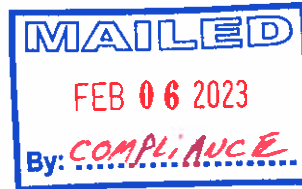




IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 22528 NHTSA RECALL NO. 22V-910

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2023 CE and RE commercial bus models built 02/07/2022 thru 11/15/2022 with feature code 14TBH, 14TBS, or 14TBT (Suspension, rear, air single; International IROS).

REASON FOR THIS RECALL

The fasteners of the transverse torque arm to the rear axle housing may not have been tightened to their specified value at time of assembly. Over time, they may become loose or separate, resulting in the rear axle shifting from side to side.

RISK TO MOTOR VEHICLE SAFETY

In a bus application, a rear axle that shifts from side to side can cause reduced handling performance and may result in an increased risk of injury if passengers must be transferred to another bus near the roadway.

DEFECT REMEDY

The repair will involve replacement of the transverse torque arm fasteners and tightening them to their specified value. Authorized repair locations have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <http://www.icbus.com> or by calling 1-800-448-7825.

FEBRUARY 2023

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 12/08/2021 thru 02/16/2023. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC