



January 2023

## IMPORTANT SAFETY RECALL

**NHTSA Recall #22V-892**

**Pierce Recall #74B324**

Dear Pierce Vehicle Owner:

Ref: Pierce Job# << Product Number>>

VIN: <<VIN>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce has determined that a defect which relates to motor vehicle safety exists in certain Saber, Enforcer, and Arrow XT trucks manufactured between August 15, 2022 and August 24, 2022. A population of tie rod clamps used in the manufacture of a third party supplied steering axle may be susceptible to cracking. Over time, a crack may lead to a complete fracture of the clamp, thereby reducing clamp load to the tie rod end. If both clamps on the tie rod were to fail, the cross tube could start to unscrew, vehicle alignment issues would evolve, and there is a potential for the tie rod end to separate from the cross tube. Separation is more likely to occur when tie rod loads are highest, which is at slow vehicle speeds over rough terrain or turning maneuvers. If separation of the tie rod end from the cross tube occurs, this could result in partial loss of vehicle steering and potentially increase the risk of a vehicular crash.

### **! I M P O R T A N T !**

- Your Pierce Vehicle is being recalled.
- You should contact your Pierce dealership service representative to schedule an appointment for the remedy.
- This service will be performed for you at **no charge**.

#### **Why is a recall being conducted?**

- A population of tie rod clamps used in the manufacture of a third party supplied steering axle may be susceptible to cracking. Should the crack lead to a failure of the clamp, clamp load is reduced, and it is possible that the tie rod end could separate from the cross tube. If this separation occurs, it may result in a partial loss of steering and potentially increase the risk of a vehicular crash.

**What are we doing about the problem?**

- Pierce will replace the affected tie rod clamps at a Pierce authorized repair facility or in the field by a Pierce authorized representative.
- The repair will be made at no cost to the customer.
- This repair should take no longer than three hours to complete.

**What should you do?**

- Customers can continue to keep their vehicles in-service until the repair is completed.
- To coordinate your repair, contact your Pierce dealership service representative.
- If you have any questions or require further assistance, contact Pierce at 1-888-Y-PIERCE (1-888-974-3723).

**What if you no longer own this vehicle?**

If you no longer own this vehicle, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to assist us in updating our records.

**Who should you contact if you have further questions or concerns?**

If you have further questions, please contact Pierce at 1-888-Y-PIERCE (1-888-974-3723) to allow us to assist you.

If you have already paid to have your vehicle corrected for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, contact our service group at 1-888-Y-PIERCE (1-888-974-3723) and indicate you have a service and technical question.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE.,  
Washington, DC 20590;  
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);  
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

PIERCE MANUFACTURING INC.