



# IMPORTANT SAFETY RECALL RECALL 221222REV NHTSA # 22V949 JANUARY 2023 THIS NOTICE APPLIES TO YOUR VEHICLE

**VIN: XXXX** 

Model Year XXXX Fleetwood XXXX Model XXXX

«ORDER»/«OF

REV RV Serial no: XXXXXX

Dear Valued Fleetwood Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

REV Recreation Group Inc. has decided that a safety defect relating to motor vehicle safety exists on products within model year 2021-2023 Fleetwood brand gasoline and diesel motorhomes.

FI	eetwood Products	Manufactured date range
Мо	odel Year(s) 2021-2023 Bounder	February 10, 2021 - September 27, 2022
Mo	odel Year(s) 2021-2023 Flair	February 09, 2021 - September 27, 2022
Mo	odel Year(s) 2023 Flex	April 18, 2022 - September 23, 2022
Mo	odel Year(s) 2021-2023 Fortis	February 09, 2021 - September 29, 2022
Mo	odel Year(s) 2020-2023 Southwind	February 08, 2021 - September 23, 2022
Мс	odel Year(s) 2021-2022 Pace Arrow	February 23, 2021 - September 27, 2022

# WHAT IS THE PROBLEM?

On motorhomes affected by this recall campaign, the Manchester Propane Tank may have a service valve with incorrect thread depth on the POL outlet, which could result in a leak of propane.

**Identify any warning which can precede or occur:** A leak in an enclosed area in the presence of an ignition source could lead to a fire, and in some circumstances, tank ruptures. Leaking valves may be detected by smell, sound, or loss of propane.

### WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected and repaired by contacting an **authorized REV Recreation Group servicing dealer**. REV Recreation Group recommends that you should shut off the service valve (main shutoff) on the propane tank until your motorhome is inspected.

For assistance locating an **authorized REV Recreation Group servicing dealer**, please call REV Recreation Group Owner Relations toll-free at: **(800) 322-8216** 

#### WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV RV dealers have been supplied with all the information needed to enable them to inspect, test and if needed replace the service valve.

The repair should take approximately one (1) hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

Alternately, you may scan the QR code at right, or navigate to the following URL to access the Fleetwood RV owners' web page and update any pertinent mailing information:

https://www.fleetwoodrv.com/change-of-ownership

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations. For more information regarding this recall, contact:

# REV RECREATION GROUP OWNER RELATIONS - RECALL #221222REV P.O. Box 1007 Decatur, Indiana 46733 (800) 322-8216

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information. If you believe that the dealer and REV Recreation Group Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424 9153) or go to http://www.safercar.gov

REV Recreation Group Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

## **REV RECREATION GROUP INC.**