air bag inflator has a plastic end cap (Figure 4 and Figure 6 on page 6), no replacement is required. Reassemble the instrument panel in the reverse order of disassembly, and then skip to step 14 on page 12.

HINT: The plastic end caps may be a different color than shown.

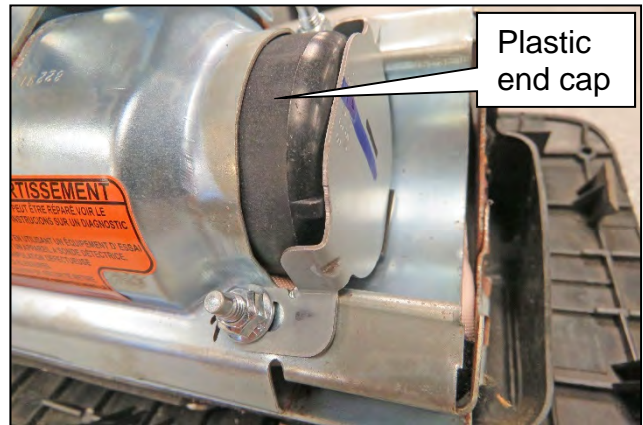


Figure 2

- If the front passenger air bag inflator is metal (no plastic end caps as shown in Figure 5 and Figure 7 on page 6), continue to step 8 on page 7 for front passenger air bag inflator replacement.

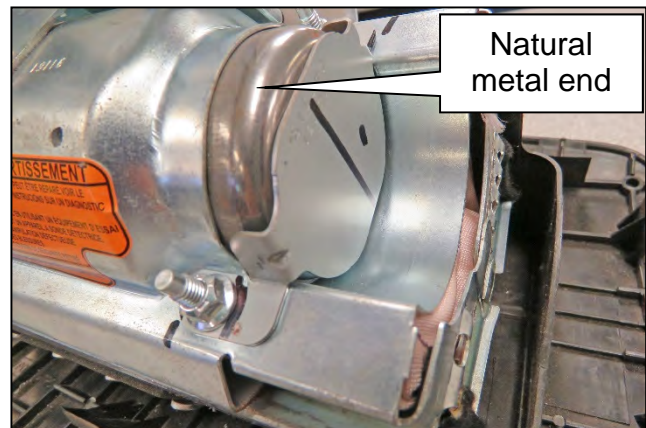


Figure 3

Examples of Air Bag Inflators

HINT: The plastic end caps may be a different color than shown.



Figure 4



Figure 5



Figure 6



Figure 7

8. Register the new module serial number as follows.

- The new module is listed in the **PARTS INFORMATION**.

a. Attach the Quick Scan Tool (J-52352) to your CONSULT PC USB port.

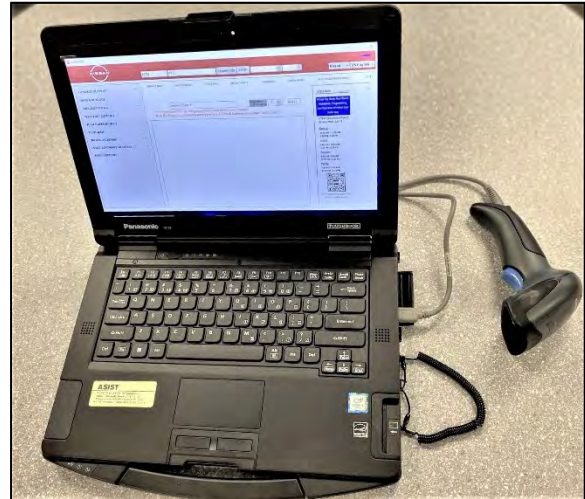


Figure 8

b. On the left side of the ASIST main menu, select **TECH SUPPORT INFO**, then **Inventory Vehicle Actions**.

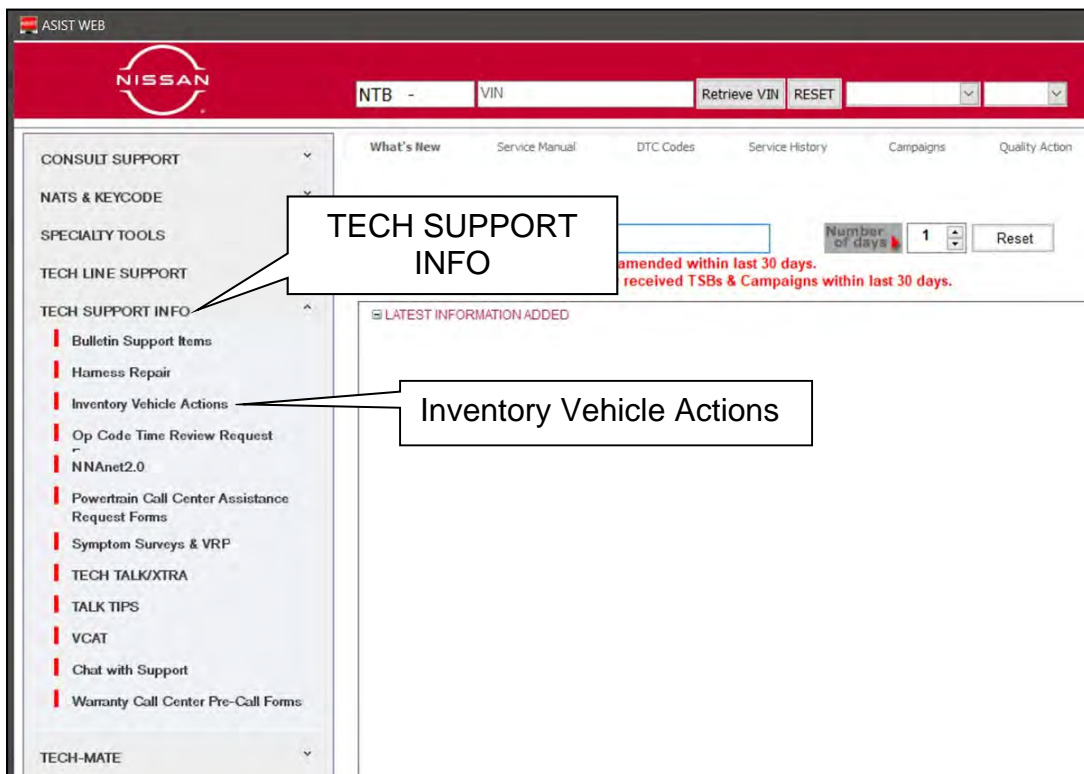


Figure 9

- c. Select **CLICK HERE** (Airbag to VIN Registration).



Figure 10

- d. Use the Quick Scan Tool to scan the bar code Vehicle Identification Number (VIN) on the B-pillar label.

- Wipe any dirt/debris from the bar code before scanning.

HINT:

- Some labels may not scan quickly.
- Hold the Quick Scan Tool approximately 6 inches away from the label.
- Hold the trigger down until the label is read (this may take several seconds).
- The VIN will automatically populate (see Figure 13 on page 9).
- If needed, the VIN can be entered manually.

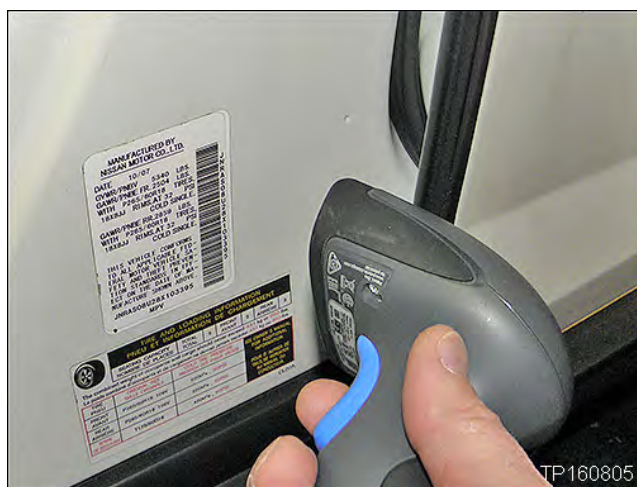


Figure 11

e. Use the Quick Scan Tool to scan the bar code (serial number) on the new module. (There are 2 copies of the same bar code on the module.)

- The serial number will automatically populate (Figure 13).
- If needed, the serial number can be entered manually.

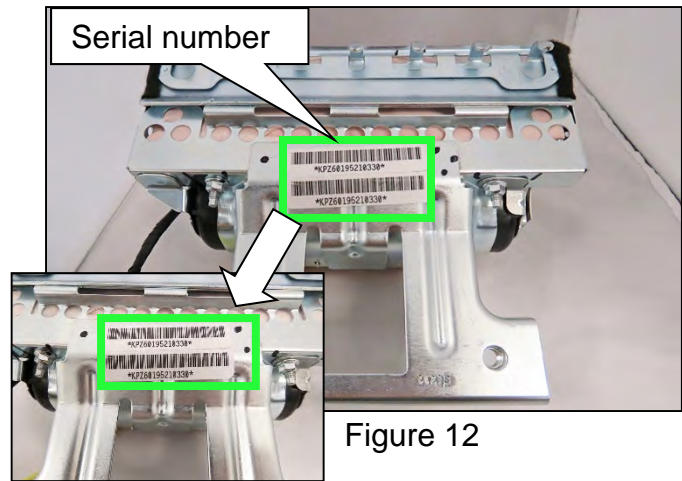


Figure 12

f. Select **Submit** on the ASIST screen (Figure 13).

[Airbag to VIN Registration](#)

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Please enter/scan the VIN and Airbag Inflator Serial Number

Dealer Code

Key Number

VIN

Airbag Serial Number

Select **Submit** after both fields are populated.

Figure 13

9. Set the module in a clean working area.

NOTICE

To prevent damage to the air bag module, do not set the module facing down.

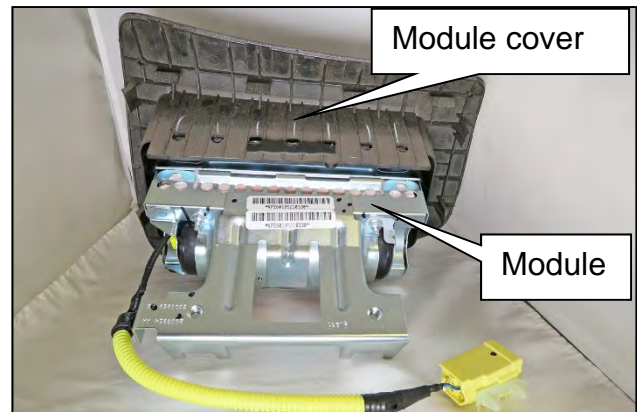


Figure 14

10. Use a finesse stick to release the module clips from the module cover.

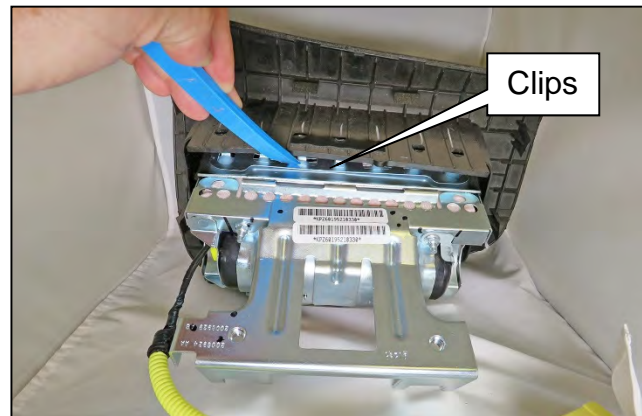


Figure 15

11. To release the clips on the opposite side, continue rotating the module cover away from the module.

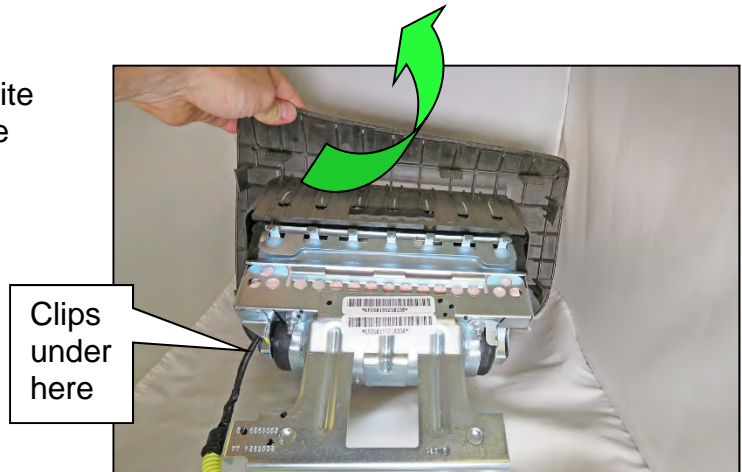


Figure 16

- In the next step, insert the module clips into the lower module cover first.

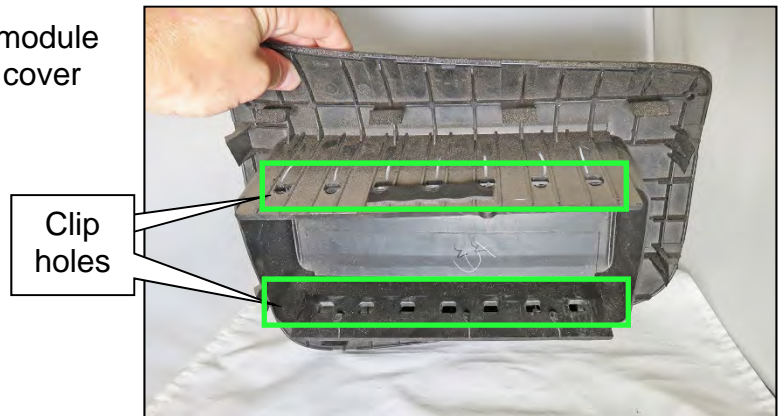


Figure 17

12. Insert the NEW module into the module cover.
- Seal the module clips into the left side of the module cover as shown in Figure 18.
 - Rotate the module into the module cover to seat the clips on the opposite side.

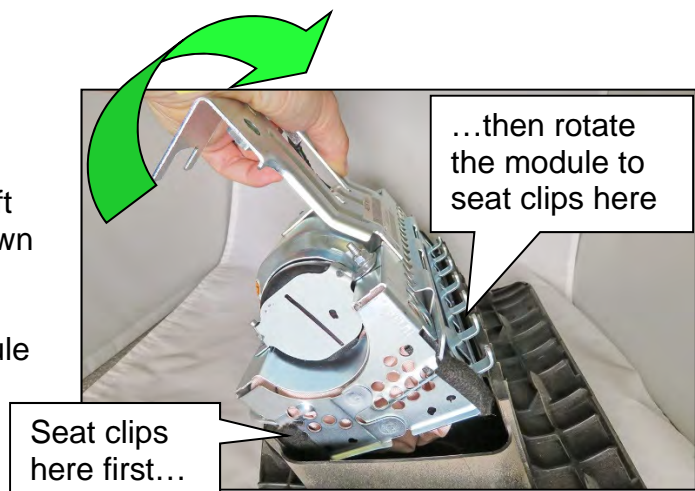


Figure 18

13. Ensure ALL module clips (circled in green) are fully seated into BOTH sides of the module cover, as shown in Figure 19 and Figure 20.

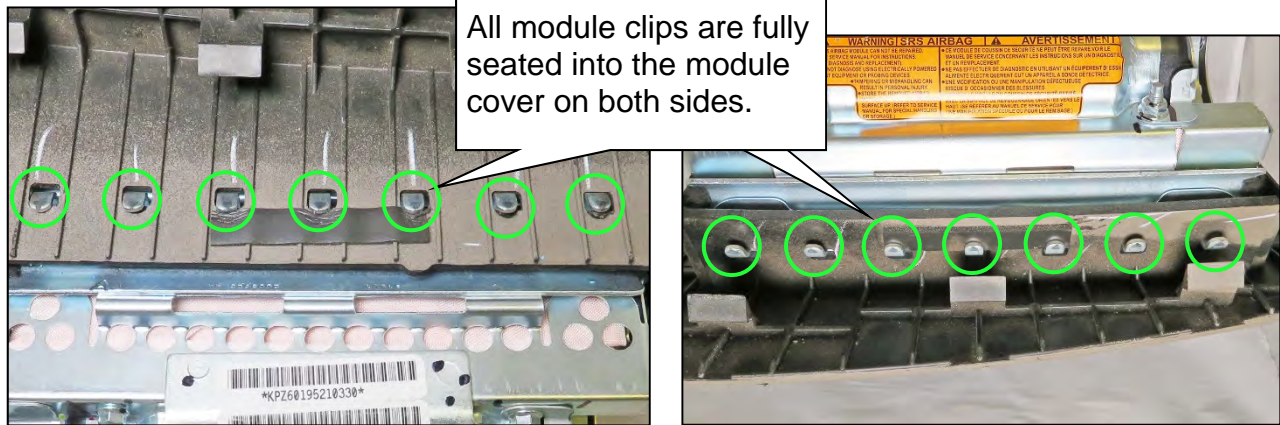


Figure 19

Figure 20

14. Install the module into the vehicle in the reverse order of removal.
- Be sure to use new module mounting bolts.
 - Refer to the ESM: **RESTRAINTS > SRS – Supplemental Restraint System (SRS) > FRONT PASSENGER AIR BAG MODULE > Removal and Installation > Installation**
15. Connect both battery cables, positive cable first.
16. Reset the clock and the radio settings.
17. Turn the ignition ON and observe the air bag warning light:
- The air bag warning light should illuminate for 7 seconds and then go out.
 - If the air bag warning light does not operate as described above, there may be an issue not covered by this campaign. Refer to the ESM for additional diagnostic and repair information.
18. **If a new module was installed, return the removed (old / non-deployed) module in the box that the new module came in.**
- TK Services and RXO Logistics have provided return instructions for the recalled Takata inflators and modules at pages 13-16 of this bulletin.
 - **Reminder: Federal Hazardous Material Regulations (HMR) govern preparation of shipments of hazardous materials and prohibit handling and preparation for shipment by any person who is not trained and certified as required by the HMR. The HMR impose specific requirements for retailers, packaging, labeling and pre-transportation functions. Violations can result in civil penalties by the Pipeline and Hazardous Materials Safety Administration. (Title 49 Code of Federal Regulations Subchapter C)**

Hazardous Materials Training/Certification Responsibility

In accordance with Title 49, Code of Federal Regulations (49 CFR), Sections 172 Subpart H and 173.1(b), it is the responsibility of the dealer to ensure that every employee handling and preparing hazardous materials for shipment is properly trained/certified. Initial and recurring training can be completed by contacting one of the training companies listed below, or any other company that offers hazardous material training/certification.

SHIPMATE, INC.

Hazardous Materials Training & Consulting 780 Buckaroo Trail, Suite D Sisters, OR 97759
Website: www.shipmate.com Tel: 310.370.3600, Fax: 310.370.5700

DGI Training Center

West Seminar Registrations and On-Site Information 1060 El Camino Real, Suite B
Redwood City, CA 94063-1645 Website: www.dgitraining.com Tel: (650) 306-8450 or
(800) 338-2291

Lion Technology

570 Lafayette Rd. Sparta, NJ 07871-3447 Email: info@lion.com Tel: 888.546.6511,
Fax: 973.579.6818

TAKATA AIRBAG RECALL RETURN INSTRUCTIONS




IMPORTANT: Must be performed by certified DOT HAZMAT personnel.

<p>Takata Airbag Recall</p>	<h2>Inflator and Module Returns Shipping Instructions</h2> <p>Please contact scfieldaction.14305@rxo.com for documentation and to arrange pickup If retailers do not receive a response from an RXO logistics specialists within 48 to 72 hours, then they can utilize the escalation number, (210) 317-6436 for further assistance.</p>	<p>06/20/2023</p>
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1. Shipping Documents

- Pallet Label**
 - To be emailed by RXO
 - To be affixed to each Pallet
- Over-pack Label**
 - To be emailed by RXO
 - To be affixed to the outside of each pallet
- Bill of Lading**
 - To be emailed by RXO.
 - Print 2 copies: 1 for Dealer Records, 1 for Driver.
- ERG Document**
 - To be emailed by RXO.
 - To be provide by the Dealer to the Driver for each shipment


TK SERVICES
1199 AUSTIN COURT
HOWELL, MI 48843

5. Shipping Instructions – Prepare the Pallet

- Accumulate and palletize Kits
- Arrange Kits on Pallet as pictured here
 - 20 boxes per row/layer (5x4)
 - 10 rows/layers per pallet (200 boxes)
- Shrink-wrap Kits to Pallet
- Affix Over-pack Label and Pallet Label on (1) side of Pallet (Not on Top)
- If 200 boxes are not accumulated every 2 weeks, please proceed to step 6.

Note: If you receive non-uniform sized kits (Older version), Please contact RXO via the instructions in Box 6 for additional Instructions




TK SERVICES
1199 AUSTIN COURT
HOWELL, MI 48843

2. Packing Instructions

****DO NOT DEPLOY THE INFLATOR****

- Confirm box is in acceptable condition. Box should be in good condition with no visible signs of damage and should be capable of withstanding additional transportation.
- If a new box is needed, follow the New Box instructions located in section #8 of this page.
- Place the un-deployed air bag inflator or module in the "cradle" of the box insert.




6. Shipping Instructions – Schedule Pickup

- Upon Accumulating 200 kits (1 Over-pack/Pallet) Minimum
 - Contact RXO at the e-mail noted above. If 200 Kits have not been accumulated every 2 weeks, please contact RXO for direction.
 - Complete shipping template and attach to E-Mail.
- Have the following Information Available
 - Dealer #
 - Quantity of Over-packs/Pallets
 - Quantity of Driver Kits and Quantity of Passenger Kits on each Pallet
 - Email Address where shipping Documentation can be received
 - Lift gate Service Needed?

3. Closure Instructions

- Close the top box flap, per box closure instructions located on front panel of box using a 2" wide by 4" long piece of tape to securely Close the box.




7. Shipping Instructions – Ship

- Give 1 Copy of BOL and 1 Copy of ERG to Driver
- Retain 1 Copy of BOL for Dealership records and archive for at least 2 Years

4. Shipping Instructions - Label each Box

- OEM module/inflator kit contains this 2-part label
- Peel off 'Ship-To' label
- Affix label to box. Do not cover up Class 9 Marking



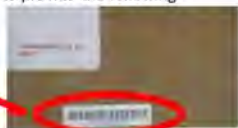
8. Requesting a New Box / Shipping Labels

If a new box or replacement box shipping labels are needed, please contact a representative by email to request replacement materials.

Primary Contact:
E-Mail: scfieldaction.14305@rxo.com

To help expedite your request, please be prepared to provide the following information:

- Serial number on the original box (if replacement box is needed)
- What Type of shipping material needed
 - Replacement Box
 - Two Part Return Label
 - Bill of Lading
 - ERG Form
- Dealer Shipping Information
 - Contact Name
 - Dealer Address
 - Phone Number



NOTE: International and ALL Locations outside of the Continental United States (APAC, EMEA, Mexico, Hawaii, Alaska, Puerto Rico, and US Virgin Islands dealers) CANNOT follow above shipping instructions. Instead, dealerships in these locations MUST contact TK services /RXO USA representative directly for shipping instructions: RXO Representative .Email: scfieldaction.14305@rxo.com Continental US 48 State Dealerships, please follow steps 1-8 above.

BOOKING TEMPLATE FOR TAKATA AIRBAG RECALL RETURNS

PALLET (S) MUST BE READY BEFORE SENDING IN THE TEMPLATE. ALL FIELDS PERTAINING TO YOUR LOAD MUST BE FILLED IN AND SENT TO SCFIELDACTION.14305@RXO.COM. ESCALATION PHONE NUMBER : 210-317-6436. TEMPLATE MUST BE USED FOR ALL BOOKING REQUESTS.

Dealer Code					
Dealer Name					
Pickup Address					
City, State & Zip					
YOUR Name & Phone#(DO NOT GIVE YOUR CELL #)					
Hours available for pickup					
Email Address for BOL					
Do you need a truck with lift gate and pallet jack (YES or NO)					
SPECIAL EQPT NEEDS OR SPECIFIC CARRIER REQUEST					
	Pallet #1	Pallet #2	Pallet #3	Pallet #4	Pallet #5
Driver Side Count					
Passenger Side Count					
TOTAL	0	0	0	0	0

	Pallet #6	Pallet #7	Pallet #8	Pallet #9	Pallet #10
Driver Side Count					
Passenger Side Count					
TOTAL	0	0	0	0	0

	Pallet #11	Pallet #12	Pallet #13	total boxes
Driver Side Count				0
Passenger Side Count				0
TOTAL	0	0	0	0

TRUCK LOAD IS 14 + PALLETS	USE THIS SECTION FOR 14 PALLETS OR MORE
TOTAL PALLET COUNT	
TOTAL DRIVER COUNT	
TOTAL PASSENGER COUNT	
TOTAL WEIGHT	

PALLET (S) MUST BE READY BEFORE SENDING IN THE TEMPLATE. ALL FIELDS PERTAINING TO YOUR LOAD MUST BE FILLED IN AND SENT TO SCFIELDACTION.14305@RXO.COM ESCALATION PHONE NUMBER 210-317-6436 MIGUEL PRIGAADA

Dealer Code Dealer or Business Name

Pickup Address City, State & Zip

Physical Address (if different from pickup address) City, State & Zip

YOUR Name & Phone # Hours Available for Pickup

Days/hours pickup is not allowed (lunch hour if shut down)

Email address for BOL Do you need a truck with lift gate and pallet jack? YES NO

Where can the driver expect to find pallet on property? Please give clear directions

Special instructions or notes that will help driver locate pallet on site

	Pallet #1	Pallet #2	Pallet #3	Pallet #4	Pallet #5	Pallet #6	Pallet #7	Pallet #8	Pallet #9	Pallet #10	Pallet #11	Pallet #12	Pallet #13	Pallet #14	Total Boxes
Driver Side Count	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Passenger Side Count	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
MODULE ASSY-AIR BAG, ASSIST	98515-4Z60E	1 As needed
BOLTS	01141-00461	2 As needed

HINT:

- Make sure to return the removed (old / non-deployed) inflator in the box that the new inflator came in.
- Follow the **RETURN INSTRUCTIONS** beginning on page 13.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PC905	Remove and Inspect Air Bag Inflator, OK. Do Not Replace	PC9050	0.5
	Remove and Inspect Air Bag Inflator, NG. Remove and Replace Front Passenger Air Bag Module Assembly	PC9051	0.6

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
August 15, 2022	NTB22-071	Original bulletin published
July 27, 2023	NTB22-071A	Updated REQUIRED SPECIAL TOOLS information on page 3, revised pages 7, 8, 12, and 14, added pages 13-16, NOTE references changed to HINT