



**URGENT SAFETY RECALL**

**This is an important Safety Recall. The remedy will be performed FREE OF CHARGE to you.**

**This notice applies to your vehicle:**

WPOAB2Y

**IMPORTANT SAFETY RECALL (Remedy Notice)**

**Certain 2021 Model Year Porsche Taycan Vehicles  
Porsche Recall AN88 / NHTSA ID 22V-921**

Dear Mr. :

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect, which relates to motor vehicle safety, exists in certain 2021 Model Year Porsche Taycan Vehicles.

**What is the issue?**

On affected vehicles, a retaining ring groove at the top part of the air suspension strut may not have been manufactured according to specification. If the retaining ring on top of the suspension strut becomes dislodged, the air within the pneumatic spring will be released, leading to a loss of ride comfort accompanied by a drop in ride height on the affected suspension strut. Vehicle handling could be affected, which could increase the risk of a crash. In the case of suspension strut failure, a warning message, along with a red warning light, will be displayed indicating an air suspension malfunction.

**What will Porsche do?**

To help prevent this issue from occurring, Porsche is conducting a safety recall to check the front suspension struts and replace them if necessary, free of charge. This repair should take approximately 1 day to complete, however, it may be necessary to make your vehicle available to your dealer for a longer period of time. Your Porsche dealer will arrange for alternate transportation if necessary.

**What if you are not the owner or operator of this vehicle?**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

**What should you do?**

**The remedy needed to complete this recall is now available.**

Please contact any authorized Porsche dealer to schedule an appointment to have this recall performed as soon as possible and to arrange for Porsche-provided alternate transportation, if necessary.

To find your nearest authorized Porsche dealer, visit: <https://www.porsche.com/usa/dealersearch/>

**Can we assist you further?**

If you require any assistance or have any questions, please call 1-800-PORSCHE or email [customersupport@porsche.com](mailto:customersupport@porsche.com).

You may also submit a complaint to the National Highway Traffic Safety Administration by calling the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or online <https://www.nhtsa.gov/>; or by writing to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,  
Porsche Cars North America, Inc.