



April 2022

Dealer Service Instructions for:

Equipment Safety Recall Z25 / NHTSA 22V-E017 Electronic Stability Control

Subject

FCA US LLC (FCA US) has announced an equipment safety recall on certain Mopar Antilock Brake System (ABS) Control Module part numbers that may have software which prevents the Electronic Stability Control (ESC) telltale lamp from properly displaying under certain conditions. Unexpected performance of the ESC system with no warning to the driver can cause a vehicle crash without prior warning.

**68453770AB, 68453770AC, 68453770AD, 68477878AB, 68477878AC,
68477878AD, 68563815AB, 68526616AB, 68526242AD.**

Dealers may have purchased an ABS Module intended for the following vehicles:

**2019 - 2022 (DJ) Ram 2500 Pickup
(DF) Ram 3500 10K LB. CAB Chassis**

2021 - 2022 (WD) Dodge Durango

Parts Information

FCA US is conducting a voluntary equipment safety recall on all affected parts to repurchase suspect ABS modules.

All dealers are required to return all affected purchased ABS modules in order be repurchased.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC

IMPORTANT SAFETY RECALL

Electronic Stability Control

Z25/NHTSA 22E-017

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain Mopar Antilock Brake System (ABS) Control Module Part Numbers:

**68453770AB, 68453770AC, 68453770AD, 68477878AB, 68477878AC, 68477878AD,
68563815AB, 68526616AB, 68526242AD.**

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY ITEM OF EQUIPMENT NEED REPAIRS?

FCA US records indicate that you may have purchased a Mopar ABS module for your vehicle. Some of the ABS modules may have incorrect software which prevents the Electronic Stability Control (ESC) telltale lamp from properly displaying under certain conditions. Unexpected performance of the ESC system with no warning to the driver can cause a vehicle crash without prior warning.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US is conducting a voluntary equipment safety recall on all affected parts to update the software, repurchase, or replace suspect ABS control modules.

Be sure to bring the ABS module(s) with this letter to your dealership. We recommend that you schedule a service appointment to minimize your inconvenience.

**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online.^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
Fiat Chrysler Automobiles US LLC

YOUR SCHEDULING OPTIONS

1. RECOMMENDED OPTION

Call your authorized Chrysler /
Dodge / Jeep® / RAM Dealership

2. Call the FCA Recall Assistance

Center at **1-800-853-1403**. An
agent can confirm part availability
and help schedule an appointment

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall Z25.



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.